
Additional License Authorizations

For Unified Endpoint Management Products

Additional License Authorizations

For Unified Endpoint Management Products

This Additional License Authorizations document (“ALA”) set forth the applicable License Options and additional specific software license terms that govern the authorized use of the software products specified below, and are part of the applicable agreement (i.e., Micro Focus End User License Agreement; and/or any separate agreement that grants Licensee a license to such products (e.g., Customer Portfolio Terms or other Master Agreement); and/or Quotation) (the “Applicable Agreement”). Capitalized terms used but not defined herein shall have the meanings set forth in the Applicable Agreement.

Products and Suites covered

Products	E-LTU or E-Media available *	Non-production software class **	Term License Non-production software class (if available)
Hybrid Workspaces Application Streaming	Yes	Class 3	Class 3
Hybrid Workspaces Studio Packaging	Yes	Class 3	Class 3
ZENworks Configuration Management	Yes	Class 3	Class 3
ZENworks Asset Management	Yes	Class 3	Class 3
ZENworks Full Disk Encryption	Yes	Class 3	Class 3
ZENworks Patch Management	Yes	Class 3	Class 3
ZENworks Endpoint Security Management	Yes	Class 3	Class 3
ZENworks Asset Inventory for Linux	Yes	Class 3	Class 3
ZENworks Asset Inventory for Mac/Windows	Yes	Class 3	Class 3
ZENworks Service Desk	Yes	Class 3	Class 3

Suites	E-LTU or E-Media available *	Non-production software class **	Term License Non-production software class (if available)
ZENworks Suite	Yes	Class 3	Class 3
ZENworks Value Bundle	Yes	Class 3	Class 3
Hybrid Workspace Bundle	Yes	Class 3	Class 3

* Any product sold as E-LTU or E-Media shall be delivered electronically regardless of any contrary designation in a purchase order.

** Additional licenses solely for non-production use, may be available as specified in the Non-Production Licensing Guide found at software.microfocus.com/legal/software-licensing depending on the non-production software class specified above. Any such non-production licenses will be subject to the Non-Production Licensing Guide and the applicable License Option terms and conditions set forth in this ALA.

Definitions

Term	Definition
Device	Means a laptop, smartphone, tablet, desktop, workstation, server, virtual machine or terminal.
E-LTU and E-Media	Means products which are electronically delivered only, and as such any reference to FOB Destination or delivery methods that are stated on your purchase order other than electronic shall be null and void with respect to these E-LTU or E-Media products.
Mobile Device	Means a smartphone or tablet.

Additional License Authorizations

For Unified Endpoint Management Products

Term	Definition
Suite	Means a product suite comprised of two or more component products.
User	Means a user object in a single directory tree (or other class of object that contains data representing a person, such as objects containing credit card information or PIN numbers) that has (a) access or use rights to any portion of the Software, or (b) access or use rights to Mobile Devices or Devices being managed by the Licensed Software, regardless of whether the user object is assigned to a person, Mobile Device or Device. User objects (or other classes of objects) representing the same person that are linked to each other within a single tree and/or linked across multiple trees count as only one User.

License Options

The following License Options are the types of licenses that may be available for a given software product under this ALA. The applicable License Option for a license shall be as set forth in the Applicable Agreement or Product Order. If this ALA specifies that only one License Option is available for a given product, such product shall be governed by such License Option whether or not stated in the Applicable Agreement or Product Order unless otherwise agreed in writing between Licensee and Licensor.

Device License

Licensed Software provided under this License Option gives Licensee the right to install the Licensed Software on a Device, for use solely by the by the number of Devices expressly authorized by Licensor in the Product Order for such license for whom Licensee has paid the applicable license fee. A Device License is required for each Device that meets either of the following conditions: (a) the Licensed Software, agent or any component of the Licensed Software is installed and enabled on the Device; or (b) the Licensed Software is not installed on the Device but the Device is accessing or utilizing the Licensed Software or a component thereof that is installed and enabled on another Device and such use is not limited solely to use of the management console.

Mobile Device License

Licensed Software provided under this License Option gives Licensee the right to install the Licensed Software on a Mobile Device, for use solely by the by the number of Mobile Devices expressly authorized by Licensor in the Product Order for such license for whom Licensee has paid the applicable license fee. A Mobile Device License is required for each Mobile Device that meets either of the following conditions: (a) The Licensed Software, agent or any component of the Licensed Software is installed and enabled on the Mobile Device; or (b) the Licensed Software is not installed on the Mobile Device but the Mobile Device is accessing or utilizing the Licensed Software or a component thereof that is installed and enabled on another Device and such use is not limited solely to use of the management console and such Mobile Device is not currently licensed under a Device or User License.

User License

Licensed Software provided under this License Option gives Licensee the right to use an unlimited number of copies of the Software, for use solely by the number of Users expressly authorized by Licensor in the Product Order for such license for whom Licensee has paid the applicable license fee. Each person who accesses or uses the Licensed Software provided under this License Option must have at least one user object uniquely assigned to that person and access the Licensed Software through the user object. If Azure Active Directory is configured and used within the Software, then the number of users requiring a User License shall be determined by counting the number of active Azure Active Directory users accessing the Licensed Software.

Up to five (5) Mobile Devices or Devices, all of which must be assigned to a single User, may be managed by a single User License.

Additional License Authorizations

For Unified Endpoint Management Products

Instance License

Licensed software provided under this License Option gives Licensee the right to use an unlimited number of copies of the Software for all devices within the Licensor's organization that meet the product requirements.

Retired User or Device

Licensee may retire a User or Device so that it no longer requires an active license as follows: (1) To retire a Device, Licensee must permanently change the Device object attribute to "retired". After one hundred and twenty days (120 days) in this state, the Device will then be deemed Retired and Licensee will no longer need a license to retain this Retired Device in Licensee's system. (2) To retire a User, Licensee must permanently discontinue authentication by or to the user object(s) that represents that User. After one hundred and twenty days (120 days) in this state, the User will then be deemed Retired and Licensee will no longer need a license to retain this Retired User in Licensee's system. (3) If a user belonging to Azure Active Directory hasn't accessed the Software for one hundred and twenty days (120 days) OR has been disabled in Azure Active Directory, the user will then be automatically deemed as 'retired' and Licensee will no longer need a license to retain this Retired User in Licensee's system.

Connection License

A Connection License is required for the total number of Users who, at the same point in time, have accessed or used the Licensed Software via any Device or other software program, directly or indirectly, regardless of how such access occurs or whether such User uses any hardware or software that reduces the apparent number of users who are using the Licensed Software.

FTES License

You must acquire a license for each "FTES". Licensee must purchase an FTES License for every full time and part time staff, faculty and administration, regardless of role and anticipated use of the Licensed Software. Students, alumni and parents do not require a license but use of the Licensed Software by such groups shall be limited to use for academic purposes subject to the Micro Focus Academic License Agreement described at: <https://www.microfocus.com/en-us/about/licensing-academic-ala>. The number of FTES shall be calculated as the sum of Licensee's most recently reported number of (a) full-time equivalent staff (counted as one FTES for licensing purposes) and (b) part-time staff (counted as ½ FTES for licensing purposes). The FTES calculation for each category of full and part time staff must be demonstrated through a verifiable means that may include use of an audited annual report, an organization's human resource system, or the government website, government report, or other published report provided by Customer that shows accurate information. Licensor may also verify Licensee's reported FTES count by accessing <http://nces.ed.gov/globallocator/> or other government and non-profit databases.

FTE License

You must acquire a license for each "FTE". Licensee must purchase an FTS License for every student, faculty and staff, regardless of role and anticipated use of the Licensed Software. The number of FTE shall be calculated as the sum of Licensee's most recently reported number of (a) students (b) staff and (b) part-time staff (counted as ½ FTE for licensing purposes). The FTE calculation for each category of students and full and part time staff must be demonstrated through a verifiable means that may include use of an audited annual report, an organization's human resource system, or the government website, government report, or other published report provided by Customer that shows accurate information. Licensor may also verify Licensee's reported FTE count by accessing <http://nces.ed.gov/globallocator/> or other government and non-profit databases.

Additional License Authorizations

For Unified Endpoint Management Products

Software Specific Terms

Desktop Containers, Desktop Containers Application Streaming

Desktop Containers has been renamed to Hybrid Workspaces Studio Packaging. Any reference to Hybrid Workspaces Studio Packaging would also be deemed to be applicable to Desktop Containers. Desktop Containers Application Streaming has been renamed to Hybrid Workspaces Application Streaming. Any reference to Hybrid Workspaces Application Streaming would also be deemed to be applicable to Desktop Containers Application Streaming.

Hybrid Workspaces Application Streaming

Current maintenance or subscription coverage for Hybrid Workspaces Studio Packaging or ZENworks Suite is a prerequisite for purchasing and use of subscriptions for Hybrid Workspaces Application Streaming.

ZENworks Configuration Management Mobile Device option for ZENworks Configuration Management

The following License Options apply: Device License, Mobile Device License. ZENworks Configuration Management Mobile Device requires a Device License or Mobile Device license for each Mobile Device.

ZENworks Configuration Management or ZENworks Asset Management Entitlement for ZENworks Service Desk Standard Edition

As a benefit of Your maintenance or subscription coverage for either ZENworks Configuration Management or ZENworks Asset Management you receive an entitlement to two (2) technician licenses per company for a single installation of the ZENworks Service Desk Standard Edition product (software provided separately). These licenses and Your use of the ZENworks Service Desk Standard Edition are subject to license terms applicable to the ZENworks Service Desk Standard Edition software.

ZENworks Service Desk for ITIL Add-on Subscription (“ITIL Add-on”)

Current maintenance or subscription coverage for ZENworks Suite is a prerequisite for purchasing and use of subscriptions for ZENworks Service Desk for ITIL Add-on. Licensee must acquire a User or Device subscription for ITIL Add-on for each ZENworks Suite User or Device License.

ZENworks Suite Entitlement for ZENworks Service Desk Standard Edition

As a benefit of Licensee’s active maintenance or subscription coverage for ZENworks Suite, Licensee may reproduce and internally use ZENworks Service Desk Standard Edition for each User or Device for which a ZENworks Suite License has been purchased.

ZENworks Patch Management

User based licensing is available for ZENworks Patch Management **only** when Licensee has User based licenses for ZENworks Suite.

ZENworks Patch Management Add-on Subscription

Current maintenance or subscription coverage for ZENworks Suite is a prerequisite for purchasing and use of subscriptions for ZENworks Patch Management Add-on (“Patch Add-on”). Licensee must purchase a User or Device subscription for Patch Management Add-on for each User or Device License purchased for ZENworks Suite.

Additional License Authorizations

For Unified Endpoint Management Products

ZENworks Patch Management Extended Security Updates Add-on Subscription

Current maintenance or subscription coverage for ZENworks Patch Management is a prerequisite for purchasing and use of subscriptions for ZENworks Patch Management Extended Security Updates Add-on (“Patch ESU Add-on”). Licensee must purchase an Instance subscription for Patch Management Extended Security Updates Add-on to allow distribution of Extended Security Updates through ZENworks Patch Management. Additionally, Extended Security Updates may require purchasing of external licenses from patch providers in order to successfully function.

ZENworks Service Desk

ZENworks Service Desk (Standard Edition and ITIL Service Management editions). Licensee must acquire a license for each technician, manager, partner or supervisor who accesses or has access rights to the Software (“Technician”). Each Technician must have a separate account and multiple Technicians cannot share the same account. A Technician account may be designated to another person only if the previous person is no longer using that Technician account.

ZENworks Reporting & Jaspersoft Studio

Licensor grants Licensee a license to use ZENworks Reporting & Jaspersoft Studio with Licensee’s licensed use of any of the following products: ZENworks Asset Management, ZENworks Configuration Management, ZENworks Patch Management, ZENworks Full Disk Encryption, ZENworks Endpoint Security Management, Hybrid Workspaces Studio Packaging and ZENworks Service Desk. ZENworks Reporting & Jaspersoft Studio may be used only to report against these products.

Suites

Suite	Offering includes	Additional terms (if any)
ZENworks Suite	<ul style="list-style-type: none">▪ ZENworks Configuration Management▪ ZENworks Endpoint Security Management▪ ZENworks Asset Management▪ ZENworks Full Disk Encryption▪ Hybrid Workspaces Studio Packaging▪ ZENworks Service Desk	For each license acquired, only one user may use the products in the suite. The suite license does not allow use of individual products in the suite by multiple users if licensed on a User basis or multiple devices if licensed on a Device or Mobile Device basis.
ZENworks Value Bundle	<ul style="list-style-type: none">▪ ZENworks Configuration Management▪ ZENworks Asset Management▪ ZENworks Patch Management▪ Hybrid Workspaces Studio Packaging	
Hybrid Workspaces Bundle	<ul style="list-style-type: none">▪ Hybrid Workspaces Studio Packaging▪ Hybrid Workspaces Application Streaming	

Additional License Terms

Notice Regarding Vertica

Each ZENworks zone includes 20TB of Vertica storage. Storage is measured in Raw Data Size (as defined below) for data stored in Vertica and Licensee is permitted to use with ZENworks zone data and any external data that is used in conjunction with ZENworks data for customer insight. An additional Vertica Expansion license is required for additional data capacity. End-customer’s third-party tools are permitted to access data stored in Vertica. Raw Data Size means the size of the uncompressed data stored in a Vertica database as if such uncompressed data had been exported from the database in text format. All logical database entities (tables) and all derived and aggregate tables are included in the Raw Data Size

Additional License Authorizations

For Unified Endpoint Management Products

measurement. All data stored in external tables in the ORC or Parquet format is included in the Raw Data Size. Data stored in Flex Tables (as defined in documentation on Vertica.com) will be counted as one tenth the capacity stored in a regular table (e.g., 1TB loaded into Flex Tables will count as 100GBs towards the license capacity).

The following is excluded from the Raw Data Size measurement:

- Multiple projections (underlying physical copies) of data from a logical database entity (table); i.e. data appearing in multiple projections of the same table is only counted once
- Data stored in temporary tables
- Data stored in flattened tables used for de-normalization purposes
- Deleted data that remains in the database
- Data stored in the Write Optimized Store (WOS) as defined in documentation
- Data stored in system tables such as monitoring tables, data collector tables, query repository tables, Database Designer work tables, etc.
- Views
- Copies or adaptations for back-up or archival purposes or when copying or adaptation is an essential step in the authorized use of the Vertica software.

Hosting Restrictions

In the event that Licensee desires to have a third party manage, host (either remotely or virtually) or use the Licensed Software on Licensee's behalf, Licensee shall (1) first enter into a valid and binding agreement with such third party that contains terms and conditions to protect Licensor's rights in the Licensed Software that are no less prohibitive and/or restrictive than those contained in the Applicable Agreement; (2) prohibit use by such third party except for the sole benefit of Licensee; and (3) be solely responsible to Licensor for any and all breaches of the above terms and conditions by such third party.

Notice Regarding Collection of Telemetry Data

The Licensed Software may collect statistical data about the objects in Licensee's ZENworks zone (e.g. product version and quantity) on an anonymous basis for purposes of product improvement. This data will not be associated with Licensee and will not be used to identify individuals utilizing the Licensed Software. Licensee expressly consent to the collection of this data in this manner. In addition, Licensee may optionally provide its express consent when utilizing the Licensed Software to associate its identifying information with the data collection, which may enable Licensor to offer suggested improvements to Licensee's specific usage of the Licensed Software.

Third Party Contractors

Notwithstanding anything to the contrary in this ALA, Licensee may allow its contractors to use the Licensed Software within the licensed country solely to provide services to Licensee in accordance with the Applicable Agreement, provided that such contractors are located within Licensee's facilities and use the Licensed Software in compliance with the Applicable Agreement. Licensee shall be responsible for such contractors' use of the Licensed Software and compliance with the Applicable Agreement.

SLES Appliance License

ZENworks may include components of the SUSE Linux Enterprise Server product (SLES). Licensee acknowledges and agrees to the following restriction with respect to use of SLES: notwithstanding the license grant in the SLES end user license agreement that may accompany the copy of SLES Licensee received with the Licensed Software, Licensee agrees to use such SLES solely for the purpose of running ZENworks and not as a general purpose operating system. The Licensee is permitted

Additional License Authorizations

For Unified Endpoint Management Products

to install systems utilities, resource management software, antivirus software or similar software used solely for the purpose of administration, performance enhancement, and/or preventive maintenance of ZENworks ("Support Software") If Licensee did not receive a copy of the SLES end user license agreement, it can be found at <http://www.suse.com/licensing/eula/>.

Oracle License Terms

The Licensed Software may contain certain software (the "Program(s)") licensed by Licensor from Oracle America, Inc. ("Oracle"). For purposes of this provision, the term "You" or "Your" refers to Licensee. Oracle requires that You agree to the following terms regarding use of the Program. Oracle grants You a limited license to internally use the Program (as included in the Licensed Software) solely for Your own internal business operations. Further, You may not disclose results of any Program benchmark tests without Oracle's prior consent. You agree that no data, information, program and/or materials resulting from Programs or services (or direct products thereof) will be exported, directly or indirectly, in violation of applicable export control laws, or will be used for any purpose prohibited by these laws including, without limitation, nuclear, chemical, or biological weapons proliferation, or development of missile technology. Accordingly, You confirm: You will not download, provide, make available or otherwise export or re-export the Programs, directly or indirectly, to countries prohibited by applicable laws and regulations nor to citizens, nationals or residents of those countries. You are not listed on the United States Department of Treasury lists of Specially Designated Nationals and Blocked Persons, Specially Designated Terrorists, and Specially Designated Narcotic Traffickers, nor are You listed on the United States Department of Commerce Table of Denial Orders. You will not download or otherwise export or re-export the Programs, directly or indirectly, to persons on the above mentioned lists. You will not use the Programs for, and will not allow the Programs to be used for, any purposes prohibited by applicable law, including, without limitation, for the development, design, manufacture or production of nuclear, chemical or biological weapons of mass destruction. The Programs' installation and/or auto-update processes, if any, may transmit a limited amount of data to Oracle or its service provider about those processes to help Oracle understand and optimize them. Oracle does not associate the data with personally identifiable information. Refer to Oracle's Privacy Policy at www.oracle.com/privacy. **THE PROGRAMS ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND. ORACLE FURTHER DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NONINFRINGEMENT. IN NO EVENT WILL ORACLE BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, OR DAMAGES FOR LOSS OF PROFITS, REVENUE, DATA OR DATA USE, INCURRED BY YOU OR ANY THIRD PARTY, WHETHER IN AN ACTION IN CONTRACT OR TORT, EVEN IF ORACLE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.**

ORACLE'S ENTIRE LIABILITY FOR DAMAGES UNDER THIS AGREEMENT SHALL IN NO EVENT EXCEED ONE THOUSAND DOLLARS (U.S. \$1,000). Unless Oracle support for the Programs, if any, is expressly included in a separate, current support agreement between You and Oracle, Oracle's technical support organization will not provide technical support, phone support, or updates to You for the Programs. Oracle is a third party beneficiary of this License Agreement with respect only to the Programs. For software that You receive from Oracle in binary form that is licensed under an open source license that gives You the right to receive the source code for that binary, You can obtain a copy of the applicable source code from <https://oss.oracle.com/sources/> or <http://www.oracle.com/goto/opensourcecode>. If the source code for such software was not provided to You with the binary, You can also receive a copy of the source code on physical media by submitting a written request pursuant to the instructions in the "Written Offer for Source Code" section of the latter website. Use of the Commercial Features for any commercial or production purpose requires a separate license from Oracle. "Commercial Features" means those features identified Table 1-1 (Commercial Features In Java SE Product Editions) of the Java SE documentation accessible at <http://www.oracle.com/technetwork/java/javase/documentation/index.html>. Licensee may not create, modify, or change the behavior of, classes, interfaces, or subpackages that are in any way identified as "java", "javax", "javafx", "sun", "oracle" or similar convention as specified by Oracle in any naming convention designation. The Licensed Software may contain source code that, unless expressly licensed for other purposes, is provided solely for reference purposes pursuant to the terms of this License Agreement. Additional copyright notices and license terms applicable to portions of the Licensed Software may be included in the THIRDPARTYLICENSEREADME.txt file included with the Licensed Software.

Additional License Authorizations
For Unified Endpoint Management Products

software.microfocus.com/about/software-licensing
Latest version of software licensing documents

Copyright 2021, 2023 OpenText.

5200-1911, October 23, 2023; replaces 5200-1871 (August 29, 2023)

