Upgrading Extra! X-treme to Reflection Desktop

Here is our four step process to upgrade from Extra!® X-treme™ to Reflection® Desktop, we call it PADI (paddy). This guide provides an overview with links to more detailed information in our product documentation and Technical Notes.

1) Prepare
   - Design and Prepare for Deployment
   - Best Practices for deploying Reflection Desktop
   - Plan and schedule Project Communication
     - Upgrading to Reflection Desktop
     - Getting Started with Reflection Desktop Deployment
   - Understand Reflection Desktop improvements from Extra! X-treme and a direct comparison of the two products here
   - Define resource requirements for inventory, planning and implementation phases

2) Account
   - Define user requirements for each user group
   - Inventory desktops for session files and macros
   - Identify integration requirements

3) Design
   - Assess what business processes need to be automated with macros
   - What security protocols are required by your organization? (TLS 1.2, SHA-256)
   - Review Extra! Basic macros—inspect for known issues, security risks, see if they contain sensitive data
   - For macros you wish to keep long term, consider easily rerecording or writing in Visual Basic for Applications for optimal performance and security
   - Integrations and customizations—identify HLLAPI and other integrations that need to be updated or changed to a modern development environment to ensure security and reliability
   - Plan Group Deployment—Determine the best approaches for deploying to your user groups
   - For centralized management use Host Access Management and Security Server (MSS)

4) Implement
   - Use existing Extra! session files in Reflection Desktop
     - Supported Extra! Files in Reflection Desktop
     - Compound Sessions—convert to compound sessions for simpler management
     - Protect data and privacy using Trusted Locations and Information Privacy
   - If needed, you can create and customize Reflection sessions
   - Configure security protocols required by your organization
   - If using centralized management, configure MSS for Reflection Desktop sessions and authentication
   - Package Configuration Files
   - Test on Reflection Desktop supported platforms in your environment
   - Deploy to your production environment