

Micro Focus Education ART Solutions: Accelerate Time to Value Using Services

In today's knowledge-based economy and global business environment, the speed at which a business can transform ideas into outcomes is often its single biggest competitive advantage.

The key to achieving this advantage is in aligning IT with the business and making the most of software and other technology investments.

Maximizing workforce performance contributes substantially to the results. However, organizations face many challenges in this process, including an increasing number of enterprise IT applications, a diverse and fluid workforce, and the effect of a large number of baby boomers facing retirement in the next decade. Many of these retired employees will walk out of the door with decades of accrued organizational knowledge and experience that has not been captured.

To address these challenges, organizations need to be increasingly aware of how to create, organize, and deliver unstructured intellectual capital such as documents, spreadsheets, and presentations. Enhanced management of corporate knowledge assets is directly related to the ability to maximize performance.

Micro Focus offers two enterprise software education tools that help organizations overcome these challenges to provide a common understanding of business goals and enable their workforce with the skills to succeed.

Micro Focus Adoption Readiness Tool (ART) and Micro Focus ART Enterprise Learning Edition (ELE)

Designed to address multiple learning styles, Micro Focus® ART and ART ELE are aimed

at increasing speed to user proficiency and adoption while also creating sustainable user support materials that can be delivered via an eLearning course or as digestible, task-oriented chunks of information for an on-the-job training solution. Users learn to use software applications in a simulated, risk-free setting by viewing demonstrations, completing realistic tasks, and validating their new skills.

The results that organizations can expect to see from using ART and ART ELE to manage the knowledge lifecycle include:

- A trained, efficient, and productive workforce that reduces operational risk
- Capture and creation of valuable IP from across the business in a form easily leveraged for training and other knowledge sharing
- Better use of people's time by automating mundane tasks, thereby improving efficiency and job satisfaction

- An organization that is more agile and better able to adapt to change to update content easily and deliver it worldwide
- High levels of user adoption

Accelerate Time to Value with Micro Focus Education Services

Micro Focus Education wants to position you for success by helping you to provide powerful, sustainable, and engaging software training content for your entire workforce. We offer a selection of customizable software education services to speed your time to value and help you make the most of your software investment (see the table below).

Micro Focus also offers a wide variety of general education services such as instructor-led training (virtual and onsite), training needs assessment, organizational competency planning, coaching, and go-live services.

Micro Focus Education Services

Service	Description	Format	Duration
Virtual Instructor-led Training 101	Training on using the tool effectively, including setup of templates and standards	ART	3 days
		ART ELE	4 days
Fast StART	Installation and configuration services	ART	1 day
		ART ELE	4 days
Jump StART	Installation, configuration, planning, design, standards, and prototype setup including training on using the tool	ART	8 days
		ART ELE	10 days
Health ChART	Health check of the performance of your ART solution implementation including recommendations	ART	2 days
		ART ELE	3 days

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Summary

You may want to build original content for non-Micro Focus windows or Web-based application or even customize a Micro Focus expert-generated content for your Micro Focus solutions. With the Micro Focus ART solutions, you can provide consistency, speed to deployment, and the ability to react quickly to changes in your business. Micro Focus Education can help you achieve the greatest success quickly.

At Micro Focus, we understand the value of providing the best possible software training and support experience for your users and are pleased to be your partner as you embark on providing these essential services. Regardless of the level of service you choose for your user training content development, we are here to help you meet your goals, such as:

- Improved software ROI
- Increased user adoption
- Lower support costs
- Increased productivity
- Decreased project risk
- Boosted agility
- High workforce competency

Micro Focus Education offers progressive levels of services, software training, and assistance. You tell us the level of support you need, and we provide the tailored solution.

Learn more at

www.microfocus.com/art

www.microfocus.com/softwareed