

# NetIQ Directory & Resource Administrator

Improve security, demonstrate compliance and improve the efficiency of Microsoft directory and messaging environment administration.



## NetIQ Directory & Resource Administrator at a Glance

NetIQ Directory & Resource Administrator ensures secure and efficient administration of Microsoft directory and messaging environments on premises and in the cloud.

### Solution

Identity, Access, and Security Management

### Product

Directory & Resource Administrator

Microsoft Active Directory, Office 365, and Exchange are complex network, application, and messaging environments that store and share critical information across IT systems. These systems require constant administration to secure your most important assets. However, native administrative tools and scripting lack the level of central control needed to assign “just the right amount” of privileges needed for specific roles or responsibilities.

Too many administrators and/or too many granted privileges introduce the risk of error, malicious activity, and regulatory non-compliance. This can result in service disruptions, inconsistent administration practices, incomplete data, and security exposures of sensitive or confidential information.

NetIQ Directory & Resource Administrator by OpenText™ provides key features to properly control the security and administrative management of Microsoft directory and messaging administration.

### Product Overview

NetIQ Directory & Resource Administrator’s advanced delegation and robust, policy-based administration improves Active Directory security and efficiency across single and multi-domain environments. The solution delivers central policy-based administration for on-premises and hybrid Microsoft Exchange and Skype for Business deployments. Securely delegating just the right administrative privileges to just the right administrators and users allows you

to protect your environment without risk, decrease the burden on administrative staff, and improve adherence to process.

### Capabilities

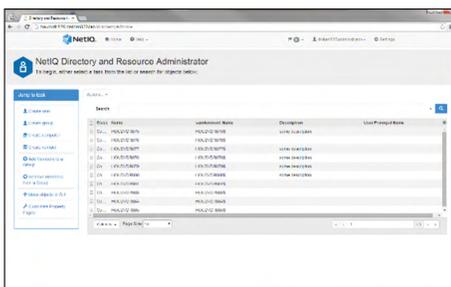
NetIQ Directory & Resource Administrator enables you to granularly delegate just the privileges needed to allow administrators and users to perform specific tasks. With over 60 roles and 300 powers out-of-the-box, and our patented ActiveView feature, you can delegate just the privileges required to complete any task. By capturing and storing all administrative activity, you also have the comprehensive audit trail necessary to produce reports that satisfy management and auditors.

NetIQ Directory and Resource Administrator provides:

- **Microsoft Office 365 support**—closes native administrative gaps for Exchange Online and Skype for Business Online, and provides a central point of control over on-premises and hybrid Exchange and Skype environment administration.
- **Granular access controls**—protects your core Windows environment from the risk of privilege escalation and security threats by granularly controlling user access and establishing just the necessary number of users with broad administrative privileges.
- **Centralized activity logs and reports**—helps to achieve and maintain regulatory compliance with mandates such as PCC DSS, FISMA, HIPAA, and NERC CIP through granular privilege control coupled with centralized logging of all administrative actions and flexible, comprehensive reporting.

- **Controlled self-service tasks**—enables IT administrators to increase efficiency by transferring common user and mailbox management functions to the help desk or, via self-service functionality, to the end user.
- **Automation and secure privilege delegation**—reduces administration costs and enforces policies by automating repetitive and complex tasks, automatically responding to events, and providing user-controlled delegation of common administrative duties.
- **Improved data integrity**—reduces data pollution by consistently enforcing business policies and controlling the format and amount of data entered into your Active Directory and Exchange objects.
- **Secure access**—Secure multi-factor authentication and REST-enabled interoperability

- Ability to safely push self-administration out to Helpdesk, business owners, and users
- Graphical Recycle Bin simplifies the restoration of deleted objects
- Dual-key security, requires two administrators to confirm a change
- Multi-factor authentication
- Comprehensive logging of user actions into a read-only archive and secure, detailed audit trail
- Audit record retention to meet stringent data localization policy and regulations
- Out-of-the-box single-click reporting with drag-and-drop report customization
- User status and user summary reporting for granular detail or trend analysis
- Powerful flexible automation of simple to complex administrative processes



Intuitive multi-browser and multi-device web console for full-function administration

## Features

- Single point of control for on-premises and cloud directory, messaging, and collaborative administration
- Highly-customizable rule-based delegation with over 60 roles and 300 powers out of the box
- Role-based consoles for delegation and administrative activity

## Key Differentiators

- **Secure full-proxy architecture**—ensures users cannot escalate privileges or rely on native domain administrator privileges, multiple tools, or scripts
- **Granular delegation**—full control over specific roles, access, and privileges for risk-averse administration
- **Enterprise scalability**—tiered architecture and flexible replication options increase operational efficiency and reduce costly delays of system-wide replication so users are up and running immediately.
- **Task-driven administration for business and support personnel**—intuitive administration wizard to enable non-administrative personnel and lower-skilled administrators to securely perform administrative tasks.
- **Comprehensive auditing and reporting**—records and stores all administrative activity in a tamper-resistant archive to quickly respond

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## About NetIQ by OpenText

OpenText has completed the purchase of Micro Focus, including CyberRes. Our combined expertise expands our security offerings to help customers protect sensitive information by automating privilege and access control to ensure appropriate access to applications, data, and resources. NetIQ Identity and Access Management is part of OpenText Cybersecurity, which provides comprehensive security solutions for companies and partners of all sizes.