

# GroupWise

Micro Focus® GroupWise® has always been a secure, reliable home base for workforce productivity. Now GroupWise 18 enhances the email you love with all-new features and increased integration. With enhancements making email easier for end-users—as well as behind the scenes where administrators live—GroupWise 18 will help you get more done at every level of your organization.



## GroupWise 18 At a Glance:

GroupWise is a complete email, scheduling, task management and contact management system that helps you be:

### ■ Mobile:

Enables users and admins to work from wherever they roam

### ■ Flexible:

Works with your current environment and interoperates with Mac applications and Outlook

### ■ Productive:

Offers new features that keep users working at peak productivity while making administration easier

## Getting Things Done Like Never Before

GroupWise 18 comes with enhanced email attachment support, new email features for end-users, new integrations for administrators for easier management, and technological changes that will help your business run more efficiently. After all, email isn't just about being flashy—it's about getting things done more efficiently with less cost to IT.

## Unleash a Mobile Workforce

Mobility doesn't just mean keeping your users moving, it means keeping them productive too. With GroupWise 18, Microsoft Outlook fans can access Outlook from their mobile devices through official support of the ActiveSync protocol. And if you're using iPhone, you can sync email and calendars to the native Apple apps for seamless user experience with the apps you're already using.

GroupWise 18 also features bidirectional synchronizing for flagged messages: if you flag a message on your mobile device, the same message will be flagged on your desktop and vice versa.

## Choice and Flexibility

The days of monolithic IT infrastructure are over. To provide email services in modern mixed environments, you have to be flexible. GroupWise 18 is lithe enough to mold itself to your organization.

The boss is sure to demand a system that will work with collaborators inside and outside your organization, so GroupWise interoperates with Microsoft Exchange, providing the ability

to synchronize address books and perform busy searches across both systems. And it offers a clean, streamlined interface that adapts to user work patterns and offers unparalleled flexibility to make decisions on the fly—from adding a signature to selecting an item type to simply replying versus replying to all.

GroupWise doesn't just play nice with Microsoft either. New support for CalDAV and CardDAV enables Apple enthusiasts to use their native Mac Calendar and Mac Contacts applications while continuing to enjoy existing support for the Mac Mail app—all while being connected to the corporate GroupWise system.

Support for Active Directory also means you no longer need eDirectory and Console One to use both GroupWise and Messenger. You can confidently use either eDirectory or Active Directory to provision users to GroupWise now.

And if you must move to the cloud, you can take GroupWise 18 with you by upgrading to Enterprise Messaging. GroupWise offers you the flexibility you need when it comes to deciding your business communication and IT strategy and direction.

## The Latest Tech for All

The latest usability enhancements improve the fluid interface that GroupWise enjoys. The following features will continue to increase productivity and help users stay on top of their loaded inboxes:

- Conversation threading allows replies to email to all be rolled up under the parent message, reducing email in-box clutter.

**In this modern era of data protection controls and regulatory oversight, GroupWise offers a secure, reliable, and cost-effective solution that keeps your data either on-premises and firmly within IT's control, or hosted in the cloud with an upgrade to Enterprise Messaging.**

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Badge notifications let users know there are new responses in the thread too.

- Sending attachments can now be done directly from Micro Focus Filr®—even using Public Links. Users can even assign rights to view or edit the Filr file when using a reference, meaning emailing attachments back and forth can be a thing of the past.
- Users can now save email as a PDF so they can be stored, printed, and referred to with ease.
- Quick Responses offer predefined or custom responses that users can quickly send for emails that need only a fast and brief response.
- Now anyone who has received an event invitation can invite someone who wasn't included in the initial invitation, ensuring that all essential personnel are included in events.

Users aren't the only ones who benefit from new technology in GroupWise 18. Support for the latest hardware, desktop operating systems, browsers and mobile devices lightens IT's workload. Plus, the combined administration with Messenger means you no longer need separate admin consoles or directories.

And with the assistance of the Ideas portal, our new enhancement request tool, we can constantly introduce a new features that you

requested! Features like Save as PDF and Auto Remove Proxy Access and Proxy Calendars are just a few of the new features that have come from customer ideas with more coming with each release.

The bottom line? GroupWise 18 continues to add significant value to your GroupWise investment. It is a comprehensive personal productivity solution that meets the needs of everyone from end users and business decision makers to the IT staff members that enable their success. It's a solution that offers the cost-effectiveness and administrative ease of the cloud without transferring control of your data. It's a solution that gives you worry-free security and the ability to control your own compliance destiny. It's GroupWise 18, and it gets things done.

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**"Comparing the cost of GroupWise with competing solutions—taking into account both upfront and long-term licensing fees—we found that it was half the price while providing all the features we needed."**

**GRZEGORZ KRZYPKOWSKI**

IT Manager  
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