

HCMX SaaS: What you need to know



Contents:

- HCMX – SaaS benefits
- CSA, HCM, and HCMX: Side-by-side comparison
- Path to HCMX (SaaS or on-premises) from CSA or HCM
- Next steps and where to find more information



HCMX – SaaS Benefits



Seamless Adoption

Easily move to the “versionless” HCMX SaaS

- ✓ Get near **instant** access
- ✓ **Adopt** regular **updates**, patches **immediately**
- ✓ **Option to extend** with other **ESM** solutions – same platform



Flexibility

Lower startup costs with SaaS Flex


- ✓ Run a **low-cost pilot** program **before expanding**
- ✓ **Align SaaS costs** with the **pace** of your adoption ramp
- ✓ **Avoid underutilization**



Better TCO

Faster, easier, and at a lower cost

- ✓ Shift **away from installation, maintenance, and upgrades** to “simply SaaS”
- ✓ Shift from **CAPEX to OPEX**
- ✓ Term and volume **discounts**



Transparency

Clear and predictable IT costs

- ✓ **Reduce accounting burdens** with simple licensing and a single vendor invoicing
- ✓ Multiple **billing options**
- ✓ **No hidden fees**




Secure
 ISO 27001/27034 certified
 SOC 2 certified
 Multi-layered security
















































Supported
 Assigned Customer Success Manager
 Dev tenant included
 24 x 7 support and monitoring

Ready for continuation*
 No new skills needed
 Keep existing workflows
 Keep existing integrations

**Applies to CSA, HCM, and HCMX customers*

HCMX SaaS vs. CSA/HCM/HCMX on-premises

 Full Capability
  Partial Capability
  No Capability

Capabilities	HCMX SaaS	HCMX On-premise	HCM On-premise	CSA On-premise
Private/Public Cloud Support & Integration Capsules				
Operations Orchestration Central				
Workflow Designer with IaC using Cloud Slang				
Service Portal, Native Mobile App and Agent Portal				
Image Aggregation with Service Designer				
Cost Governance Resource Optimization with Vertica in SaaS				
SACM - UCMDB Integration				
HCMX Studio (create your own apps for cloud use cases only)				
Back-Office for Tenant onboarding	Not required for SaaS			
Includes : 50 units Universal Discovery Premium				
Includes : 5 Cloud Management Agent Unit User license				
★ SaaS Benefits				
Support coverage	24x7			
Customer success coverage	Standard with quarterly interlock			




CSA/HCM moving to HCMX: Before and After

CSA/HCM

Areas of Improvement

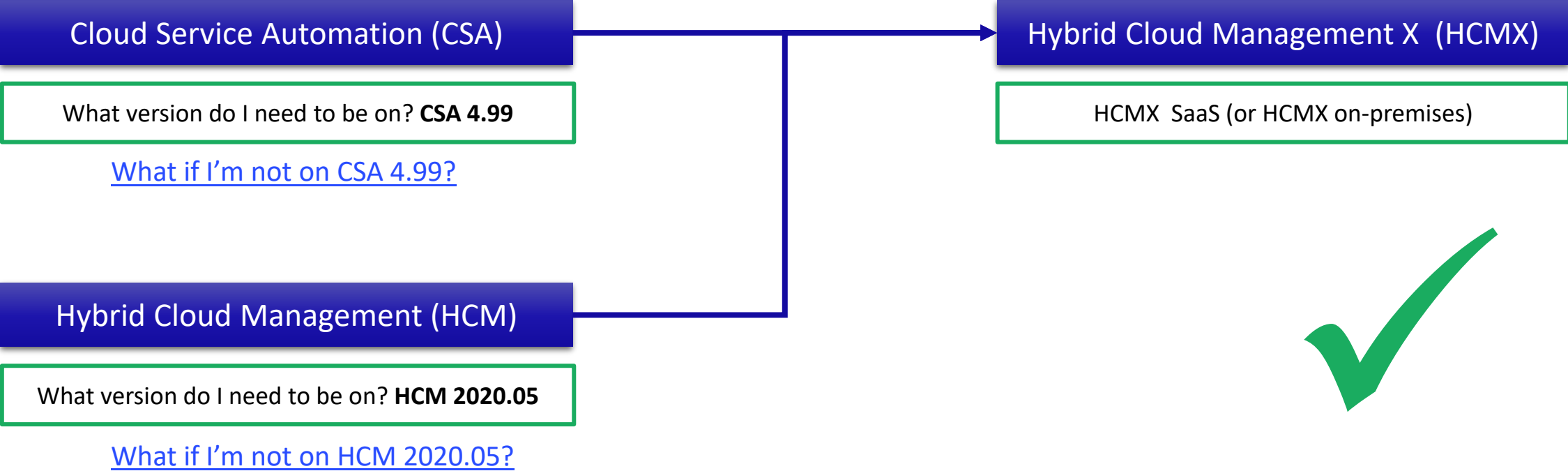
HCMX Advantage

Outcome

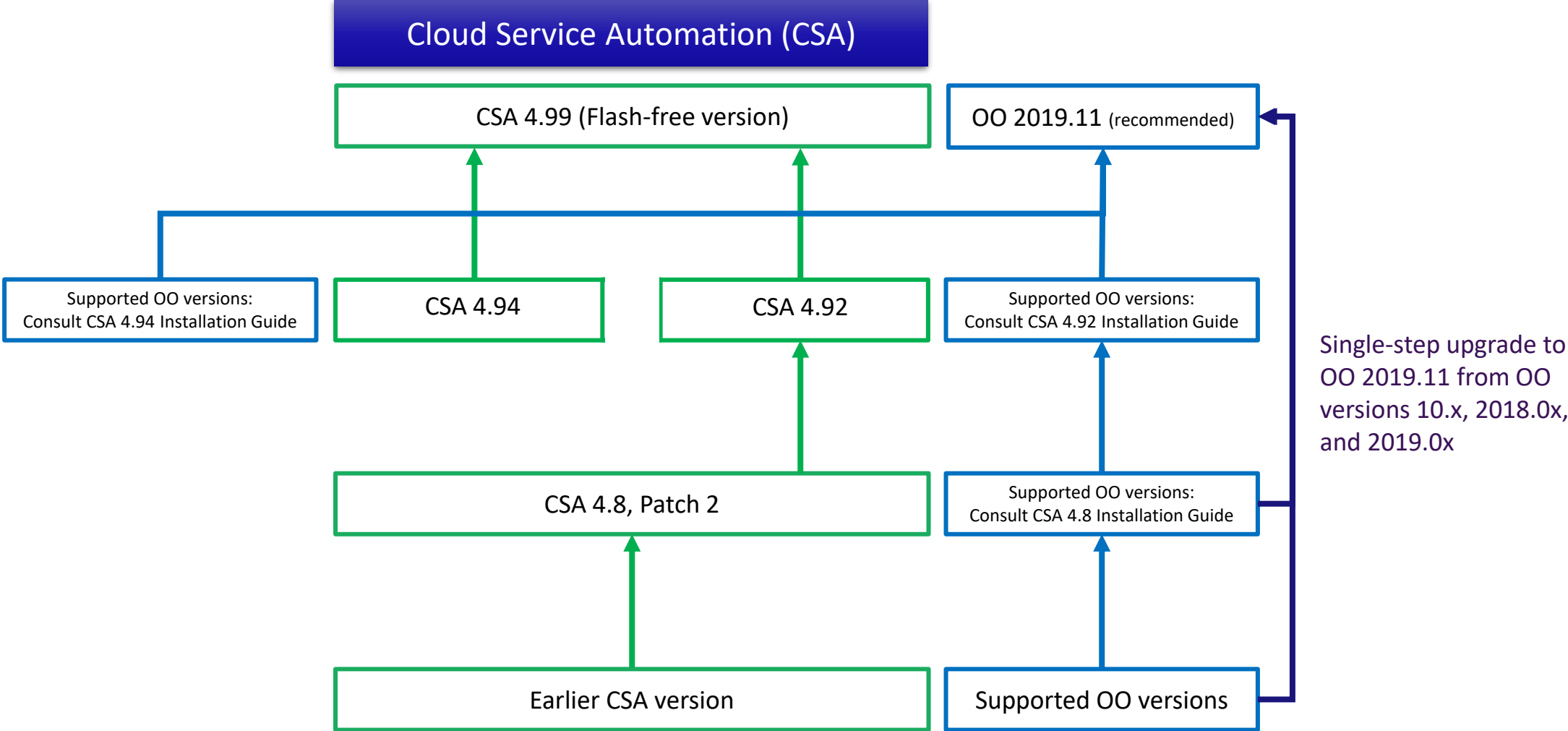
 Public cloud overspend	<ul style="list-style-type: none">✓ Detailed multi-cloud spend reporting*✓ Auto generated RI recommendations✓ Budget management	<ul style="list-style-type: none">➤ Complete visibility and control over the cloud spend➤ Optimized spend and usage of clouds
 Fulfilment/ Provisioning	<ul style="list-style-type: none">✓ Aggregate over 10,000 hybrid cloud services*✓ Integrate with 150+ popular 3rd party tools✓ AI-based self-service with a virtual agent	<ul style="list-style-type: none">➤ Faster onboarding of cloud services (aggregation)➤ Broader integration support➤ Simpler self-service for end-users; off-loaded IT
 Operational overhead	<ul style="list-style-type: none">✓ Available as SaaS✓ On a modular Micro Focus OPTIC platform✓ Strong multitenancy support	<ul style="list-style-type: none">➤ SaaS: seamless adoption and flexibility (see more)➤ Easily extend with other solutions (e.g., SMAX)➤ Lower TCO

* This HCMX feature/capability is already available in HCM, but not in CSA

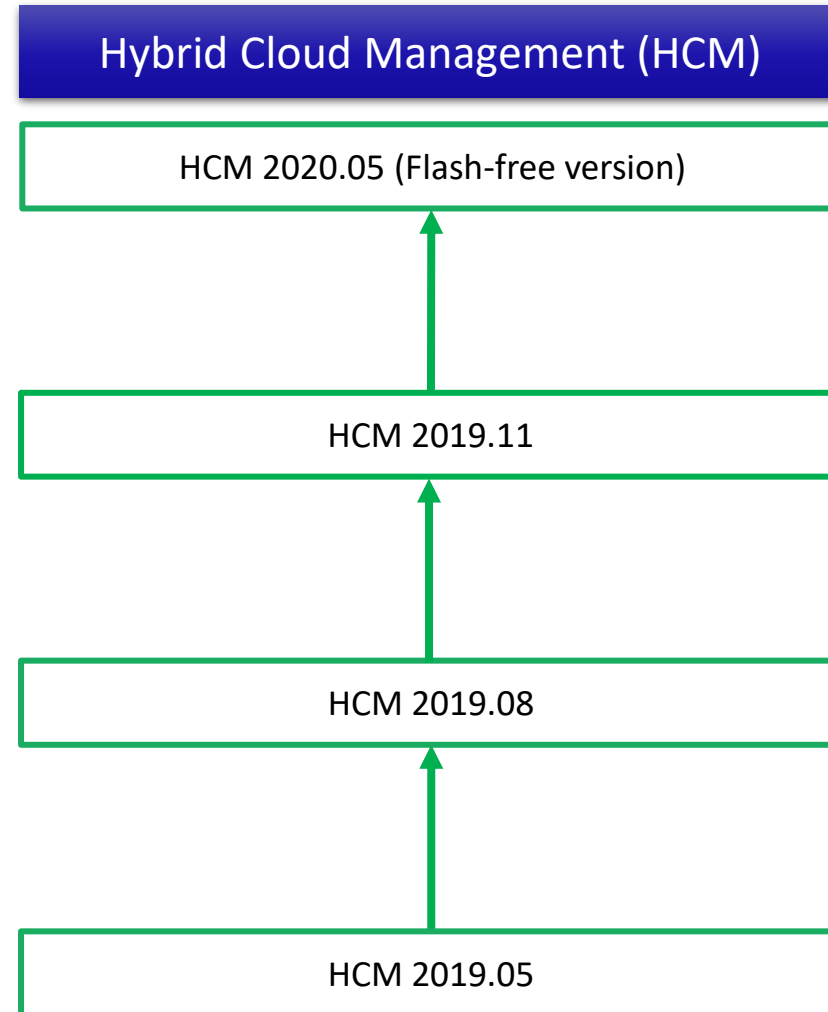
Path to HCMX SaaS: From CSA or HCM



Upgrade path for CSA



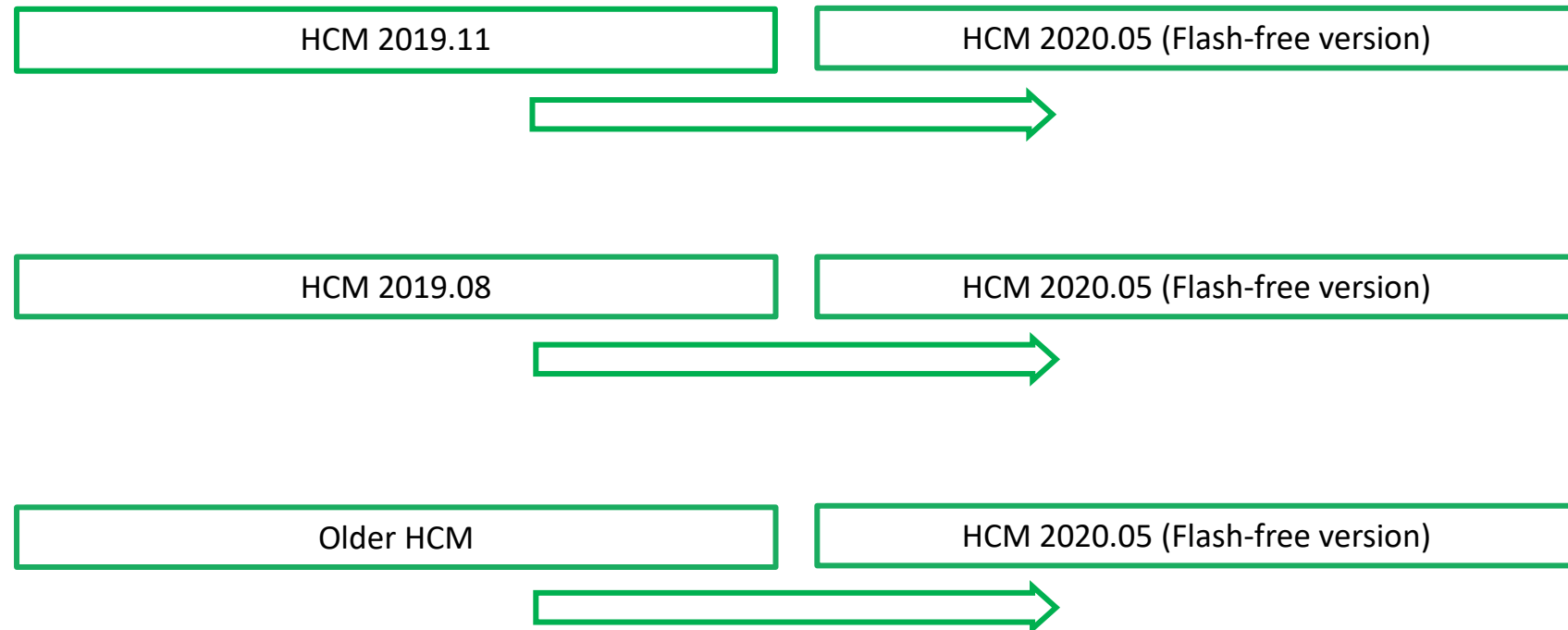
Upgrade path for HCM



Alternative: side-by-side upgrade

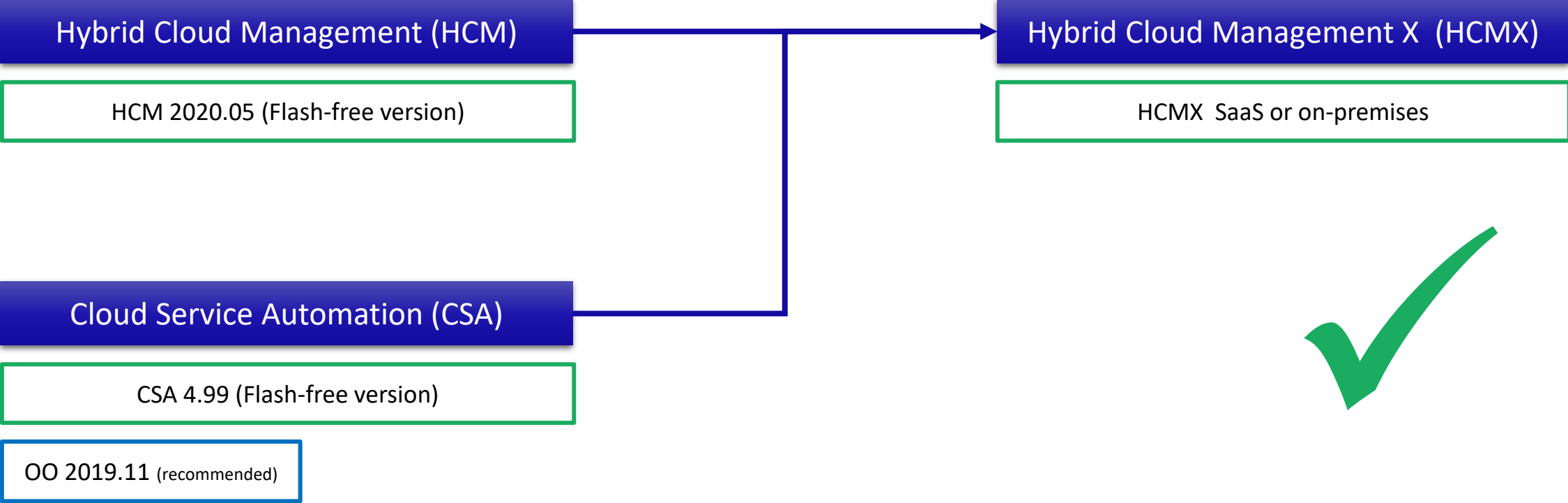
Hybrid Cloud Management (HCM)

1. Install a fresh instance of HCM 2020.05
2. Copy all the configurations and customizations to HCM 2020.05
3. Point HCM 2020.05 to existing HCM databases

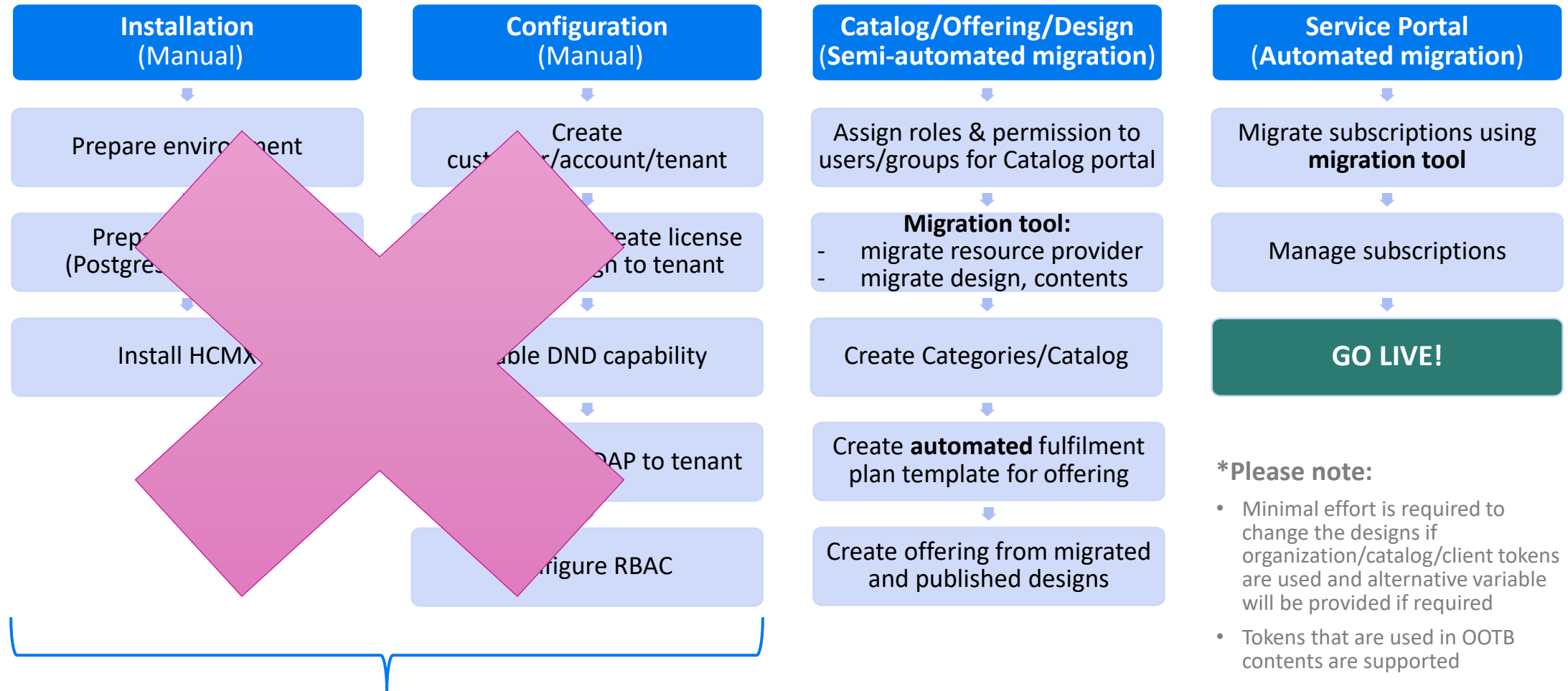


For more information consult the HCM 2020.05 Practitioner Notes on the ITOM Practitioner Portal, and via the LookBook

Migrating to HCMX SaaS



Migration Activities for CSA and HCM Customers Transitioning to HCMX SaaS



No installation or configuration required for moving to HCMX SaaS

- *Please note:**
- Minimal effort is required to change the designs if organization/catalog/client tokens are used and alternative variable will be provided if required
 - Tokens that are used in OOTB contents are supported

Next Steps and More Information

Reach out to us at: hcm-pm@microfocus.com

microfocus.com/hybridcloud

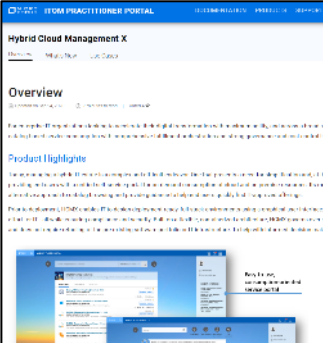
Visit our webpage.

[Request a free live demo](#)

Get a product demo, ask questions, and discuss your cloud management needs!



HCMX Webpage



Practitioner Portal



HCMX Demo



Forrester Analyst Paper



Blog

