

Smarter for employees. Smarter for IT.

From supporting services to driving business with Micro Focus SMAX.



Automate Service Management for IT and business with a single solution, and scale support with built-in AI and analytics



Simplify Work and Unburden Agents

Eliminate repetitive error-prone tasks to meet more SLAs and service quality expectations and maximize service team efficiency.



Automate resolution with built-in AI and increase agent efficiency with instant answers




Get ahead of issues with proactive pattern detection in incidents and changes



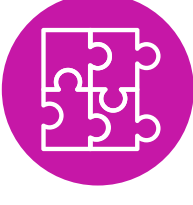
Deliver services efficiently with out-of-the-box ITIL-aligned ITSM and ITAM processes

Build Business Resilience


Escape endless implementation cycles and expensive upgrades by avoiding customization complexity.



Configure without code and update without effort



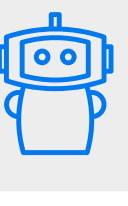
Build new process-based apps in hours without coding skills




Extend to the business with fit-for-purpose support apps

Simplify Use and Delight Employees


Get employees back to work faster and increase end-user adoption with intuitive, machine learning based smart self-service.



Apply AI-based self-service and decrease the need for opening tickets




Automate fulfillment and instantly provide accurate answers




Give users the autonomy to easily self-resolve and elevate their experience

... All for Low TCO


Increase the efficiency of service teams and end-user adoption with an easy to manage, run and use service desk.




Entirely codeless: Get up and running faster and decrease your time-to-value



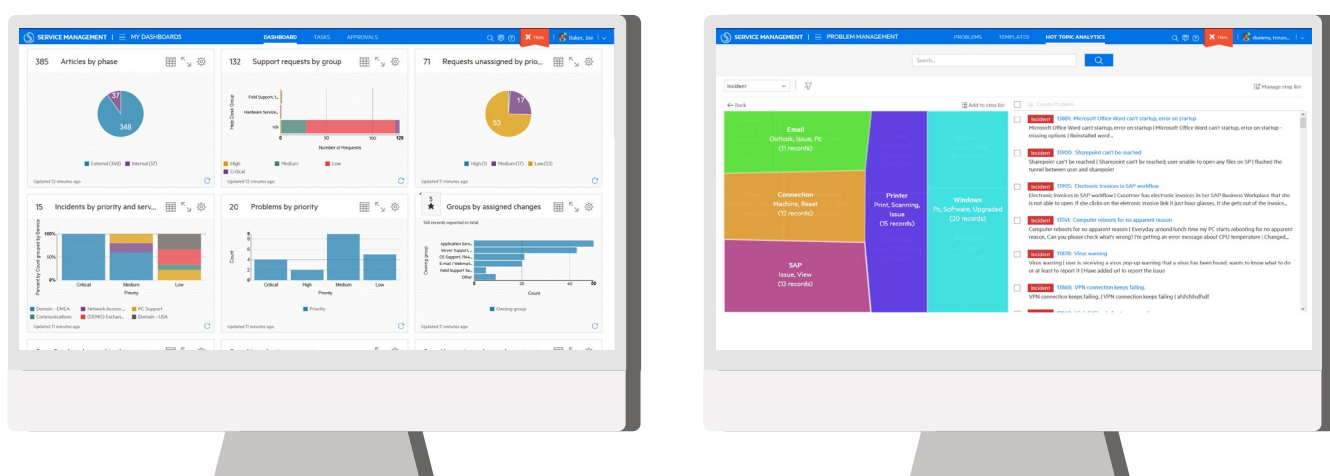
Flexible deployment: Run your service desk your way: SaaS, on-prem or in the public cloud



Flexible licensing: Choose between named and concurrent users and swap between them as needed



Built-in AI: Use AI without extra licensing fees or configurations



Learn more about Micro Focus SMAX

www.microfocus.com/smax