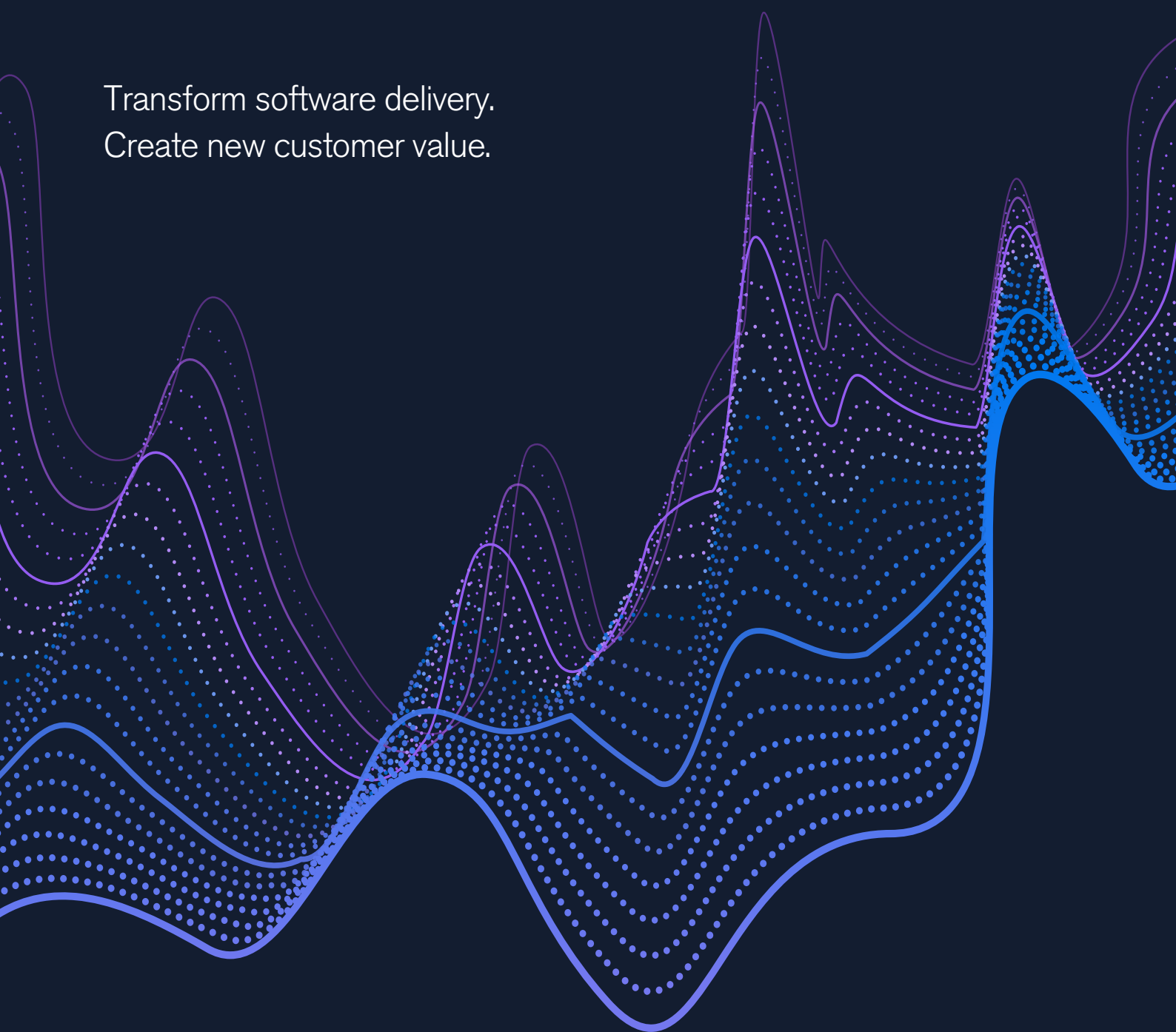




The Journey to Enterprise DevOps

Transform software delivery.
Create new customer value.



How can Micro Focus support your Enterprise DevOps journey to meet the needs of digital business?

Most of today's DevOps dialogue focuses on enabling faster change and velocity for customer facing applications—also known as Systems of Engagement or systems of innovation—deployed to or accessible from mobile devices.

What isn't always obvious is that these systems have a dependency on core business applications—also known as systems of record. Business revenues and one's competitive advantage are both underpinned by these core systems, which provide access to needed business process and data.

So the challenge becomes how to best re-align, automate, and integrate the development practices aligned to both Systems of Record and Systems of Engagement and enable a more continuous, efficient, and faster approach to application delivery.

From mainframe to mobile, the business imperatives are the same—accelerate time to market, improve quality, and ensure IT infrastructure and software remain agile to support new business initiatives. These demands underpin the need for digital transformation and drive to embrace DevOps practices.

The Engagement Model

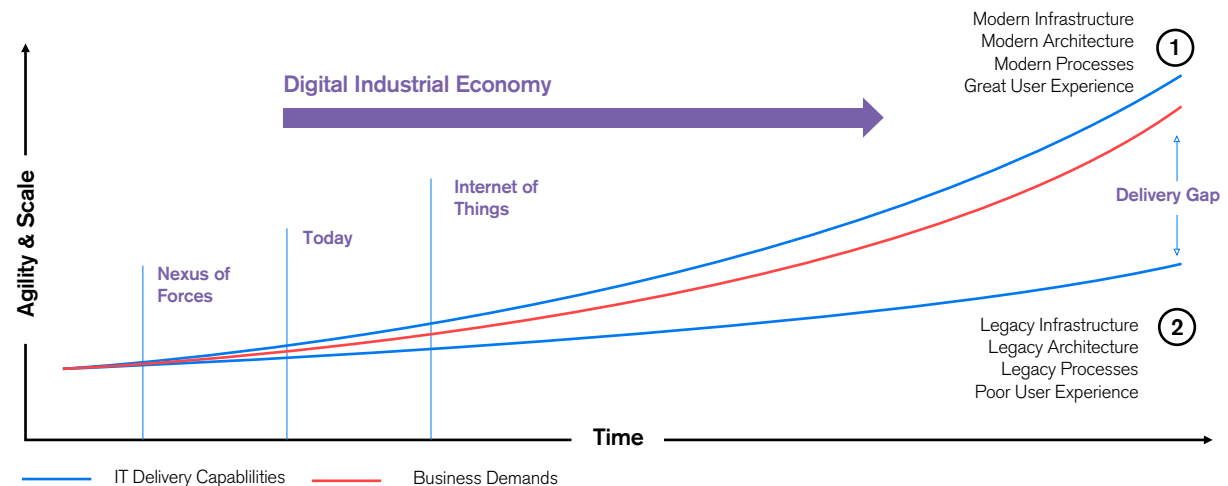
Micro Focus has a 40-year track record of helping enterprise customers improve their application delivery process. On that journey, we've enabled our customers to transform their development processes, improve efficiency, better collaborate across teams, and deliver greater development and test resource flexibility at scale. These benefits, coupled with unrivaled application deployment choice, deliver application agility across any fit for purpose platform strategic to the business.

With this record of experience and maturity, Micro Focus has developed a **DevOps Value Profile** to close the development process gap between systems of record and systems of innovation. This service delivers a common and unified DevOps approach, across these systems and practices, to meet your businesses goals.

	Initial Meetings	Value Workshop	Proof of Value (POV)	Executive Endorsement	Sign Off & Project Initiation
Customer Actions	Inform about business objectives, urgency, and DevOps initiatives	Present SDLC Process, People, Tools & Challenges Complete Applications Landscape Questionnaire (LOQ)	Define Use Case & Success Criteria Provide Infrastructure (as required)	Arrange DevOps Roadmap Presentation to Stakeholders	Procurement Process management and Contract Signature Resources for project implementation allocated
Micro Focus Deliverables	DevOps implementation examples by Micro Focus Customers Customer Need Understanding Summary	Draft DevOps Roadmap with Priorities and Expected Benefits Mutually agreed action plan (MAAP)	PoV SOW and RASCI	Implementation Plan & Proposal	Micro Focus Product Licenses Resources allocated (as required)
Prerequisite for next steps	Resources allocated by both parties	Budget and Resources available for joint Proof of Value	DevOps Roadmap with Short Term Benefits Confirmed	Investment Approved by Executive	Implementation Project Kick Off Scheduled

The Micro Focus team can help you define your ideal roadmap and path along your DevOps Journey.

Customer Challenge—Keep up the pace



Enterprise DevOps Service Offerings

Through these service offerings, we share our expertise and industry best practices along with personalized consultation to make your Enterprise DevOps journey a success.

Our DevOps service offerings consist of three key elements:

1. DevOps Value Workshop

An onsite workshop where we review your existing software delivery life-cycle (SDLC) processes, current challenges preventing you from meeting business goals, and prioritize key pain points identified along the way. The workshop is typically one to three days in duration.

2. Proof of Value

A hands-on experience with the Micro Focus solution based on defined use cases identified during the workshop. Use cases are aligned to meet the success criteria you define to achieve your business goals

3. Implementation

Once business value is recognized and your DevOps objectives delivered through the Proof of Value process, our professional services team will work to support you throughout the needed implementation phase to ensure best practices are used to maximize your results.

The DevOps Value Workshop

The DevOps Value Workshop is designed to obtain a detailed overview and understanding of:

- Business Goals
- Business case for change
- An assessment of your SDLC
- Enterprise Organizational Overview
- Tools and Technology Overview

In this onsite workshop, your subject matter experts (SMEs) will work with our experts to collect the information needed to create a personalized **Pain Point Heat Map**.

Current State SDLC / Pain Point Heat Map										
Ref No.	Challenges	Requirements	Analysis	Design	Implementation (Code & Config)	Verification (Unit Testing)	Post-Prod Testing	Production	Reasons for High/Medium Pain Points	
C001	Lack of application knowledge / reliance on SMEs	Medium Pain Point	Low Pain Point	Low Pain Point	Low Pain Point	Medium Pain Point	High Pain Point	High Pain Point	Insufficient requirements based on business operational knowledge. Other requirement of requirements during analysis.	
C002	Application complexity	Low Pain Point	Low Pain Point	Low Pain Point	Low Pain Point	Medium Pain Point	High Pain Point	High Pain Point	• Lack of DevOps team operational knowledge impacts development of unit test cases. • Lack of DevOps team business knowledge impacts development of unit test cases. • Lack of knowledge around business logic. • Applications have a number of functional capabilities that need three passes (one e.g. patch fixes, others, etc.). • Lack of application knowledge around integration between apps. Testers do not know enough to say "that if this test case application, they need to test a 200 downstream application too."	
C003	Lack of Resource (People)	Low Pain Point	Low Pain Point	Low Pain Point	Low Pain Point	Low Pain Point	Low Pain Point	Low Pain Point	• Only use traditional TDD for testing.	
C004	Lack of Supporting Tools e.g. analysis tools, development tools, test tools	Low Pain Point	TBD	Low Pain Point	Medium Pain Point	High Pain Point	High Pain Point	High Pain Point	• Only tool available for unit testing is inhouse. Used to be more robust tool set.	
C005		TBD	Low Pain Point	Low Pain Point	Medium Pain Point	High Pain Point	High Pain Point	High Pain Point	• Some tools for testing, but what's missing is something that goes right into the application, transparent or the interaction between multiple	

DevOps Roadmap												
Area for Improvement	Priority	Current State	Target State	Success Criteria	Address Cases	How Micro Focus Enterprise Solution helps Prioritize this	Micro Focus Solution Analysis	Requirements	Address	Cost and User Test	Build	Test
Enable DevOps (Developer and Tester interfaces to build work to support DevOps work day-to-day)	High	Low	High	Yes	Yes	• In regularly update application understanding of current status. Complete technical analysis takes up to 10% of time.	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)
						• Enterprise DevOps (EDA) offers a set of skills, EDA, that can be used to monitor SDLC for testing, version management, and deployment. EDA can be used to monitor SDLC processes high level (e.g. application success completion).	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)
						• Enterprise DevOps (EDA) offers a set of skills, EDA, that can be used to monitor SDLC for testing, version management, and deployment. EDA can be used to monitor SDLC processes high level (e.g. application success completion).	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)
						• Enterprise DevOps (EDA) offers a set of skills, EDA, that can be used to monitor SDLC for testing, version management, and deployment. EDA can be used to monitor SDLC processes high level (e.g. application success completion).	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)	• Enterprise DevOps (EDA)

Based on the Pain Point Heat Map, your SMEs will prioritize the area of needed improvement, review expected benefits, and define the Success Criteria to achieve them. From this gathered information, we define a Draft DevOps Roadmap using Micro Focus solutions integrated with any existing tooling on either mainframe or distributed platforms.

Contact your account manager to learn more about the DevOps Value Profile and how to get started.

Enterprise DevOps Service Offerings

The Proof of Value

With the Draft DevOps Roadmap and a Mutually Agreed Action Plan for next steps, we can jointly plan a hands-on technology session to help you better understand the value of the Micro Focus solutions.

Together, we will agree on top priority areas of improvement, the scope of identified use cases, and the success criteria to measure the **Proof of Value (PoV)**.

The full PoV will be defined in a statement of work with a RASCI matrix associated. The execution of the PoV will be either on your premises or can be offered in a Micro Focus cloud environment with a limited scope.

Worklog Management											Head of Value Realization Services Definition
Micro Focus Solution Area	Requirements	Analysis	Design and Build	Build	Test	Package	Release	Configure	Deployment/ Provisioning	Monitor	Final Review
Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps
Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps
Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps
Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps	Micro Focus DevOps

The results from the PoV will be used to define the Final DevOps Roadmap with priorities for the implementation.

It is important to note that Micro Focus follows the principle of Continuous Improvement as part of the ongoing DevOps implementation.

The Implementation

Once the Final DevOps Roadmap is delivered, an Implementation Plan can be created.

Once the Implementation Plan together with the Micro Focus License Proposal are signed and software licenses are available to you, the implementation project can begin.

At the beginning of this project, the support of the Micro Focus Professional Services team is instrumental to the successful implementation and rollout of this new environment supporting your Journey to Enterprise DevOps.

We will provide you with a project plan and define the tasks needed and the effort required from all parties involved with clear definition of responsibilities.

Based on this and in alignment with the project plan, our experts will assess and work to ensure more project tasks can be completed by your resources or system integrator of choice and ensure you will not be fully dependent on Micro Focus technical staff throughout the duration of this project.

Our Our DevOps Value Profile Service is focused on your success and a pace that's right for your business

Enterprise DevOps—An Incremental Strategy

