



ZENworks Endpoint Security Management and ZENworks Full Disk Encryption

It's six o'clock on Friday morning. Do you know where your endpoints are? One of them is being hacked. It's a laptop. Your user is at the WifiCafe. He's cruising the web, thinking it's safe because the connection is labeled "WifiCafe." But next to him, someone else is running that web façade—and he's tunneling a direct line to your database.

ZENworks Endpoint Security Management and ZENworks Full Disk Encryption at a Glance:

■ Encryption:

Encrypt data saved on both fixed disks (hard drives) and portable storage devices (USB drives).

■ Dynamic Security:

Apply security that gauges threat levels and appropriately responds based on who users are and where they are.

■ Maintain Productivity and Security:

Give users control over what they need to stay productive, but prevent them from circumventing security policies.

■ Buy It Individually or as a Part of:

ZENworks Suite

You need a way to enforce the policies that protect your business. Because if you have that, you don't have to hope your people will stick to the rules. You know they will, because the policy makes it happen.

Someone is hacking your system, and your user doesn't even know it. He didn't know it could happen; he thought he was safe.

This is a "man-in-the-middle" attack, and someone you don't know just took who-knows-what off one of your corporate laptops.

Endpoints Can Be Scary

Endpoint devices pose one of the greatest security risks to any organization. That's because as much as 70% of your most valuable data is carried around on endpoint devices.

We're talking about more than protecting against thieves who walk away with your machines (although we have to stop them too). We're talking about protecting against thieves walking away with your data while your own people are using those machines.

Man-in-the-middle attacks are just one of dozens of serious threats you need to protect against. There are others, such as:

- **Drive bombing.** Tempts users to plug "found" or "free" USB thumb drives into your machines—where Autorun releases malicious viruses without your even knowing it.
- **Thumb sucking.** Users bring their thumb drives to work and put data onto them, but that moves the data out of your control.

Then your data is beyond the reach of your security policies.

- **Pure theft.** Someone steals a laptop. Even worse, employees bent on behaving badly can leverage unsecure endpoints and exploit vulnerabilities to their advantage—from the inside.
- **Hacking.** Someone inserts malicious code onto your devices from the outside, hoping your firewall won't catch it before it uploads and infects your whole system.

You try to stop it. You set rules and policies. But you can't make people follow those policies, can you? You can try encryption, but that can be expensive, and what happens if the user loses his or her password? Then nobody can get to the data. There must be a solution.

Power to the Policy

Truth is, you can't leave it up to people to stay out of trouble. Hackers are obvious, but insiders are just as big a risk. Most of them just don't know how to practice safe computing, and it only takes one employee with malicious intent to do harm.

You need a way to enforce the policies that protect your business. Because if you have that, you don't have to hope your people will stick to the rules. You know they will because the policy makes it happen.

“The return on investment on Novell (now part of OpenText) ZENworks Endpoint Security Management alone is astounding. If we stop just one data breach, we might have saved ourselves a \$3M lawsuit.”

ROBB PETTIGREW

Manager, Technical Systems and Help Desk
Wyoming Medical Center

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Every. Single. Time.

You can always change that policy, but your users can't. That's the point: It's not up to them. It's up to the policy.

Making Up for Their Mistakes

Users will make mistakes. Sometimes that mistake means leaving a laptop at the airport. Although it is always painful and expensive to lose a machine, with OpenText ZENworks Full Disk Encryption, the far more valuable data it carries is indecipherable to whoever becomes the laptop's next owner. And with Full Disk Encryption, you don't have to worry where the user saves data on the hard drive—everything on the drive is encrypted.

In a more mundane, but much more common incident, your user has lost a password. With other encryption software, this is no longer just another day at the help desk. Without that password, you've got a hard drive as impenetrable as rock. With ZENworks, you can make this just another help desk procedure. Help the user reset his or her password or go in and manage the device yourself: either way, the encryption that protects the data doesn't lock you out.

It's eight o'clock on a Wednesday morning. Do you know what that employee in cubicle six is really downloading onto his thumb drive? Is your traveling CFO going to remember to grab his laptop bag when he gets on the plane?

Good Cop, Bad Cop

OpenText ZENworks Endpoint Security Management is the ultimate policy enforcer for endpoint devices. It knows who your users are and what they should (and shouldn't) be doing. And unlike anything else, it also knows where your users are—and dynamically adjusts to meet the threat level.

When you combine the policy-enforcing power of Endpoint Security Management with the insurance of Full Disk Encryption, you can rest easy knowing that bad guys outside can't get in, bad guys inside can't make a mess, and good guys who just want to do their jobs can't get into trouble. Your data is secure.

Practice Safe Productivity

Strike the perfect balance between productivity and protection. With ZENworks Endpoint Security Management and ZENworks Full Disk Encryption, you can:

- Apply security that dynamically gauges threat levels based on who and where users are and responds accordingly, adjusting policies (such as Wi-Fi connections) on the fly.
- Detect and remediate malware threats through real-time scans of files copied to or accessed from the endpoint.
- Encrypt data saved on portable devices.
- Apply strict policies against misuse, such as controlling what USB devices users can and cannot use.
- Enforce secure VPN connections and firewalls in unsafe internet environments.

- Give users full control over what they need to do their work, but prevent them from circumventing security standards and policies.

Untouchable Security

ZENworks Endpoint Security Management is the ultimate policy enforcer. It can't be bought, it can't be bullied, and it doesn't sleep. It takes your policies and makes sure they're applied—every time.

It's eight o'clock on a Wednesday morning. Do you know what that employee in cubicle six is really downloading onto his thumb drive? Is your traveling CFO going to remember to grab his laptop bag when he gets on the plane?

If you've got ZENworks Endpoint Security Management and ZENworks Full Disk Encryption, you don't have to worry about it.

“We needed to protect our network against viruses, hackers, and a host of threats to our business. With Novell (now part of OpenText) ZENworks Endpoint Security Management, we get the best of both worlds: traveling users have the freedom they need for remote access and we have peace of mind that our network isn't at risk.”

LAURA DAVIS

Technology Lead
Woolpert, Inc