

# GO4SAP

Your roadmap for successful SAP orchestration in the digital age

## Simple, Easy, Fast, and Smart

### Simple:

Prepackaged content and recommended-practice use cases as a starter edition

### Easy:

Non-SAP experts can execute from a self-service portal

### Fast:

Operational in less than a month

### Smart:

Mitigate risk, ensure compliance, and drive business innovation

## Executive Summary

If you have an SAP® system, chances are it is running your business. Yet, at a time when IT is under increasing pressure to innovate faster and support the lines of business as they attempt to leverage ever-increasing digitization to win in the marketplace, the fact is that nearly 75 percent of the SAP budget<sup>1</sup> is locked into just keeping the lights on. This represents an opportunity for IT: a chance to unlock these funds and resources, and repurpose them toward innovation and other value-add activities.

Micro Focus® GO4SAP® is a solution set that brings unprecedented levels of automation and orchestration into your SAP world. Based on the Hybrid Cloud Management suite and unique intellectual property developed by Micro Focus, it lets you free up your people and budget, and redirect them to where they are needed most. Moreover, the benefits are not restricted to just SAP. The technology underpinning GO4SAP can be used to automate and orchestrate any IT process across any environment in a modern hybrid world.

With GO4SAP, you also have a solid foundation for your migration to the next-generation HANA-based architecture. The content we provide is already HANA-compatible and the automation capabilities you acquire will allow you to automate and speed up intensive tasks such

as database migration, helping you throughout your journey to the new SAP HANA and S/4 HANA world. GO4SAP is suitable for any company: small, medium, and large enterprises as well as managed service providers.

## Modernizing SAP Operations and Administration

Many organizations, for whom SAP is their most critical and complex application, have had SAP for many years, sometimes decades. In many cases, usually due to complexity and cost constraints, their SAP ecosystem (applications, infrastructure, people and processes) tended to remain isolated from the impact of trends such as cloud, digitization, Big Data, and DevOps, to a degree that the way many SAP ecosystems are run today is no longer suitable for the digital age.

Many SAP Basis teams are constrained by factors including:

- High number of IT employees per operation
- High training costs and external consulting days
- Semi manual application lifecycle management operations
- Cost of additional management tools and hardware

Whatever automation does exist is often in the form of scripts, which suffer from issues such as high cost of maintenance (due to frequent manual updates each time a change is needed),

<sup>1</sup> SAP 2012, Total SAP budget, customer example

lack of audit trail and compliance checks, poor and complex integration into other tools, dependency on tribal knowledge, and lack of standardization.

All of this combines to create a situation where the SAP Basis team can often be seen as a hindrance to agility and a cost overhead rather than a value enabler.

The German-speaking SAP user group (DSAG) recently created a blueprint for modernizing the SAP Basis team<sup>2</sup> and bringing SAP Operations and Administration into the digital age. This blueprint clearly identifies automation and orchestration as a critical component.

### Getting Started: GO4SAP Starter Edition

GO4SAP Starter Edition gets you fully automated on key SAP administration, maintenance and daily routines processes including:

- SAP Install: Provision/De-provision complete SAP systems standard, distributed, and new HANA environments
- SAP Daily Routine: Manage SAP User, Logon Groups & RFC Actions
- SAP Application Lifecycle: Copy SAP Client
- SAP Maintenance featuring SAP Landscape Management: Starting and stopping SAP, clone and copy a complete SAP system

GO4SAP Starter Edition is a rapid-deploy solution, leveraging unique and SAP-specific automation content and workflows, dramatically improving time to value and allowing us to deliver these capabilities to you in one month.

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<sup>2</sup> [www.dsag.de/sites/default/files/dsag\\_recommendations\\_the\\_sap\\_basis\\_team\\_of\\_tomorrow.pdf](http://www.dsag.de/sites/default/files/dsag_recommendations_the_sap_basis_team_of_tomorrow.pdf)

Combining the power of the Hybrid Cloud Management suite with our pre-built content and a built-in integration to SAP Landscape Management, we can help you set a solid automation foundation on which you can build well into the future.

In particular, the strength and versatility of the Hybrid Cloud Management suite, our unique ability to record and replay operator actions directly from and to the SAP GUI, and our integration to SAP Landscape Management mean that the investment you make in licenses and skills will serve you well into the future, increasing your ROI as you expand your automation coverage.

In addition—and unlike a scripting approach that works well for standalone tasks but is otherwise limited—GO4SAP Starter Edition helps you manage lifecycle processes end-to-end.

### Beyond the starter edition: Hybrid delivery and orchestration

The software solutions and skills you acquire with GO4SAP Starter Edition can be used throughout your data center to remove manual processing, increase productivity, scale, and quality; and most importantly, free your staff to invest their time in higher-value activities. You can move toward hybrid delivery and orchestrate both SAP and non-SAP and end-to-end processes such as:

- SAP: AD and LDAP integration/reconciliation with SAP, legacy DB migration to SAP HANA, standalone SAP system copy
- DevOps: continuous integration, testing, release, and deployment
- Cloud: IaaS/PaaS and container provisioning
- Hands-off processing for common user requests
- Self-healing event remediation

- Automated change management for low-risk change

### Benefits

#### IMPROVE PRODUCTIVITY

Automating common, repetitive administration tasks will allow you to reduce the number of FTEs needed per operation, freeing your staff for more productive work and reducing your execution time by up to 90%.

#### REDUCE COST

Reducing training costs and external consulting days by automating and orchestrating SAP operations, enabling less skilled IT and non-IT staff to execute SAP operations on demand using a self-service portal.

#### INCREASE COMPLIANCE

Using an orchestration tool into which you can incorporate your existing scripts and documented workflows, instead of manual or semi-manual operations, provides you with audit tracing, ensuring that you know exactly which operation took place and what changes were implemented to the system.

#### INCREASE QUALITY

Automation workflows eliminate error-prone manual handling and/or scripts, increasing the quality of execution of your operational tasks.

#### REDUCE RISK

Eliminating error-prone manual handling and/or scripts also helps to minimize the risk of adversely affecting the SAP system or causing outages due to the execution of an operational task.

#### IMPROVE CUSTOMER SATISFACTION

By offering your users with a self-service portal, where they can—with the click of a button—carry out routine administration tasks will not only remove a burden from your SAP

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Basis team, but will also increase your users' satisfaction since they will no longer need to wait for IT to carry out these tasks for them.

### The Micro Focus Difference

Micro Focus provides unmatched capabilities with market leading automation and cloud software, world-class consulting services and pre-built content that help you automate and optimize your SAP environment and your data center operations:

- Fast time-to-value: GO4SAP Starter Edition delivers business value in one

month with pre-packaged content and recommended-practice use cases

- Flexibility: Our modular and progressive approach to meet your current and future needs enables you to implement now, knowing that your investment is protected with a path for future expansion
- Proven track record: More than 20 years of experience helping our customers realize value from their investments
- Peace of mind: We help you protect your investment and support your future plans

with a smooth transition to SAP HANA and S/4 HANA

- Education and support: Our services empower your teams, and help to ensure adoption

Only Micro Focus brings together consulting expertise and the industry-leading software to help you perform better.

### Learn More At

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