

GO4SAP

Your roadmap for successful SAP orchestration in the digital age awaits.

Simple, Easy, Fast, and Smart

Simple:

Starter edition includes prepackaged content and recommended-practice use cases.

Easy:

Non-SAP experts can execute tasks from a self-service portal.

Fast:

GO4SAP is operational in less than a month.

Smart:

Mitigate risk, ensure compliance, and drive business innovation.

Executive Summary

Chances are your SAP system is at the core of your business operations. Yet nearly 75 percent of the SAP budget¹ only focuses on maintaining daily operations, even as IT continues to feel pressure to innovate faster and support digital transformation. Now is the time for your team to unlock these funds and repurpose them toward innovation through automation and orchestration.

The OpenText GO4SAP solution introduces significant levels of automation and orchestration into your SAP world. Based on the Hybrid Cloud Management suite and unique OpenText intellectual property, it enables you to redirect your people and budget to where they are needed most. And it's not just for SAP. You can use the technology underpinning GO4SAP to automate and orchestrate any IT process across any environment in the modern hybrid world.

GO4SAP also provides a solid foundation for your migration to the next-generation HANA-based architecture. The content we provide is already HANA-compatible. Plus gaining automation capabilities will help you automate and accelerate intensive tasks, such as database migration. GO4SAP is suitable for any company—small, medium, and large enterprises—as well as managed service providers.

Modernizing SAP Operations and Administration

Many organizations have had SAP for many years, sometimes decades. Due to complexity and cost constraints, their SAP ecosystem (applications, infrastructure, people, and processes) often remain isolated from trends such as cloud, digitization, Big Data, and DevOps. Many of these SAP ecosystems are no longer suitable for the digital age.

Factors that constrain SAP Basis teams include:

- A high number of IT employees per operation.
- High training costs and external consulting days.
- Semimanual application-lifecycle management operations.
- The cost of additional management tools and hardware.

Whatever automation does exist is often in the form of scripts. Scripts suffer from issues such as:

- High maintenance costs due to frequent manual updates each time a change is needed.
- The lack of an audit trail and compliance checks.
- Poor and complex integration into other tools.
- A dependency on tribal knowledge.
- A lack of standardization.

The combination of these issues can create the perception that the SAP Basis team is a hindrance to agility and a cost overhead, rather than a value enabler.

The German-speaking SAP user group (DSAG) recently created a blueprint for modernizing the SAP Basis team² and bringing SAP Operations and Administration into the digital age. This blueprint clearly identifies automation and orchestration as a critical component.

¹ From SAP and customer data

² www.dsag.de/sites/default/files/dsag_recommendations_the_sap_basis_team_of_tomorrow.pdf

Getting Started:

GO4SAP Starter Edition

GO4SAP Starter Edition fully automates your key SAP administration, maintenance, and daily routines processes, including:

- **SAP Install:** Provision or deprovision complete SAP systems standard, distributed, and new HANA environments.
- **SAP Daily Routine:** Manage SAP users, logon groups, and RFC actions.
- **SAP Application Lifecycle:** Copy SAP Client.
- **SAP Maintenance featuring SAP Landscape Management:** Start, stop, clone, and copy a complete SAP system.

GO4SAP Starter Edition is a rapid-deploy solution. Leveraging unique and SAP-specific automation content and workflows, it dramatically improves time to value—allowing us to deliver these capabilities to you in one month.

With the Hybrid Cloud Management suite, our prebuilt content, and a built-in integration to SAP Landscape Management, GO4SAP can help you set a solid automation foundation on which you can build well into the future.

GO4SAP Starter Edition also helps you manage lifecycle processes end-to-end—unlike a scripting approach, which works well for stand-alone tasks but is otherwise limited.

Beyond the Starter Edition: Hybrid Delivery and Orchestration

Use the software solutions and skills you acquire with GO4SAP Starter Edition throughout your data center to remove manual tasks increase productivity, scale up or down, improve quality, and free up your staff to invest their time in higher-value activities. Once you have reaped the benefits of the Starter Edition, you can move toward hybrid delivery and orchestrate processes such as:

- **SAP:** Active Directory (AD) and lightweight directory access protocol (LDAP) integration or reconciliation with SAP, legacy database migration to SAP HANA, and standalone SAP system copy.
- **DevOps:** Continuous integration, testing, release, and deployment.
- **Cloud:** Infrastructure as a service (IaaS), platform as a service (PaaS), and container provisioning.

- Hands-off processing for common user requests.
- Self-healing event remediation.
- Automated change management for low-risk change.

Benefits

IMPROVE PRODUCTIVITY

Automating common, repetitive administration tasks allows you to reduce the number of full-time employees needed per operation, freeing your staff for more productive work and reducing your execution time by up to 90 percent.

REDUCE COST

Reduce training costs and external consulting days by automating and orchestrating SAP operations. Enable less skilled IT and non-IT staff to use a self-service portal and execute SAP operations on demand.

INCREASE COMPLIANCE

Gain audit tracing by using an orchestration tool to incorporate your existing scripts and documented workflows. This capability ensures that you know which operation took place and what changes were implemented to the system.

INCREASE QUALITY

Automation workflows eliminate error-prone manual handling and scripts, increasing execution quality of your operational tasks.

REDUCE RISK

Eliminating manual handling and scripts also minimizes the risk of adversely affecting the SAP system or causing outages due to executing an operational task.

IMPROVE CUSTOMER SATISFACTION

Offering your users a self-service portal to carry out routine administration tasks will not only remove a burden from your SAP Basis team, but it will also increase user satisfaction. Users will no longer need to wait for IT to carry out these tasks for them.

The OpenText Professional Services Difference

OpenText provides unmatched capabilities with market-leading automation and cloud software, world-class consulting services, and pre-built content that help you automate and optimize your SAP environment and your data center operations:

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[OpenText CEO Mark Barrenechea's blog](#)



- **Fast time-to-value:** GO4SAP Starter Edition delivers business value in one month with pre-packaged content and recommended-practice use cases.
- **Flexibility:** Our modular and progressive approach to meet your current and future needs enables you to implement now, knowing that your investment is protected with a path for future expansion.
- **Proven track record:** More than 20 years of experience helping our customers realize value from their investments.
- **Peace of mind:** We help you protect your investment and support your future plans with a smooth transition to SAP HANA and S/4 HANA.
- **Education and support:** Our services empower your teams and help to ensure adoption.

Only OpenText brings together consulting expertise and industry-leading software to help you perform better.

Learn more at

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