



# Manage Any Device with ZENworks Configuration Management

You're not living the IT dream; you're living the IT nightmare. Every time you manage a desktop or mobile device, you have to touch it in some way. You do this for thousands of devices. Thousands. But as much as you're doing, it's still not enough. And it's never going to be enough, no matter how much you do or how hard you work. Fortunately, ZENworks Configuration Management offers a complete Unified Endpoint Management (UEM) solution that helps you escape your IT nightmare.

## ZENworks Configuration Management at a Glance:

Wake up from your IT nightmare

### ■ Identity-Centric Management:

Manage users, devices, or both depending on your organization's specific business needs

### ■ No Vendor Lock In:

Avoid locking into specific platform vendors; keep what you have and still get the device management you need

### ■ Single Web-Based Console:

Save effort with push-button management and put your people on more valuable tasks

### ■ Buy It Individually or as a Part of:

ZENworks Suite

If your staff spends more than 10% of its time running around trying to manage desktops and mobile devices, your life is a lot harder—and more expensive—than it should be.

We don't call that management. We call it a problem.

## How Big is Your Problem?

We understand. Sometimes you need to manage by the device. But if it's the only way you can get things done, your job gets harder every time someone adds a new device to the network. There's no digging out from under that when the pile of devices you're managing gets bigger every day.

The thousands of devices you have to manage means thousands of hours. And this is a problem that can't go away with device-centric management tools. Rather, the problem is getting worse all the time.

## Power to the People

There is a way out of this nightmare: Manage all devices—whether PC or mobile—with our UEM solution.

When you manage devices by the people who use them, you give those people what they need to get things done based on their roles and responsibilities at work, no matter what device they use to do it. And you give yourself the kind of automated, identity-centric management that handles the most time-consuming tasks for you.

■ **Identity-centric management** means there's flexibility in what and how you manage. There's a good chance you have fewer users than devices. So if you manage those devices through users, you can significantly reduce your workload by setting policies that work across all of that user's devices. But if it's more cost-effective for your organization to manage by device, OpenText™ ZENworks enables you to do so.

■ **ZENworks** follows users, so they have the same experience—and the same security—no matter what device they use or where they are.

■ **Location awareness** always knows where users are, so ZENworks knows when to apply policies to tighten security or choose a local server to lower bandwidth.

**"The OpenText solution will allow us to store and handle information more securely and effectively, resulting in higher safety and cost efficiency. This frees up more money that can be spent on actual patient care, which is what really matters in the end."**

**EPPE WOLFIS**

IT Manager  
Lentis

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- **Manage beyond the firewall** to keep users productive. Give them the resources they need no matter where they're working or what devices they're working on without the need for confusing VPNs.
- **More than just automated.** ZENworks Configuration Management is proactive, preventing problems before they degrade user productivity—or yours.

### **Push-Button, Stay-There**

#### **Application Lifecycle Management**

Some administrators have to leave the room to manage devices. Some have to leave the city, or even the time zone. With ZENworks Configuration Management, you don't even have to leave your chair. From a single web-based console, push-button management from ZENworks lets you:

- Deliver apps, software, and updates to target desktops, laptops, and mobile devices
- Know what did and didn't deploy and why
- Enforce consistent user policies, and adapt to individual users
- Troubleshoot device fixes

### **Track It All**

You can't comply with your corporate guidelines unless you have visibility into your environment. ZENworks Configuration Management includes a rich set of customizable dashboards within the console that makes this kind of monitoring easy. For users outside of the management console that need a window into the system, you can use the included ZENworks Reporting Server to create custom reports and dashboards.

### **Don't Change Anything— Just Add ZENworks**

You don't have to buy something new to run ZENworks Configuration Management. Just drop it into what you do have. Got Windows? Got SUSE? We can work with either. Microsoft SQL, PostgreSQL, or Oracle—it doesn't matter to us. With ZENworks, you have the flexibility to use what you know and love.

For customers that don't have a strong affinity for an existing system, ZENworks is available as a virtual appliance, providing everything you need in a virtual machine format that can run on your favorite hypervisor.

It's the only solution that runs in any environment you choose, with the database you need, managing all mobile devices, and the clients your people use. And it only takes hours to deploy, as standard software or as an appliance.

### **IT Army in a Box**

If you can't do any more than you're already doing, just do it all smarter. Using ZENworks Configuration Management is like hiring an army of IT administrators who will do exactly what you tell them to do. Except they never sleep, and you never have to pay them.

Consider this:

- Holman Fenwick Willan automated software rollouts, reducing provisioning time organization-wide to just 30 minutes.
- Lentis used ZENworks solutions to save money and time so they could put more money towards patient care instead of IT.

- Royal Dutch Kentalis reduced login time from minutes to just seconds, and increased the amount of control users have over their own profiles.

What could you do with a little ZENworks in your life?

Learn more at  
[www.opentext.com](http://www.opentext.com)