How to Find Your ZENworks Version

A how-to guide on finding your ZENworks version

Guide

Guide

opentext™

Finding Your Version

Method 1—The Simpler Way Available on Recent Versions

1. Open the Login page for OpenText™ ZENworks Control Center.

On more recent versions of ZENworks, you would see something like the above, where the numbers boxed in red accurately show the major version of ZENworks.

Below is the mapping of these numbers to Version of ZENworks.

ZENworks Version Mapping	
Short Form	**Long Form**
23.4.x.x	ZENworks 23.4
23.3.x.x	ZENworks 23.3
20.3.x.x	ZENworks 2020 Update 3
20.2.x.x	ZENworks 2020 Update 2
20.1.x.x	ZENworks 2020 Update 1
20.0.x.x	ZENworks 2020

If you don't see the version information on the login page, use Method 2.

Method 2—The Method Available on ALL ZENworks Versions

1. Log in to ZENworks Control Center

2. Click on Configuration on Left Pane
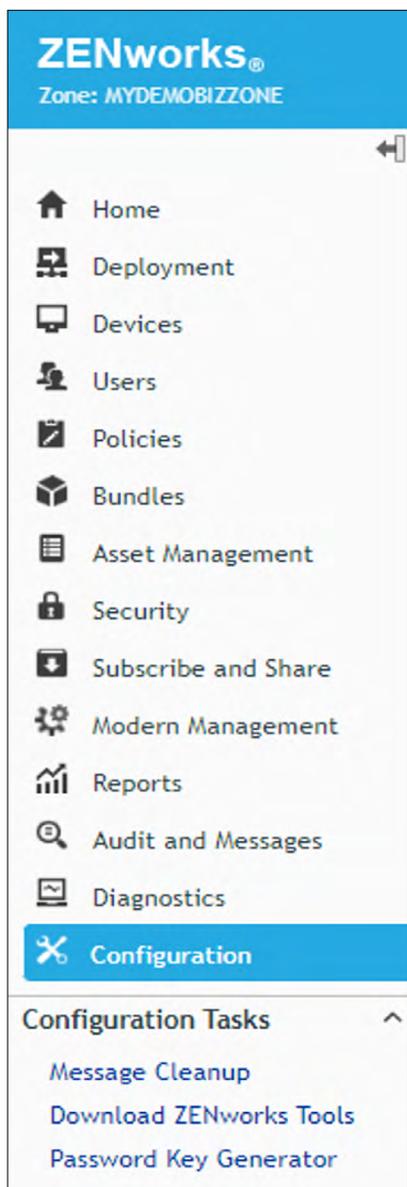
3. Look at the 'Server Hierarchy' Snapshot
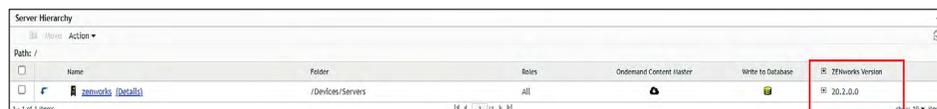
In the above screen, the numbers boxed in red accurately show the major version of ZENworks.

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20.2.x.x	ZENworks 2020 Update 2
20.1.x.x	ZENworks 2020 Update 1
20.0.x.x	ZENworks 2020
17.4.x.x	ZENworks 2017 Update 4
17.3.x.x	ZENworks 2017 Update 3
17.2.x.x	ZENworks 2017 Update 2
17.1.x.x	ZENworks 2017 Update 1
17.0.x.x	ZENworks 2017
11.4.3.x	ZENworks 11.4.3

Learn more at
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