

Why Retain Unified Archiving Is Essential to Microsoft 365

If your organization is using Exchange Online or Microsoft 365 email, you need a complete archiving solution. Microsoft 365 includes some basic archiving capabilities for email. Unfortunately, archiving just your email is not enough. Your employees generate a huge amount of data using many other collaboration systems, like mobile phone communication.

Retain Unified Archiving at a Glance:

Retain Unified Archiving provides unified archiving of all business communication including email, social media, and mobile communication data for case assessment, search, and NetIQ eDiscovery..

Microsoft 365's inability to archive all your company's electronic communication data, along with other deficiencies, leaves your organization at risk for data loss and compliance violations. Here are a number of important items you should be aware of before you decide to rely on the built-in Microsoft 365 archiving solution, especially if you are in a highly regulated industry.

Retain Unified Archiving Adds Value to Microsoft 365

OpenText™ Retain Unified Archiving adds value to your Microsoft 365 investment. In addition to archiving your Microsoft 365 email, Retain archives mobile communication data, all in one central location. Retain helps you ensure compliance, perform NetIQ eDiscovery by OpenText, export, and redact on all your archived content. Plus, Retain does it all without requiring costly Microsoft 365 E3 level licensing plans.

Here are several important issues with Microsoft 365 archiving and how Retain solves them for you.

Problem: Microsoft 365 Does Not Archive Mobile Communication Data Like Text Messages

Microsoft 365 only archives email. There is no support for archiving mobile communication for iOS, Android, or BlackBerry data.

Solution: Retain Archive Mobile Device Communication Data

Retain archives Android, iOS, and BlackBerry mobile communication data to ensure mobile communication management and compliance. Retain archives SMS, MMS, and phone call logs for Android and BBM, PIN, SMS, MMS, and phone call logs for BlackBerry. Additionally, Retain archives all encrypted SMS text messages and dedicated business phone number data for iOS via the secure communications server.

Problem: An Enterprise E3 Plan Is Required to Archive Microsoft 365 Email

To archive email in Microsoft 365, Microsoft requires you to purchase a more expensive Enterprise E3 level licensing for each of your users.

Solution: Retain Archives All Microsoft 365 Plans

Don't pay for the added functionality of E3 just so you can archive email. Retain supports archiving for Microsoft 365 Business Essentials, Premium, Enterprise E1, Enterprise E3, and Enterprise E5 plans. This allows your business to reduce costs by only paying for the Microsoft 365 plans your end-users need.

Problem: Microsoft 365 Lacks Archiving Multi-Platform Email Integration

Some larger organizations make use of multiple email platforms in different departments or locations. Microsoft 365 does not directly integrate with Google Apps or OpenText™ GroupWise email for archiving.

Solution: Retain Features Multi-Platform Email Integration

Archive your Microsoft 365, Exchange, GroupWise, and Gmail messages in one central archive. Retain integrates directly with multi-platform email systems for simultaneous email archiving support.

Problem: Microsoft 365 Archive Cannot Be Accessed Offline

The Microsoft 365 Archive and the archive integration with Outlook can only be accessed online. There is no caching of the Microsoft 365 archive within Outlook, meaning offline users cannot access their archived data.

Solution: Retain Provides Offline Access to Your Archive via the Outlook Plugin

Retain allows archived messages to be cached for specified time periods in Outlook, which provides offline access.

Choose Retain and experience a better approach to archiving.

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Problem: No Centralized Access to All Social, Mobile Communication, or Email Electronic Data

Microsoft 365 does not allow you to access multiple email platforms running in mixed environments, and you cannot have centralized access to all archived email, social media, and mobile communication data.

Solution: Retain Gives You Centralized Access and Control

Retain provides centralized access and control to all email messaging data archives, no matter the platform. It provides access to all archived social media and mobile communication data.

Problem: Microsoft 365 Does Not Offer Data Redaction

Microsoft 365 does not feature redaction of data. This is especially important when archived data needs to be produced, but some items should not be included as public record, as part of the NetIQ eDiscovery, or in litigation.

Solution: Retain Provides NetIQ eDiscovery with Redaction

Retain provides centralized access and control to all email messaging data archives, no matter the platform. It provides access to all archived social media and mobile communication data.

Problem: Microsoft 365 Has No Ability to Search, Access, or Publish Other Electronic Intellectual Property

Microsoft 365 only archives your organization's email and allows searches of Sharepoint, OneDrive, and Skype for Business. It does not, however, allow you to search other data, including legacy file systems, other file sharing programs, documents, or other unstructured data for litigation and compliance requests.

Solution: Retain Allows You to Perform Search and eDiscovery of Other Data Sources

Retain has built-in tools to search and perform NetIQ eDiscovery on other types of electronic data, including legacy file systems, Sharepoint, Laserfiche, OpenText™ Filr, and other data systems that are indexed. This will ensure that you can produce all needed items for litigation or regulatory investigations.

Problem: Microsoft 365 Has an Expensive Migration Path

If your organization decides to migrate to a new email platform, you will have to use a third-party vendor to migrate your data. This process can be expensive and time-consuming.

Solution: Simple and Easy Migrations with Retain

Retain allows you to easily migrate your email system. The Retain archive is platform agnostic, meaning that no matter the email platform you deploy, Retain will support it. If you need to migrate from Microsoft 365 to an on-prem or other cloud solution, you can continue to have your archive in the same central location. The migration is fast, seamless and complete. You don't have to worry about lost data or paying a third-party vendor for an expensive migration.

Problem: Microsoft 365 Archiving Does Not Archive Voice or Video Recordings

Microsoft 365 archiving does not offer archiving for voice or video recordings.

Solution: Retain Archives Voice and Video Recordings

Retain integrates with UM Labs to archive voice, video and IM recordings on standards based real time communications, including PBXs, iP PBXs and other unified communications services using SIP. These recordings are archived for smartphones, tablets, laptops, and desktops using unified communications.

Learn more at
www.opentext.com