MICRO FOCUS®

Integrated Customer Data Protection

The protection of sensitive customer data is a formidable concern for security professionals tasked with evaluating and managing the risk associated with security breaches in their corporate environments. A significant data breach could result in punitive regulatory actions, long-term litigation, expensive investigative and remediation efforts, competitive disadvantages, and most importantly, a potentially insurmountable loss of customer trust.

Data Protection at a Glance:

Protecting customer data from insider and targeted attacks

- **Increased Security:**
  Configure and audit systems for maximum security.

- **Real-Time Alerts:**
  Capture and alert on unauthorized access and changes in real time, and collect and analyze security information and events.

- **Insider Threats:**
  Limit risk from insider and targeted attacks.

Solving the Problem

Because no single technology can solve the wide range of risks posed by both external and insider attacks, organizations need an integrated security solution that protects sensitive customer data across the entire IT environment.

An effective solution for customer data protection includes the ability to:

- Defend against known vulnerabilities by controlling and auditing system configurations

- Control access to sensitive customer data by monitoring and managing privileged-user activity

- Rapidly respond to unauthorized changes by managing and enforcing change control processes

Additionally, the solution must provide an indication of how secure an organization is at any given moment. It must enable the organization to recognize and respond in real time to threats and vulnerabilities within its infrastructure. And finally, the solution should be scalable across a wide variety of devices, hosts, applications and data for maximum protection and minimized risk.

The Micro Focus Approach

Micro Focus® enables organizations to protect customer data and prevent security breaches—and to respond quickly and decisively should an issue arise. With Micro Focus, you can implement a data protection solution that:

- Leverages the latest security and compliance intelligence to protect sensitive data and ensure systems are configured for security

- Assesses and provides visibility of organizational risk from insider and targeted attack to key stakeholders

- Delivers the ability to capture, correlate, analyze and respond to events throughout the organization from one centralized security console

- Provides real-time identity information to deliver additional context around user access privileges

Beyond Customer Data Protection

We understand that to achieve exceptional data security, a customer data protection solution should integrate with leading-edge security and identity management tools and implement automated workflows. This will allow for improved security response times and reduced workloads. It will also give customers the benefits of a mature security program, which include:

- Total customer trust

- Streamlined compliance

- 24-hour availability of critical services and data

- Lowest total cost of ownership due to diminished audit and breach costs

- Maximized IT investment

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Threats to data can occur maliciously or accidentally and can originate from internal sources, external sources, or through any combination of these factors. Micro Focus employs a layered approach to customer data protection and offers the greatest defense against multidimensional and complex threats to customer data.

Products

Customer data protection solutions from Micro Focus are part of an integrated suite of identity and security management products that help you meet the demands for exceptional customer data protection and regulatory compliance.

- **NetIQ® Secure Configuration Manager™** enables periodic assessment and reporting of configuration changes and matches that configuration against compliance and best practice policies.

- **NetIQ Change Guardian** provides real-time, intelligent alerting to security information and event management (SIEM) solutions of access, changes, and privileged-user activity across multiple servers, operating systems, devices, and applications, including Microsoft Windows, Active Directory, UNIX and Linux.

- **NetIQ Sentinel™ Enterprise** presents a single, central location for security event management, log aggregation, and forensic analysis.

- **NetIQ Identity Manager** lets you standardize user management and allows you to create a single, rich identity store for your organization.

For more information on how to address your requirements for customer data protection, visit **www.microfocus.com** or call your local representative or partner.

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