

**Novell® Operations Center 5.0  
Novell Operations Center for Service Monitoring  
Novell Operations Center for Service Mapping  
Novell Operations Center for Service Measuring  
NetIQ® AppManager® Operations Portal**

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- Novell Integration Modules that integrate NOC Engine Software with other Novell products
- Dashboards with unlimited internal dashboard users
- Service Configuration Manager
- Ten (10) concurrent client connections to the Operator Console

In addition to the above, You are licensed to use those capabilities referenced below for each Instance license You have purchased for the applicable package.

#### **Novell Operations Center for Service Measuring**

- One (1) Instance of the Engine Software
- One (1) third party integration module (which allows You to integrate the Instance of the Engine Software with one non-Novell application or system)
- Service Level Manager
- Excludes Event Manager, Experience Manager, and Configuration Management System

#### **Novell Operations Center for Service Mapping**

- One (1) Instance of the Engine Software
- One (1) third party integration module license (which allows You to integrate the Engine Software with one non-Novell application or system)
- Configuration Management System
- Excludes Service Level Manager, Event Manager and Experience Manager

#### **Novell Operations Center for Service Monitoring**

- One (1) Instance of the Engine Software
- One (1) third party integration module license (which allows You to integrate the Engine Software with one non-Novell application or system)
- Event Manager
- Experience Manager
- Excludes Service Level Manager and Configuration Management System

#### **Novell Operations Center 5.0**

- One (1) Instance of the Engine Software
- One (1) Non-Production Use License
- Three (3) third party integration module licenses (which allows You to integrate the Engine Software with three (3) non-Novell applications or systems)
- Event Manager
- Experience Manager
- Service Level Manager
- Configuration Management System

**Client Console Connection Licenses.** You must have a client console connection license for each concurrent client connection to the Operator Console. Ten client connection licenses are included with each Instance license for the Engine Software. Additional client connections licenses may be purchased separately.

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## Appendix B NetIQ AppManager Operations Portal

### Definitions

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In order to use the AMOP Software, You must purchase the following AMOP licenses: (i) a **Server license** for each Server in Your AppManager Deployment; (ii) a **Device license** for each Point Product (other than phones); and (iii) a **Phone license** for each Point Product that constitutes a phone. You must license all Servers and Point Products in your AppManager Deployment. Please see below for AppManager related definitions.

"AppManager Core" means that group of core components including management servers, agents and databases (e.g., QDB, CCDB databases etc.) provided with your purchase of the NetIQ AppManager product.

"AppManager Deployment" refers to the single collective grouping of an AppManager Core unit along with the modules, framework connectors, Point Products and management console(s) that interact with such AppManager Core.

"CPU" means a central processing unit core in a physical server. For clarity, this term will refer to each core on a multi-core processor (sometimes referred to as a socket) as reported by the operating system, which shall be counted as one (1) CPU. With virtualization, each single virtual server needs to be licensed for the number of CPU cores configured for that virtual server.

"Manage" or "Managing" means the ability to provide information or data to, receive information or data about and/or to execute command functions against, either directly, indirectly or remotely.

"Point Product" means a non-AppManager, application or network device such as a phone, switch, router, gateway, or similar devices whether physical or virtualized.

"Server" means a single (whether virtualized or physical non-virtualized) server, Blade Server (as defined below), desktop, network device or machine, each as may be applicable. By way of example, each instance of a virtual machine on a physical server shall count as one (1) server. Blade Server means a single mother board that contains at least one CPU and memory that is installed within a blade chassis designed to support multiple blade servers.