MICRO FOCUS®

Governance Discovery: Packaged Service for NetIQ Identity Manager Customers

Micro Focus® Professional Services offers a packaged service to help NetIQ® Identity Manager customers implement governance discovery using the new NetIQ Identity Governance license entitlement.

The Path to Full IGA

As an Identity Manager customer, you already have many of the components of a full Identity Governance and Administration (IGA) solution, including identity lifecycle management and provisioning. However, to realize the full benefits of IGA, you need identity governance capabilities.

Identity Governance helps organizations gain visibility into access, enforce least privilege, and enable a risk- and exception-based approach to governance. With capabilities such as role management, micro-certifications, automated access certification campaigns, and comprehensive audit reports and analytics, you'll have the foundation for a complete IGA program.

To help Identity Manager customers move toward full IGA, Micro Focus is providing a limited access license to Identity Governance. Current Identity Manager customers on the managed identity license model are entitled to the Identity Governance limited access license at no additional cost.

The Identity Governance limited access license enables your organization to discover who has access to critical applications. With this increased visibility, you can detect risks such as inappropriate access, orphaned accounts, and separation of duties violations.

Governance Discovery Packaged Service

To help Identity Manager customers quickly realize the value of their Identity Governance

entitlement, Micro Focus Professional Services offers a packaged service called Governance Discovery. This fixed-scope and fixed-fee service includes lightweight implementation, functional overview and knowledge transfer, data collection and analysis, and an executive-level findings review.

This offering helps customers understand Identity Governance functionality in their production environment without disturbing the actual production process or systems. The main objective is to collect identity- and access-related production data from the production Identity Vault (IDV), Active Directory (AD), and key customer applications and present stakeholders with real-life examples of technical and business risks and violations.

Governance Discovery Scope

As part of the Governance Discovery service offering, the Micro Focus Professional Services team will install and configure the Identity Governance limited access product on a standalone server. Using a one-way pull, Micro Focus Professional Services will collect key identity data from the following sources: the customer's production Identity Vault via automated connector; Active Directory via automated connector; and up to three customer-selected applications via flat-file (using a template provided by Micro Focus). Micro Focus and the customer will analyze and report on business-driven identity governance policy, such as separation of duties violations, business role irregularities, and other risks that are important to certification and auditing.

Additionally, the Micro Focus Professional Services team will provide an executive-level demonstration of the Identity Governance limited access solution, as implemented in the customer production environment. The team will present its findings and recommendations for the next course of action in expanding the Identity Governance solution. This is a "data-driven" conversation with the customer's application security stakeholders using the customer's real-life data.

Customer Responsibilities

Customer involvement is pivotal to the successful implementation of an identity governance program. In addition to single-server hardware, the customer must provide at least one person to assist and accept knowledge transfer of installation, configuration, operation, and data analysis of the Identity Governance limited access solution. The customer must also coordinate the availability of key application security stakeholders to review and discuss the assessment findings.

Service Limitations

Customers must be running a currently supported release of Identity Manager. The Governance Discovery service does not include features outside of the limited access license, including certification reviews, governance insight, role-based provisioning module integration, and risk analysis modules. Governance automated remediation (fulfillment) will be limited to email notifications only. The Governance Discovery service also excludes customization for reports, internationalization, email, scripts,

or software extensions, as well as non-AD and non-Identity Vault integrations and performance testing.

Services such as Identity Manager consulting, upgrade, optimization, product customizations, and full Identity Governance product implementation may be contracted separately to augment the Governance Discovery service.

Duration
The service has a fixed two (2) week contiguous engagement duration for a single Micro Focus Professional Services Identity Governance Consultant.

Purchase and Scheduling
The Governance Discovery Service may be purchased directly through your Micro Focus Client Principal or Services Representative or through your preferred Micro Focus Reseller. A mutually signed statement of work with standard service terms and conditions is required, along with a purchase order.

For More Information
Contact your Micro Focus Services representative to learn more about the Governance Discovery service or email: **securityservices@ microfocus.com**