Accelerate Your SAP Basis Work with the Go4SAP Solution Program

The Go4SAP program is a set of solutions together with tuned HANA-compatible, SAP-focused content which is able to bring unprecedented levels of automation and orchestration to your SAP environment. Based on the Micro Focus® Hybrid Cloud Management suite and unique intellectual property, it accelerates service delivery and orchestrates SAP workflows to free up your people's time and redirect your budget to where it is needed most.

Go4SAP Solution Program at a Glance:

- **Simple:**
  Pre-packaged content, proven use cases, single license for the deployment

- **Fast:**
  Operational in less than 1 FTE month, includes focused HANA-compatible content

- **Smart:**
  Enable business innovation, support compliance, risk mitigation

- **Easy:**
  Non-SAP expert staff can act from the self-service portal

Executive Summary

If you have an SAP system, chances are it is instrumental to the effective running of your business. IT teams are under increasing pressure to innovate faster, improve line of business support and leverage enterprise digitization to improve their market position. However, the fact remains that nearly **75% of the SAP budget[1] is still locked into just keeping the lights**

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1 *From SAP and customer data*

This represents both a challenge and an opportunity for IT. If IT can successfully accelerate delivery in support of their SAP environments, they can unlock these maintenance resources and repurpose them towards innovation and incremental value added activities.

The Go4SAP solution program is a set of solutions and content which has been designed to bring high levels of automation and process orchestration into the daily operation of your SAP environments. Based on the Micro Focus Hybrid Cloud Management suite and unique intellectual property, it accelerates service delivery and orchestrates SAP workflows to reduce the time required for typical actions. This allows your team to accomplish more, and focus their resources where they can drive the most value. In addition, the benefits you will receive from orchestration and deployment automation are not restricted to just your SAP environments. The technology underpinning our Hybrid Cloud Management suite can be used to automate and orchestrate any IT process across any environment within your modern hybrid working space.

With the Go4SAP Solution Program you have a solid foundation for your migration to next generation, HANA-based architectures. The content we provide is HANA-compatible and our extensive automation capabilities will allow you to automate and speed up intensive migration tasks like database migrations; helping you throughout your journey to the new SAP HANA and S/4 HANA world.

Modernizing SAP Operations and Administration
Many organizations, for whom SAP is their most critical and complex application, have operated SAP for many years, sometimes decades. In many cases, usually due to complexity and cost constraints, their SAP ecosystem (applications, infrastructure, people and processes) has tended to become more and more isolated from the impact of important trends like cloud, digitization, Big Data, and DevOps. In fact, to some degree, many SAP ecosystems are run today in a manner that is no longer suitable for a modern digital enterprise. Unfortunately, many SAP Basis teams are constrained by common factors such as:

- A high number of IT employees required per operation
- High training costs and the need to still source external consulting days
- Semi-manual application lifecycle management operations
- Higher costs from the need for additional management tools and hardware

Whatever automation does exist for the SAP environment, is often in the form of scripts. Scripts can be created quickly but suffer from several issues like high cost of maintenance (due to frequent manual updates each time a change is needed), lack of any effective audit trail or compliance checks, poor/brittle/complex integrations into other tools, dependency on tribal knowledge and a lack of standardization.

All these issues combine to create a situation where the SAP Basis team is forced to respond to many business requests on a best-effort manner. This slow response can be perceived by the business as an impediment to their agility and as a net-cost burden rather than positively positioning IT as a value enabler.

To help address this problem, the German-speaking SAP user group (DSAG) recently

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Go4SAP Solution Program: Simple, Easy, Fast and Smart

created a blueprint for modernizing the work of an SAP Basis team[2] to assist in bringing SAP Operations and Administration into the digital age. This blueprint clearly identifies automation and orchestration as a critical component of any transformation.

Getting Started with the Go4SAP Solution Program
Implementing our Hybrid Cloud Management solution together with our program's SAP-focused content will allow you to more completely automate key SAP administration, maintenance and daily processes like:

- **SAP installations:** Provision and de-provision complete SAP systems—standard, distributed and new HANA environments
- **SAP daily routine activities:** Manage SAP user, logon groups & RFC actions
- **SAP application lifecycle:** Copy SAP client
- **SAP maintenance featuring SAP Landscape Management:** Starting and stopping SAP, clone and copy a complete SAP system

The Micro Focus solutions included in the Go4SAP solution program provides your team with a rapidly deployed solution. We leverage unique and SAP-specific automation content and workflows to dramatically improve your time to value and allowing delivery of these capabilities within a one month timeframe (typical).

Combining the power of the Hybrid Cloud Management suite, our pre-built content and a built-in integration to SAP Landscape Management, we can help you setup a solid automation

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2 **www.dsag.de/sites/default/files/dsag_ recommendations_the_sap_basis_team_of_ tomorrow.pdf**

foundation, which you can build upon well into the future.

In particular, the combination of the strength and versatility of the Hybrid Cloud Management suite, our unique ability to record and replay operator actions directly from and to the SAP GUI and our integration to SAP Landscape Management means that your investment and expertise will continue to grow in the future, increasing your ROI, as you expand your automation coverage.

The solutions provided with the Go4SAP Solutions Program help you manage lifecycle processes end-to-end. This enables more comprehensive and broad-reaching orchestration than a script-based approach, which works well for standalone tasks, but limits the automation of complete actions.

Moving Beyond Your Initial Implementation: Hybrid Delivery and Orchestration

The Go4SAP Solution Program is a great starting point for moving towards hybrid delivery, DevOps and adopting new technologies like containers. The same software solutions and skills you acquire and employ to initially manage your SAP environments can be used throughout your data center to remove manual processing, increase productivity, scale, and quality; and most importantly, free your staff to invest their time in higher value activities.

You can move towards hybrid delivery and orchestrate both SAP and non-SAP and end-to-end processes such as:

- DevOps: continuous integration, testing release & deployment
- Cloud: IaaS/PaaS and container provisioning
- Hands-off processing for common user requests

- Self-healing event remediation
- Automated change management for low-risk changes

Benefits

IMPROVE PRODUCTIVITY
The automation of common, repetitive administration tasks will allow you to reduce the number of FTEs needed per operation—freeing your staff to be more productive and reducing your execution time by up to 90%. This is critical to helping you address your SAP and non-SAP activity backlog across your operations teams.

REDUCE COST
The reduction of training costs and external consulting days by automating and orchestrating SAP operations, enabling less skilled IT and non-IT staff to successfully execute SAP operations on-demand using a self-service portal.

INCREASE COMPLIANCE
The use of a powerful orchestration engine—into which you can incorporate your existing scripts—allows you to create documented workflows, instead of manual or semi manual operations, providing you with audit tracing, ensuring you know exactly what operations took place and what changes were implemented to each system.

INCREASE QUALITY
Employing verified automation workflows will help eliminate error-prone manual actions and/or the use of fragile scripts, which will increase the execution quality for all your operational tasks.

REDUCE RISK
The elimination of error-prone manual actions and/or scripts will also help to minimize the risk of adversely affecting the stability of your SAP systems or causing outages due to the poor execution of an operational task.

IMPROVE CUSTOMER SATISFACTION
By offering your users with a self-service portal, where they can—with the click of a button—carry out routine administration tasks, will not only remove a burden from your SAP Basis team but will also increase your users' satisfaction since they will no longer need to wait for IT to prioritize and complete these tasks for them.

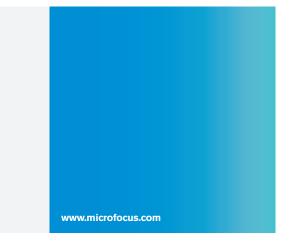## Simple, Easy, Fast and Smart
- **Simple**—prepackaged content and recommended practice use-cases for your initial implementation
- **Easy**—non-SAP experts can execute needed actions from a self-service portal
- **Fast**—operational in less than a month
- **Smart**—mitigate risk, ensure compliance and drive business innovation

The Micro Focus Difference
Micro Focus provides unmatched capabilities with powerful automation and cloud management software, world-class consulting services and pre-built content that help you automate and optimize your SAP environment and your data center operations.

- **Fast time-to-value:** The Go4SAP Solution Program implementation delivers business value in one month with prepackaged content and recommended-practice use cases
- **Flexibility:** A modular and progressive approach to meet your current and future needs enables you to implement now, knowing that your investment is protected with a path for future expansion
- **Proven track record:** more than 20 years of experience helping out customers realize value from their Micro Focus Software investments
- **Peace of mind:** We help your protect your investment and support your future plans,

as with a smooth transition to SAP HANA and S/4HANA

- **Education and support services:** Help ensure successful adoption

Only Micro Focus brings together the consulting expertise and the industry-leading software you need to help your business perform better.

Learn More At
www.microfocus.com/hybridcloud