Who’s Really in Control Of Access Provisioning?


The Report

The companies represented in the study have no defined process for granting access. As a result, 58% of respondents believe that users have more access than their jobs require.

Excess Access

65% of respondents say that employees view IT security as a bottleneck when assigning and managing access rights.

Employee Frustration

64% observe that employees are frustrated with the current access management process.

Access Provisioning

43% say the process for responding to user access requests is burdensome.

45% say that they can’t keep pace with the number of access change requests.

Fractured Management

IT operations and information security are responsible for granting end user access to information resources. But line of business managers grant access to applications.

Cloud environments are even more decentralized, with application owners granting access in some organizations.

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The author of this report, Ponemon Institute, conducts independent research on privacy, data protection, and information security policy. The purpose of this Micro Focus sponsored study is to understand companies’ ability to protect access to sensitive and confidential information and how the processes can be made more secure and efficient. This research is part of a larger study that surveyed 2,580 IT and IT security practitioners around the globe. The collated findings are presented in a separate Global Report.