

HCMX SaaS: What you need to know



Contents:

- HCMX – SaaS benefits
- CSA, HCM, and HCMX: Side-by side comparison
- Path to HCMX (SaaS or on-premises) from CSA or HCM
- Next steps and where to find more information



HCMX – SaaS Benefits



Seamless Adoption



Flexibility



Better TCO



Transparency

Easily move to the “versionless” HCMX SaaS

- ✓ Get near **instant** access
- ✓ **Adopt** regular **updates**, patches **immediately**
- ✓ **Option to extend** with other ESM solutions – same platform

Lower startup costs with SaaS Flex

- ✓ Run a **low-cost pilot** program **before** expanding
- ✓ **Align SaaS costs** with the pace of your adoption ramp
- ✓ **Avoid underutilization**

Faster, easier, and at a lower cost

- ✓ Shift **away from installation, maintenance, and upgrades** to “simply SaaS”
- ✓ Shift from **CAPEX** to **OPEX**
- ✓ Term and volume **discounts**

Clear and predictable IT costs

- ✓ Reduce **accounting burdens** with simple licensing and a single vendor invoicing
- ✓ **Multiple billing options**
- ✓ **No hidden fees**

Secure

ISO 27001/27034 certified
SOC 2 certified
Multi-layered security

Supported

Assigned Customer Success Manager
Dev tenant included
24 x 7 support and monitoring

Ready for continuation*

No new skills needed
Keep existing workflows
Keep existing integrations

*Applies to CSA, HCM, and HCMX customers

HCMX SaaS vs. CSA/HCM/HCMX on-premises

Capabilities	HCMX SaaS	HCMX On-premise	HCM On-premise	CSA On-premise
Private/Public Cloud Support & Integration Capsules	✓	✓	✓	✓
Operations Orchestration Central	✓	✓	✓	✓
Workflow Designer with IaC using Cloud Slang	✓	✓	✓	✓
Service Portal, Native Mobile App and Agent Portal	✓	✓	✓	✓
Image Aggregation with Service Designer	✓	✓	✓	✓
Cost Governance Resource Optimization with Vertica in SaaS	✓	✓	✓	✗
SACM - UCMD Integration	✓	✓	✓	✗
HCMX Studio (create your own apps for cloud use cases only)	✓	✓	✗	✗
Back-Office for Tenant onboarding	Not required for SaaS	✓	✗	✗
Includes : 50 units Universal Discovery Premium	✓	✗	✗	✗
Includes : 5 Cloud Management Agent Unit User license	✓	✗	✗	✗
SaaS Benefits	✓	✗	✗	✗
Support coverage	24x7			
Customer success coverage	Standard with quarterly interlock			

CSA/HCM moving to HCMX: Before and After

CSA/HCM

Areas of Improvement

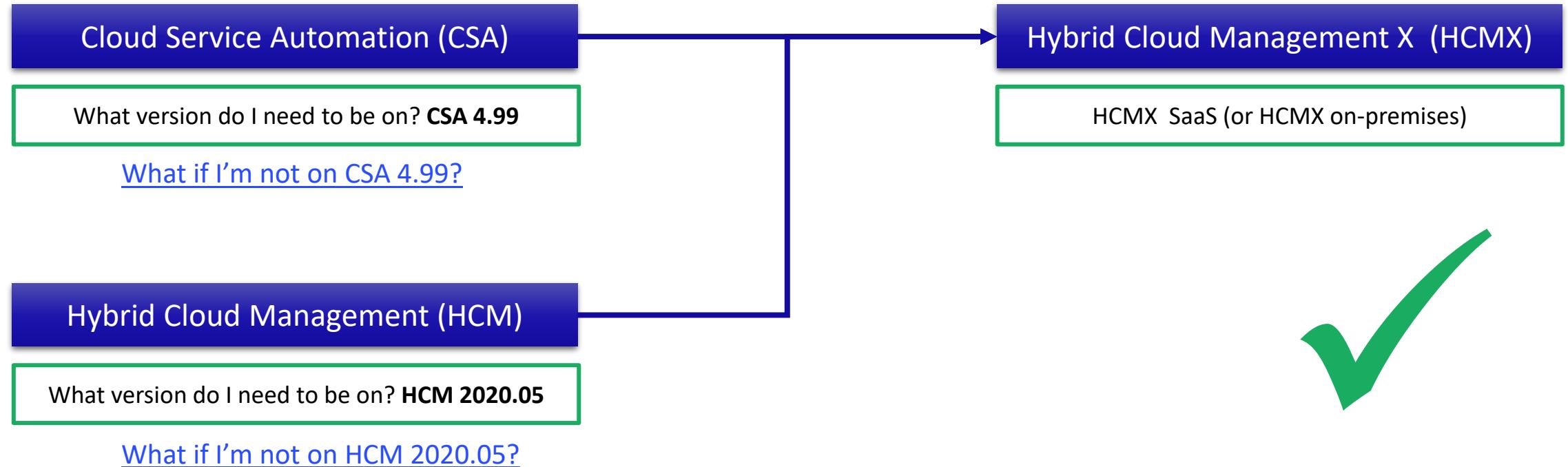
HCMX Advantage

Outcome

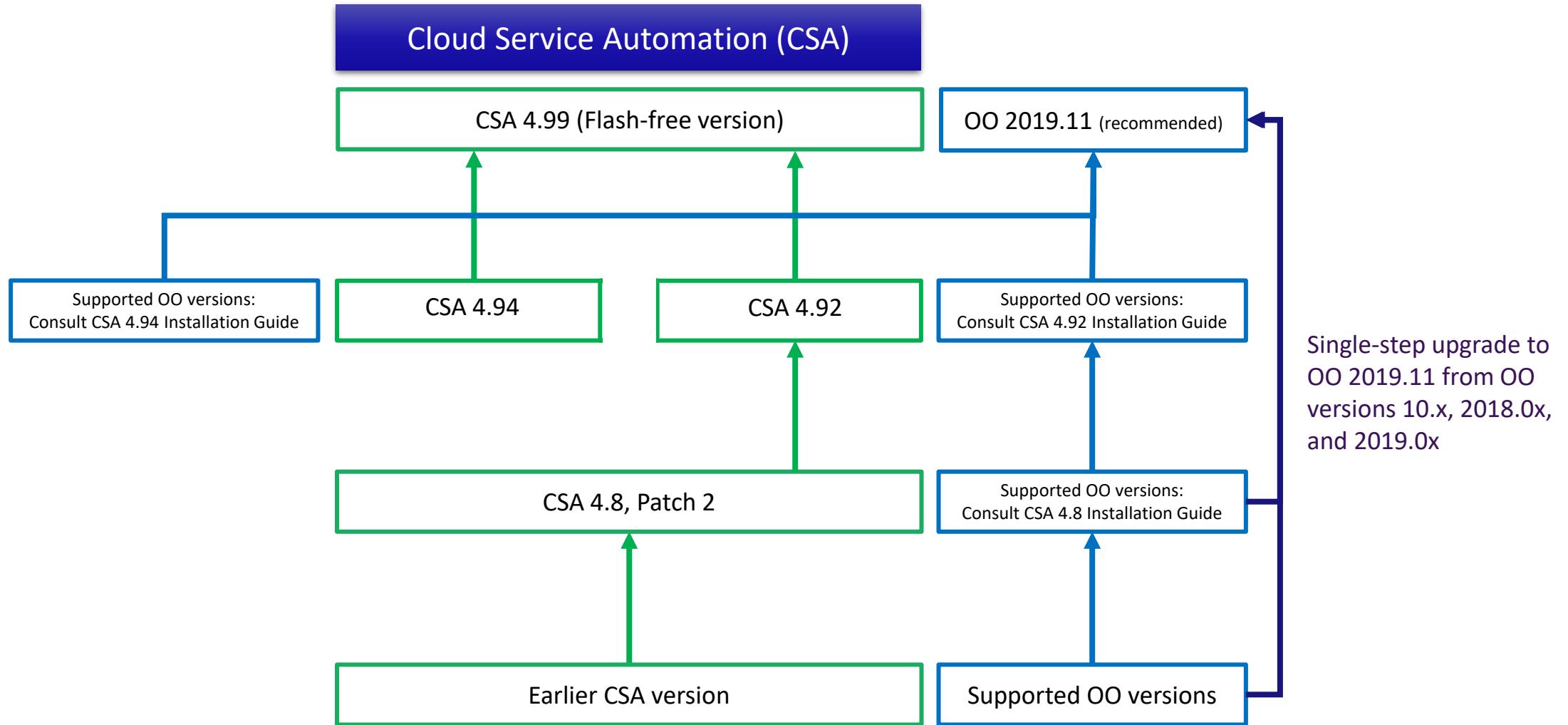
 Public cloud overspend	<ul style="list-style-type: none">✓ Detailed multi-cloud spend reporting*✓ Auto generated RI recommendations✓ Budget management	<ul style="list-style-type: none">➤ Complete visibility and control over the cloud spend➤ Optimized spend and usage of clouds
 Fulfilment/ Provisioning	<ul style="list-style-type: none">✓ Aggregate over 10,000 hybrid cloud services*✓ Integrate with 150+ popular 3rd party tools✓ AI-based self-service with a virtual agent	<ul style="list-style-type: none">➤ Faster onboarding of cloud services (aggregation)➤ Broader integration support➤ Simpler self-service for end-users; off-loaded IT
 Operational overhead	<ul style="list-style-type: none">✓ Available as SaaS✓ On a modular Micro Focus OPTIC platform✓ Strong multitenancy support	<ul style="list-style-type: none">➤ SaaS: seamless adoption and flexibility (see more)➤ Easily extend with other solutions (e.g., SMAX)➤ Lower TCO

* This HCMX feature/capability is already available in HCM, but not in CSA

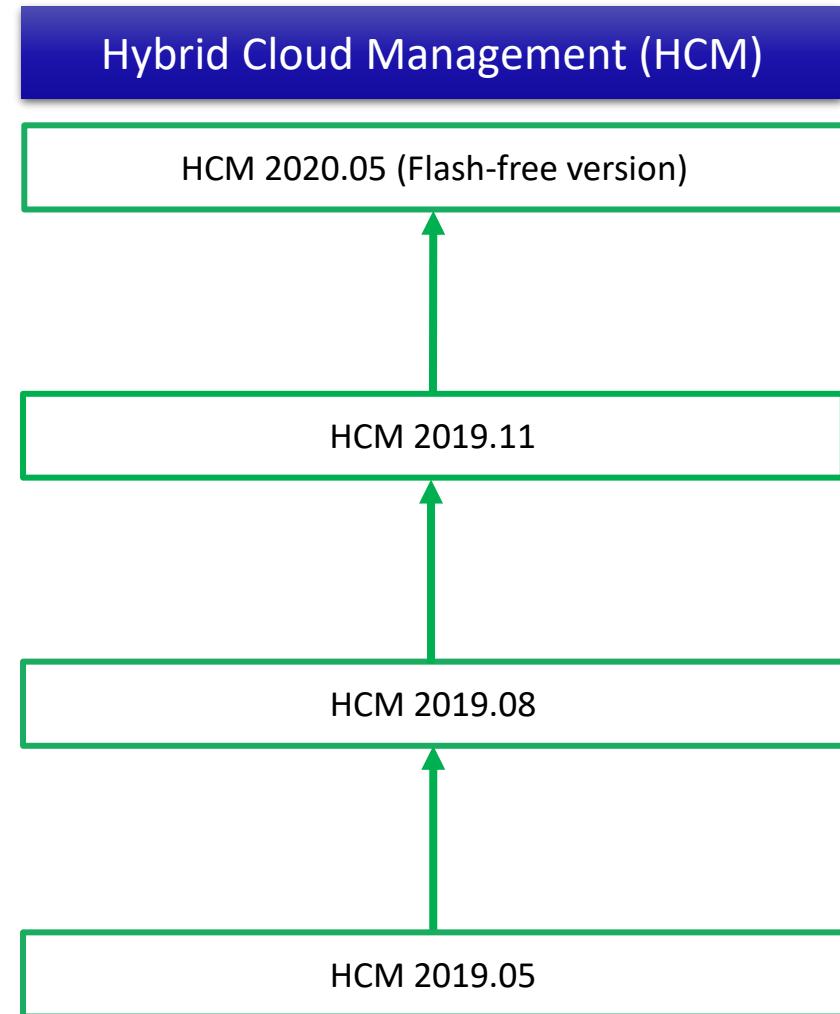
Path to HCMX SaaS: From CSA or HCM



Upgrade path for CSA



Upgrade path for HCM



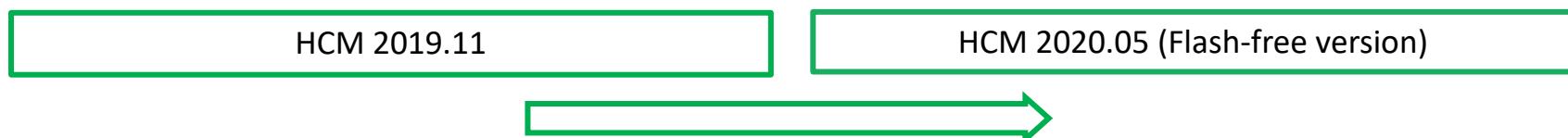
Alternative: side-by-side upgrade

Hybrid Cloud Management (HCM)

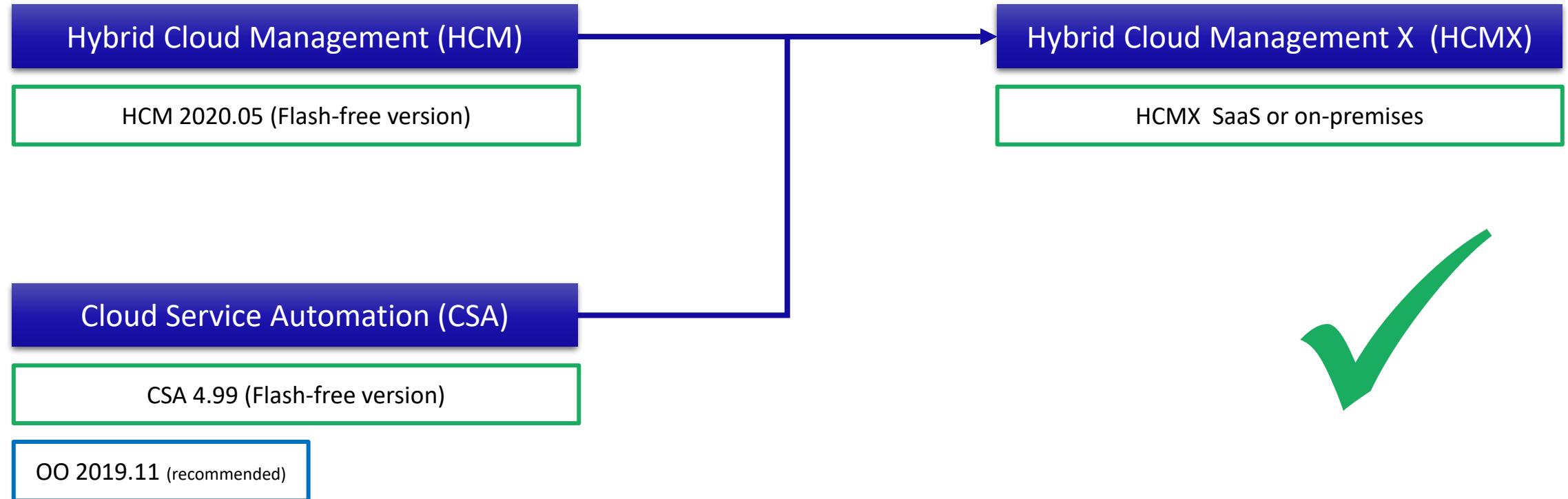
1. Install a fresh instance of HCM 2020.05

2. Copy all the configurations and customizations to HCM 2020.05

3. Point HCM 2020.05 to existing HCM databases

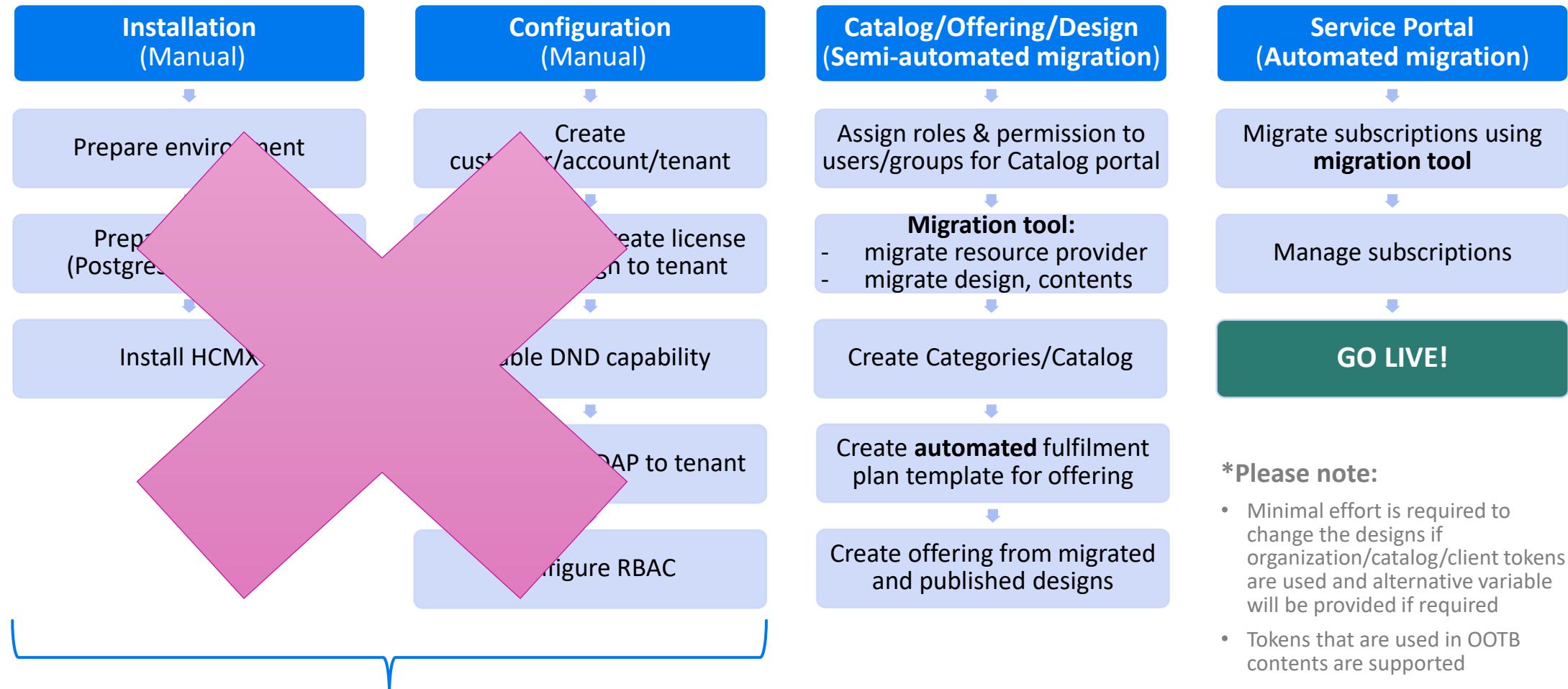


Migrating to HCMX SaaS



Migration Activities for CSA and HCM Customers

Transitioning to HCMX SaaS



*Please note:

- Minimal effort is required to change the designs if organization/catalog/client tokens are used and alternative variable will be provided if required
- Tokens that are used in OOTB contents are supported

Next Steps and More Information

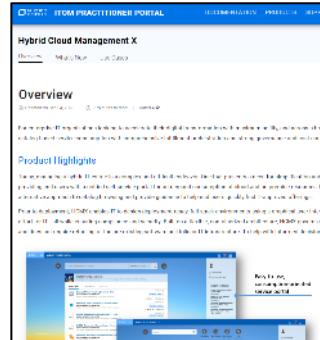
Reach out to us at: hcm-pm@microfocus.com

microfocus.com/hybridcloud

Visit our webpage.



HCMX Webpage



Practitioner Portal



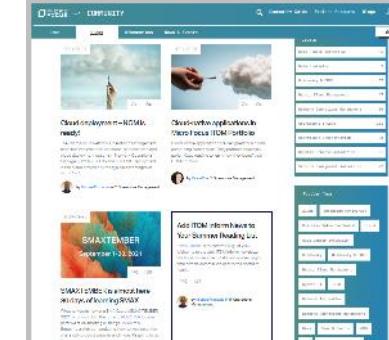
HCMX Demo

[Request a free live demo](#)

Get a product demo, ask questions, and discuss your cloud management needs!



Forrester Analyst Paper



Blog



