MICRO FOCUS®

Operations Center Service Dashboards

Transform complicated technology into actionable, easy-to-understand business communications

Operations Center at a Glance:

- **Role-based and configurable:**
  Driven by an intelligent service model, Operations Center allows users to configure their own service dashboards.

- **Real-time and interactive:**
  Live data gives users the power not only to avert problems but also to find strategic solutions that align with your business goals.

- **Configurable and extensible:**
  Dashboards allow users to securely configure their own webpage environments with content from any IT-management or business data source.

No matter what your business, IT service quality really matters. As your environment grows more complex, business and IT executives need more sophisticated tools for analyzing data and communicating across your organization. Operations Center Service Dashboards transform complicated technologies into actionable, easy-to-understand business communications.

Meet Operations Center Service Dashboards

By collecting and consolidating mixed backend data sources, our live dashboards allow your users to view everything from the big picture to single data points.

Operations Center Service Dashboards simplify the process of receiving and responding to alerts. Our solution consolidates information from existing IT management tools into a live, single-pane-of-glass view that links business and IT goals. This end-to-end management view improves communications—and responses—across your organization.

- **Role-based and configurable**—Your customers and competitors are moving at lightning speed, and your users can't afford to waste time slogging through irrelevant data to make critical decisions. Driven by an intelligent service model, Operations Center allows users to configure their own service dashboards. Now, users can choose to see only the information they want, when they want it.

- **Real-time and interactive**—Leading-edge push-pull technology provides information in real time, so you can take action before events affect service quality. Live data gives
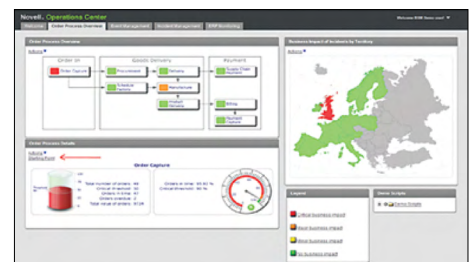
users the power not only to avert problems but also to find strategic solutions that align with your business goals.

- **Configurable and extensible**—Fully Java Specification Request (JSR)-168-compliant, Operations Center Service Dashboards allow users to securely configure their own webpage environments with content from any IT-management or business data source, including portlets like weather, news and RSS feeds.

Drive Operational Excellence with Live Service Dashboards

- **Proactive**—User-friendly with virtually unlimited personalization options, our dashboards help avoid service loss while maintaining the flexibility to meet the demands of your diverse end-user population.

- **Sophisticated**—Empower business users to be more than IT monitors by giving them the tools they need to conduct sophisticated, ongoing analysis of your infrastructure.

Service dashboards provide easy-to-understand business communications.

Operations Center Service Dashboards provide powerful views so you can confidently monitor, measure and map your heterogeneous environment.

Contact us at:
www.microfocus.com

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- **Efficient and effective**—Configure service alerts according to your business goals, not arbitrary IT parameters. With our Operations Center Service Dashboards, you can focus your limited resources on the potential events that matter most to your organization.

Enjoy Exceptional Services

Leverage our world-class services organization for all your consulting, training and support needs. Our IT Consulting team has deep technical knowledge and broad industry experience. These experts can help you design, implement and manage a solution that meets your demand for high-quality services, reduced costs and improved control over your complex IT infrastructure.

To learn more about Operations Center Service Dashboards, go here.

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