OpenText Operations Bridge
at a Glance:

- Run Operations with SaaS-Based Agility:
  Respond to constant change with fast, flexible SaaS deployments. Or deploy on premises.

- Get Ready for a Seamless Transition to SaaS:
  Onboard Operations Bridge to a SaaS environment with our Professional Services consultants.

- Regain Full Observability of Your IT Estate:
  Automate discovery and monitoring—on premises and in the cloud.

- Reduce Noise and Uncover Probable Root Cause Faster with AI:
  Transform data into accurate, actionable, AI-based insights.

- Share Business Insights:
  Communicate and collaborate with IT and non-IT stakeholders with dashboards and reporting or use your own BI tool.

Like most companies, you have hundreds or thousands of apps and infrastructure components. Your monitoring is getting you what you need, but you still need to find and fix problems faster.

And like most companies, you’re moving more applications to the cloud while some must stay on premises. Now your job monitoring applications and infrastructure is even more complex.

It’s time to get better observability combined with automated discovery, monitoring, and remediation to reduce incident escalations and war rooms.

Transforming your IT operations means you’ll be able to:

- Regain full observability of your IT estate.
  Without a clear view of how IT assets and services are connected, you can’t find and fix issues fast enough. OpenText™ Operations Bridge boosts visibility with automated discovery and monitoring—on premises and in the cloud. You can cover all the bases with agent-based and agentless monitoring. You can also consolidate all data, even from hundreds of third-party tools. You’ll see and do more—faster.

- Reduce noise and uncover probable root cause faster.
  Powered by machine learning, Operations Bridge unlocks its full potential. Now you can automate log,
event, and metric analyses. Swiftly analyze data at scale, from any source. And pinpoint every anomaly with real-time AI-enabled automated event correlation, historical analysis, and interactive visual analytics. That’s how you transform your data into actionable insights.

- **Redirect resources to digital innovation.** IT is often viewed as a cost center rather than a strategic business partner. Change perceptions by driving efficiencies across IT operations with automation. Then display business savings—in hours and labor costs—on dashboards in real-time. When business leaders see smoother operations, happier users, and freed-up IT resources shifting to digital innovation, your strategic value will be clear. One user saved over $1M in their first year of automation to $4M in year three. They were able to automate the repair of 95% of known problems.

- **Run operations with SaaS-based agility.** Constant IT change requires rapid response. Using our flexible SaaS solution, there are no lengthy installations, ongoing maintenance, complex upgrades, or capital expenditure approvals needed. Enjoy 24x7 support, instant access to the OpenText™ OPTIC Data Lake, and the ability to meet dynamic requirements at scale. You’re up to date with SaaS. You’ll be able to find and fix problems faster with these capabilities:

  - Automated discovery of applications, infrastructure, and topology/service dependencies.
  - Multivendor, cross-domain data consolidation and analysis (real-time and historical access to metric and event data).
  - Service impact and KPI assessment.
  - Synthetic and real end-user experience monitoring.
  - Bi-direction synchronization with popular ITSM tools gives you a Closed Loop Incident Process (CLIP).
  - Role-based stakeholder dashboards for subject matter experts, IT and non-IT executives, and others.

  Operations Bridge puts you on the fast track to new possibilities.

2. See the Service Description for OpenText Operations Bridge on SaaS for more detail.

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**Figure 2. Examples of the outcomes of using Operations Bridge**

- **70%** alarm reduction
- **80%** reduction in repair time
- **70%** faster root cause analysis
- **600%** productivity improvement

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**Services Included with Operations Bridge – SaaS**

OpenText experts update the onsite component for Operations Bridge—which is included in your SaaS purchase—so you can always be on the latest version and free up resources.

**Additional Professional Services**

Our Professional Services team has additional offerings to maximize the value of your Operations Bridge product. Find out how.

Learn more about our AIOps platform Operations Bridge. For more detail, read more in the datasheet.

Or contact us to discuss your questions or get a demonstration.

Learn more at [www.microfocus.com/opentext](http://www.microfocus.com/opentext)