



Cloud Management with HCMX—Proven Capabilities, Now Available as SaaS

Unify operations across multiple clouds with “SaaS simple” Hybrid Cloud Management X. HCMX enables organizations to reduce public cloud costs, accelerate infrastructure and app delivery, and close security gaps with policy-based compliance.

HCMX SaaS at a Glance:

- + Build infrastructure and apps from hybrid cloud components
- + Provision and manage lifecycle actions with speed and powerful automation
- + Optimize public cloud spend with detailed reports, budget management, and auto-recommendations
- + Apply compliance policies and leverage rich, customizable dashboards
- + Map and track configuration items with UCMDB built in

SaaS Benefits at a Glance:

- + Seamless adoption and automatic updates and patching
- + Low startup costs with flexibility to adopt at your own pace
- + Decrease CapEx and stay flexible with subscription payments
- + Freedom to focus on the business instead of technical installations and maintenance
- + Proven security: ISO 27001/27034 and SOC 2 certified
- + Easily extendable with other ITOM solutions on a single, modular OPTIC platform
- + Available world-wide with guaranteed industry standard of service availability

Introduction

The need for cloud management is becoming increasingly apparent as multi cloud continues to be on the rise! Added complexity around provisioning and governance can be simplified and easier to manage—with a cloud management solution that provides capabilities for improving hybrid IT operations and that serves as a single tool for managing all your clouds. The result is optimized costs, faster operations (including DevOps), and leaner hybrid cloud management.

OpenText™ has been proudly serving the hybrid cloud management market since it's inception. From Fortune 500 enterprises to mid-sized and small organizations, OpenText™ Hybrid Cloud ManagementX (HCMX)—the very latest in OpenText cloud management—is built to be a fit for all. **HCMX is now available as SaaS**, as well as on-premises, or in the public cloud—Azure, AWS, or GCP.

HCMX Provides the Following Capabilities

- Lifecycle Management Orchestration—**Speeds provisioning** of apps and infrastructure services across hybrid IT and orchestrates day 2 lifecycle operations with powerful automation and a substantial library of out-of-the-box workflows and integrations.

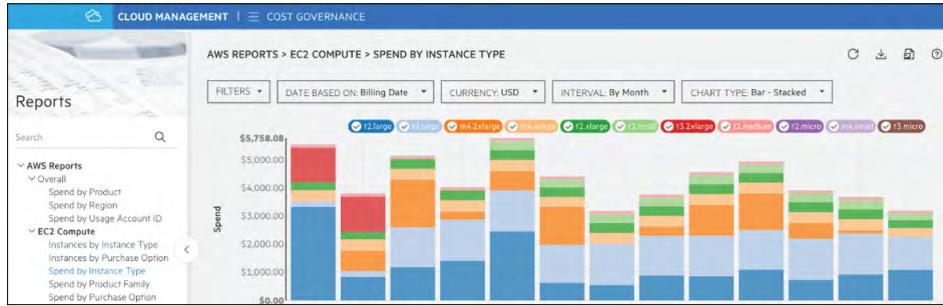
- Blueprint Designs that Work Anywhere—**Enable IT to build and deliver custom environments**—from a simple VM to complex multi-tier application stacks—in a drag and drop interface. Being reusable, dynamic, and cloud agnostic, a single design can fulfill a broad range of user requests.

- Self-Service with Governance Guardrails—**Offers a centralized self-service portal** that includes a virtual agent to provide 24x7 assistance to users and off-load IT admins, who retain control by being able to apply **compliance guardrails**—access controls and other compliance policies.

- Cloud Cost Optimization—**Brings complete transparency to cloud utilization and to spending** via detailed multi-cloud spend reports, auto-generated recommendations for discounted pricing, and budget management with alerts and tracking.

- CMDB/UCMDB built in—**Enables** mapping and tracking of configuration items and their dependencies from a single place. Gain a clear topology view, track CI changes, set up and manage policies, and quickly remediate disruptive events.

Read more about the HCMX capabilities in the [datasheet](#).

**Figure 1.** HCMX public cloud spend dashboard

HCMX—SaaS Benefits

While HCMX can be deployed on premises or in your public cloud, selecting SaaS may very well be your preferred strategy.

Seamless adoption provides you with an almost instant access to the “versionless” HCMX for regular and hassle-free updates and patching.

Low startup costs with flexibility allows organizations to run a low-cost pilot program and expand if and when needed. SaaS costs can be aligned with the pace of your adoption ramp, which reduces underutilization and lowers the risk of investment.

Better TCO through faster and easier operations. Shift away from installation, maintenance, and upgrades to “simply SaaS”. In addition, term and volume discounts, and multiple billing options are available to match your preferred strategy.

Secure and supported for your peace of mind. HCMX SaaS comes fortified with multi-layered security and is ISO 27001 and ISO 27034 certified and SOC 2 compliant. In addition, the 24x7 support and monitoring is provided as well as an assigned customer success manager to ensure your satisfaction. For further benefit a non-production tenant is made available for free.

HCMX on an Extendable OpenText SaaS Platform

With our SaaS you have access to a wide array of enterprise software and the resources you need to help you easily and securely deliver solutions to your business. While HCMX SaaS is a standalone solution, customers can consider expanding within the OpenText™ OPTIC platform, which includes the entire spectrum of products for IT operations management.

Enterprise service management (ESM) is one such area of extendability. By including SMAX (ITSM solution), HCMX customers benefit from **“HCMX + SMAX” benefits:**

- **Centralized self-service portal for end-users** (e.g., developers) that extends its reach from the cloud and on-prem provisioning and management of apps & infrastructure to IT, HR, facilities, and more. Users submit requests for all services uniformly and easily
- **A single vendor implementation for cloud management and ITSM** also results in **saving time and increasing productivity for IT**. There are fewer silos as well as simpler maintenance and management (e.g., common process control, tenant configuration).
- **Shared consolidated governance** means that cost management, mapping and tracking of configuration items, business visualization dashboards, and compliance related policy setting, is all available from



OpenText SaaS Operations

OpenText provides all the tools and services you need to thrive in the cloud with solutions built on infrastructure you can trust. HCMX SaaS enables provisioning and management across multiple public and private clouds with governance, automation, and cost control.

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a single place. Encompassing everything from ITSM to the private and public cloud management—in an easy manner.

Beyond SMAX however, the aforementioned OPTIC platform is both comprehensive and modular, and allows other IT operations management solutions to interact with your HCMX SaaS implementation—based on the specific needs of your organization. You can learn more about [OPTIC here](#).

HCMX SaaS Is Also Available through AWS Marketplace

Customers can subscribe to HCMX SaaS through AWS Marketplace. Companies with a commitment to the AWS Enterprise Discount Program (EDP) can apply budget to the purchase of HCMX SaaS. Learn more about the HCMX SaaS pricing and terms on [AWS Marketplace](#).

Alternatively, HCMX SaaS can be purchased from OpenText IT Operations Management partners and directly from OpenText, with a migration path for existing OpenText cloud management customers. For more information [reach out to us here](#).

Moving to HCMX SaaS: for Existing, Non-SaaS Customers (e.g., CSA, HCM, HCMX)

Existing customers have an easy and fast path to move to HCMX SaaS. Retain workflows and operations without introducing new skills required to manage your hybrid cloud.



OpenText can support all our customers with a straight-forward three phased migration plan.

- 1. Assessment phase:** OpenText's SaaS team works with your project team to create a plan of the move to SaaS. Our team learns about your setup and ensures your teams understand the differences between the SaaS and on-premises or public cloud.
- 2. Migration phase:** Our SaaS team works with your project team to perform an end-to-end move of the production tenant into SaaS. Your project team performs testing and prepares for go-live. The OpenText team records the time it takes for the overall move ensuring success in phase 3.
- 3. Consolidation phase:** Once testing is completed, phase 2 is repeated for production go-live on SaaS. OpenText can ease your migration from on-prem to SaaS using OpenText toolkits and professional services, or with our global partners.

Learn more at

www.opentext.com/hybridcloud
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