

Why Third Party Archiving Is Essential to Office 365

If your organization is using Exchange Online or Office 365 email, you need a complete archiving solution. Office 365 includes some basic archiving capabilities for email. Unfortunately, archiving just your email is not enough. Your employees generate a huge amount of data using many other collaboration systems, like social media and mobile phone communication.

Retain Unified Archiving at a Glance:

Micro Focus Retain Unified Archiving provides unified archiving of all business communication including email, social media, and mobile communication data for case assessment, search, and eDiscovery.

Office 365's inability to archive all your company's electronic communication data, along with other deficiencies, leaves your organization at risk for data loss and compliance violations. Here are a number of important items you should be aware of before you decide to rely on the built-in Office 365 archiving solution, especially if you are in a highly regulated industry.

Retain Unified Archiving Adds Value to Office 365

Micro Focus® Retain™ Unified Archiving adds value to your Office 365 investment. In addition to archiving your Office 365 email, Retain archives social media and mobile communication data, all in one central location. Retain helps you ensure compliance, perform eDiscovery, export, and redact on all your archived content. Plus, Retain does it all without requiring costly Office 365 E3 level licensing plans.

Here are several important issues with Office 365 archiving and how Retain solves them for you.

PROBLEM: OFFICE 365 DOES NOT SUPPORT ARCHIVING SOCIAL MEDIA

Office 365 only archives email. Office 365 does not archive social media. This leaves your organization with an incomplete archive and can lead to compliance violations.



SOLUTION: RETAIN ARCHIVES SOCIAL MEDIA

Retain archives Facebook, Twitter, LinkedIn, YouTube, Instagram, Vimeo, Flickr, Pinterest, and Google+. Retain archives this data with your Office 365 email, all in one central archive. It allows you to manage your communication data and ensure social media data compliance.

PROBLEM: OFFICE 365 DOES NOT ARCHIVE MOBILE COMMUNICATION DATA LIKE TEXT MESSAGES

Office 365 only archives email. There is no support for archiving mobile communication for iOS, Android, or BlackBerry data.

SOLUTION: RETAIN DOES ARCHIVE MOBILE DEVICE COMMUNICATION DATA

Retain archives Android, iOS, and BlackBerry mobile communication data to ensure mobile communication management and compliance. Retain archives SMS, MMS, and phone call logs for Android and BBM, PIN, SMS, MMS, and phone call logs for BlackBerry. Additionally, Retain archives all encrypted SMS text messages and dedicated business phone number data for iOS via the secure communications server.

PROBLEM: AN ENTERPRISE E3 PLAN IS REQUIRED TO ARCHIVE OFFICE 365 EMAIL

To archive email in Office 365, Microsoft requires you to purchase a more expensive Enterprise E3 level licensing for each of your users.

SOLUTION: RETAIN ARCHIVES ALL OFFICE 365 PLANS

Don't pay for the added functionality of E3 just so you can archive email. Retain supports archiving for Office 365 Business Essentials,

Premium, Enterprise E1, Enterprise E3, and Enterprise E5 plans. This allows your business to reduce costs by only paying for the Office 365 plans your end-users need.

	Exchange Online \$4/month	Exchange Online with Retain	Enterprise E1 \$8/user/mo	Enterprise E1 with Retain	Enterprise E3 \$20/user/mo	Enterprise E3 with Retain
Office desktop apps (subscription to the latest full featured Office, up to 5 PCs/Macs per user)	Office not included	Office not included	Office not included	Office not included	●	●
Email (50GB), calendar, antivirus/anti-spam, personal archive (50GB)	●	●	●	●		
SharePoint Collaboration sites, secured file sharing			●	●	●	●
Office Web Apps (for editing Office files in browser)			●	●	●	●
Archiving all messaging data, including email, tasks, folders, notes, calendar items, shared calendars, appointments, files, deleted items and attachments archived into a unified data archive.		●		●	●	●
Active Directory integration for single sign-on	●	●	●	●	●	●
Advanced email:						
■ Data Loss Prevention to avoid sharing certain data externally					●	●
■ Information Rights Management to set rules on emails					●	●
■ Simple interactive dashboards using Access, Excel, or Visio					●	●
■ Unlimited Storage					●	●
Simple interactive dashboards using Access, Excel, or Visio Services					●	●
Social media monitoring and archiving		●		●		●
Mobile communication archiving		●		●		●
Voice and video recording		●		●		●
Archive plugin to Outlook email client	●	●	●	●	●	●
eDiscovery Regulatory Search		●		●		●
Advance Search Tool		●		●		●
Complete Export functionality		●		●		●
Open Records Search		●		●		●
Redaction Control		●		●		●
Litigation / Legal Holds		●	●*	●	●*	●
Audit Trail—Creates searchable audit trail for administrators		●	●*	●	●*	●
Configurable permissions		●		●		●
System statistics and reporting		●		●		●
Offline Access to the Archive		●		●		●
24/7 technical phone support		●	●	●	●	●

PROBLEM: OFFICE 365 LACKS ARCHIVING MULTI-PLATFORM EMAIL INTEGRATION

Some larger organizations make use of multiple email platforms in different departments or locations. Office 365 does not directly integrate with Google Apps or Microsoft Focus GroupWise® email for archiving.

SOLUTION: RETAIN FEATURES MULTI-PLATFORM EMAIL INTEGRATION

Archive your Office 365, Exchange, GroupWise, and Gmail messages in one central archive. Retain integrates directly with multi-platform email systems for simultaneous email archiving support.

PROBLEM: OFFICE 365 ARCHIVE CANNOT BE ACCESSED OFFLINE

The Office 365 Archive and the archive integration with Outlook can only be accessed online. There is no caching of the Office 365 archive within Outlook, meaning offline users cannot access their archived data.

SOLUTION: RETAIN PROVIDES OFFLINE ACCESS TO YOUR ARCHIVE VIA THE OUTLOOK PLUGIN

Retain allows archived messages to be cached for specified time periods in Outlook, which provides offline access.

PROBLEM: NO CENTRALIZED ACCESS TO ALL SOCIAL, MOBILE COMMUNICATION, OR EMAIL ELECTRONIC DATA

Office 365 does not allow you to access multiple email platforms running in mixed environments, and you cannot have centralized access to all archived email, social media, and mobile communication data.

SOLUTION: RETAIN GIVES YOU CENTRALIZED ACCESS AND CONTROL

Retain provides centralized access and control to all email messaging data archives, no matter the platform. It provides access to all archived social media and mobile communication data.

PROBLEM: OFFICE 365 DOES NOT OFFER DATA REDACTION

Office 365 does not feature redaction of data. This is especially important when archived data needs to be produced, but some items should not be included as public record, as part of the eDiscovery request, or in litigation.

SOLUTION: RETAIN PROVIDES eDISCOVERY WITH REDACTION

Retain provides centralized access and control to all email messaging data archives, no matter the platform. It provides access to all archived social media and mobile communication data.

PROBLEM: OFFICE 365 HAS NO ABILITY TO SEARCH, ACCESS, OR PUBLISH OTHER ELECTRONIC INTELLECTUAL PROPERTY

Office 365 only archives your organization's email and allows searches of Sharepoint, OneDrive, and Skype for Business. It does not, however, allow you to search other data, including legacy file systems, other file sharing programs, documents, or other unstructured data for litigation and compliance requests.

SOLUTION: RETAIN ALLOWS YOU TO PERFORM SEARCH AND eDISCOVERY OF OTHER DATA SOURCES

Retain has built-in tools to search and perform eDiscovery on other types of electronic data, including legacy file systems, Sharepoint, Laserfiche, Microsoft Focus Filr, and other data

systems that are indexed. This will ensure that you can produce all needed items for litigation or regulatory investigations.

PROBLEM: OFFICE 365 HAS AN EXPENSIVE MIGRATION PATH

If your organization decides to migrate to a new email platform, you will have to use a third-party vendor to migrate your data. This process can be expensive and time-consuming.

SOLUTION: SIMPLE AND EASY MIGRATIONS WITH RETAIN

Retain allows you to easily migrate your email system. The Retain archive is platform agnostic, meaning that no matter the email platform you deploy, Retain will support it. If you need to migrate from Office 365 to an on-prem or other cloud solution, you can continue to have your archive in the same central location. The migration is fast, seamless and complete. You don't have to worry about lost data or paying a third-party vendor for an expensive migration.

PROBLEM: OFFICE 365 ARCHIVING DOES NOT ARCHIVE VOICE OR VIDEO RECORDINGS

Office 365 archiving does not offer archiving for voice or video recordings.

SOLUTION: RETAIN ARCHIVES VOICE AND VIDEO RECORDINGS

Retain integrates with UM Labs to archive voice, video and IM recordings on standards based real time communications, including PBXs, IP PBXs and other unified communications services using SIP. These recordings are archived for smartphones, tablets, laptops, and desktops using unified communications.

Choose Retain and experience a better approach
to archiving.

www.microfocus.com



Micro Focus

UK Headquarters

United Kingdom
+44 (0) 1635 565200

U.S. Headquarters

Rockville, Maryland
301 838 5000
877 772 4450

Additional contact information and office locations:

www.microfocus.com