Micro Focus Certification Levels

Micro Focus certification levels enable you to prove your degree of mastery of Micro Focus products. Use certifications to verify your abilities and enhance your career. Certifications are available in four levels of increasing difficulty.

**Micro Focus Specialist**

Specialist badges are awarded in conjunction with training courses. Candidates must demonstrate a fundamental knowledge of technology, product concepts, and operations for a specific product role.

**Micro Focus Certified Professional**

Professional certifications are awarded based on passing an exam. Recommended training courses are identified to provide a learning path to attain the required skills. Candidates must demonstrate that they are fully competent in product concepts and operations in specific or multiple product roles.

**Micro Focus Certified Expert**

Expert certifications are awarded based on passing an exam. Recommended training courses are identified to provide a learning path to attain the required skills. Candidates must demonstrate operational expertise and an understanding of advanced concepts.

**Micro Focus Certified Master**

The pinnacle of our certifications. Master certifications are awarded based on passing an exam plus completion of other certifications and courses. Candidates must demonstrate mastery of multiple product roles or various products in a suite or solution group.
Certification Learning Path – Symbology

Job Role

Instructor-led Training

Digital Learning

Digital Learning with Assessment

Certification Exam

Recommended Path

Required Path

Specialist

Certified Professional

Certified Expert

Certified Master

For additional questions on certification
Email: Certification@microfocus.com
ITOM – Certification and Badging Learning Paths by Solution Group

Data Center Automation
Hybrid Cloud Management
Network Operations Management
Operations Bridge
Robotic Process Automation
Service Management Automation
Solutions Business Manager
UCMDB and Universal Discovery
Data Protector
Container Deployment Foundation

To view all our Education Offerings
Visit: microfocus.com/training
Data Center Automation (DCA) – Job Roles and Certification

**Job Roles**

- DCA Operators, Authors, Administrators, and Auditors
- Server Automation Administrator
- OO Authors and Administrators

**Badges and Certification**

- DCA Author Specialist
- DCA Admin Specialist
- DCA Operator Specialist
- DCA Auditor Specialist
- DCA Certified Professional
- Data Center Automation
- SA Core Administration Specialist
- SA Policy Administration Specialist
- SA Operations Administration Specialist
Data Center Automation (DCA) Certified Professional

DCA Operators, Authors, Administrators, and Auditors

DCA for Operators
- DCA Operator Specialist

DCA for Authors
- DCA Author Specialist

DCA for Auditors
- DCA Auditor Specialist

DCA for Administrators
- DCA Administrator Specialist

1-year hands-on experience

3-day DCA Essentials

DCA Professional Certification Exam

DCA Professional

Recommended

Required

Other Courses to Consider
- SA for Core Administrators
- CSA Essentials
Server Automation (SA) Administrator

- **Server Automation for Core Administrators**
  - SA Administrator
  - SA Core Administration Specialist
- **Server Automation for Policy Administrators**
  - SA Policy Administrator
  - SA Policy Administration Specialist
- **Server Automation for Operations Administrators**
  - SA Operations Administrator
  - SA Operations Administration Specialist

Other Roles
- HCM Administrators
- Operations Orchestration Administrators
- DCA Administrators

Other Courses to Consider
- OO Digital Learning for Authors
- OO Flow Development
- 3-day DCA Essentials
- OO Advanced Authoring
Other Courses to Consider

- Hybrid Cloud Management Essentials
- Cloud Server Automation Essentials
- Server Automation for Core Administrators

Other Roles

- HCM Administrators
- CSA Administrators
Hybrid Cloud Management (HCM) – Job Roles and Certification (Currently no certification available)

Job Roles

- HCM
- HCMX
- CSA Administrator
Hybrid Cloud Management (HCM) Administrator
(Currently no certification available)

Other Roles

Operations
Orchestration
Authors and Administrator

CSA Administrator

Other Courses to Consider

- Hybrid Cloud Management Essentials
- OO Digital Learning for Authors
- OO Flow Development
- OO Advanced Authoring
- Cloud Server Automation Essentials
- Server Automation for Core Administrators
Hybrid Cloud Management X (HCMX) All Users

Other Roles
- Operations
- Orchestration
- Authors and Administrator
- CSA Administrator

Other Courses to Consider
- OO Digital Learning for Authors
- OO Flow Development
- OO Advanced Authoring
- Cloud Server Automation Essentials
- Server Automation for Core Administrators

Hybrid Cloud Management X for All Users

- 3-day HCMX 2021.x Essentials (In Development)
- HCMX Professional Certification Exam (In Development)
- HCMX Certified Professional (In Development)

HCMX Specialist

Required
Recommended
Cloud Server Automation (CSA) Administrator
(Currently no certification available)

Other Courses to Consider

Other Roles

Operations
Orchestration
Authors and
Administrator

HCM Administrator
Network Operations Management (NOM) – Job Roles and Certification

Job Roles

- **NNMi Operators and Administrators**
  - NNMi Certified Professional
  - NNMi Certified Expert

- **Network Automation Operator Specialist**
  - Network Automation Certified Professional

Badges and Certification
NNMI Operators and Administrator

Other Courses to Consider
- Network Automation for Operators
- Network Automation Essentials
- Network Automation Advanced

Other Roles
- NA Operators and Administrator
- NNMI Certified Professional
- NNMI Expert
- Network Node Manager (NNMI)

Recommended  
Required
NA Operators and Administrators

Other Courses to Consider

NNMi for Operators  NNMi Essentials  NNMi Advanced

Recommended  Required

Other Roles

NNMi Operators and Administrator

NA Professional Certification Exam

Network Automation Certified Professional

Recommended  Required
Operations Bridge (OpsB) – Job Roles and Certification

Job Roles

- OBM Operators and Administrators
- APM Operators and Administrators
- SiteScope Administrators

Badges and Certification

- OBM Operator Specialist
- OBM Certified Professional
- Operations Bridge Manager
- APM Certified Professional
- APM Professional
- SiteScope Certified Professional
Operations Bridge Manager (OBM) – Administrator and Operators

OBM Operators and Administrator

OBM Essentials
OBM Advanced
BVD Essentials

OBM Professional Certification Exam

OBM Certified Professional

Other Roles

APM Operators and Administrator

OBM for Operators (In Development)

OBM Operator Specialist (In Development)

OBM Operator

Other Courses to Consider

APM Essentials
APM Advanced

Required
Recommended
Application Performance Management (APM) – Administrator and Operators

Other Roles

OBM Operators and Administrator

Other Courses to Consider

OBM Essentials  OBM Advanced

APM Professional Certification Exam

APM Certified Professional

APM Essentials  APM Advanced

APM Administrators and Operators

Other Courses to Consider

OBM Essentials  OBM Advanced

Required  Recommended
SiteScope – Administrator

Other Courses to Consider

- APM Essentials
- APM Advanced
- OBM Essentials
- OBM Advanced

Other Roles

- APM Operators and Administrator
- OBM Operators and Administrator

Recommended Required

Certified Professional
SiteScope Professional Certification Exam
SiteScope Essentials
SiteScope Administrator
Robotic Process Automation (RPA) – Job Roles and Certification

Job Roles

- **RPA Authors**
  
  and

- **Administrators**

Badges and Certification

- **RPA Author**
- **RPA Author Specialist**
- **RPA Administrator**
- **RPA Administrators Specialist**
Service Management Automation X (SMAX) Job Roles and Certification

Job Roles

- SMAX Administrators
- SMAX Users
- SMAX Configuration & Asset managers
- SMAX Service or Process Owners

Badges and Certification

- SMAX Administrator Certified Professional
- SMAX Administrator
- SMAX Certified Specialist
- SMAX Support Engineer Specialist
- SMAX Service Desk Agent Specialist
- SMAX Service Desk Agent
- SMAX Support Engineer
SMAX Administrators

SMAX Administrator, Suite Admin, and Tenant Admin

6 months hands-on experience

2-day SMAX Administration for Suite Administrators

SMAX Administration Certification Exam

5-day SMAX Administration for Tenant Administrators

SMAX Administrator Certified Professional

Other Roles

SMAX Service or Process Owners

SMAX Configuration & Asset Managers

SMAX Users

Other Courses to Consider

Service Management Automation X: Service or Process Owners

SMAX Technical configuration for Service or Process Owners

Required

Recommended
SMAX Configuration and Asset Manager (SACM)
(Currently no certification available)

2-day SMAX Technical configuration for Configuration and Asset Managers

SMAX Technical configuration for Configuration and Asset Managers

Other Courses to Consider

Service Management Automation X: Service or Process Owners

SMAX Technical configuration for Service or Process Owners

Service Management Automation X: Tenant Administration

SMAX Administration for Tenant Administrators

Other Roles

SMAX Service or Process Owner

SMAX Tenant and Suite Admin

SMAX Users
SMAX Service or Process Owner
(CURRENTLY NO CERTIFICATION AVAILABLE)

4-day SMAX Technical configuration for Service or Process Owners

SMAX for Service or Process Owner

Other Courses to Consider

Service Management
Automation X: Suite Administrators
SMAX Administration
for Suite Administrators
Service Management
Automation X: Tenant Administration
SMAX Administration
for Tenant Administrators

Other Roles

SMAX Configuration & Asset Manager
SMAX Tenant and Suite Admin
SMAX Users
Asset Manager and Service Manager Job Roles and Certification

Job Roles

- Asset Manager
- Administrators

- Service Manager
  Administrators,
  Technical Users and
  Process Owners

Badges and Certification

- Service Manager
  Certified Professional

- Service Manager
  Certified Expert
Asset Manager – Administrator
(Currently no certification available)

Asset Manager Essentials

Asset Manager Modules

Asset Manager Tailoring

Other Courses to Consider

Service Management Automation X: Service or Process Owners
SMAX Technical configuration for Configuration and Asset Managers
SMAX Technical configuration for Configuration and Asset Managers

Other Roles

SMAX Configuration and Asset Manager
Other Roles

- SMAX Service or Process Owner
- SMAX Tenant and Suite Admin
- SMAX Users

Other Courses to Consider

- Service Management Automation X: Service or Process Owners
- SMAX Technical configuration for Service or Process Owners
- Service Management Automation X: Tenant Administration
- SMAX Administration for Tenant Administrators
Solutions Business Manager (SBM) – Job Roles and Certification

Job Roles

- SBM Administrator
- SBM Designer

Badges and Certification

- SBM Administrator Certified Professional
- SBM Designer Certified Professional
- SBM Designer Certified Expert
Solutions Business Manager – SBM Administrator

Other Roles

SBM Administrators

- SBM120 SBM for Users
- SBM200 Designer & Administrator
- SBM210 Administrator Professional Certification Exam

Other Courses to consider

- SBM100 SBM Essentials
- SBM300 Advanced Designer
- SBM400 Orchestration & Scripting
- SSM100 SSM Essentials
Solutions Business Manager – SBM Designer

Other Courses to consider

SBM120
SBM for Users

SSM100
SSM Essentials

Other Roles

SBM Administrator

SBM Designer
Certified Professional
Exam

SBM Designer
Certified Expert
Exam

Recommended
Required
Universal CMDB and Universal Discovery (UCMDB) – Job Roles and Certification

Job Roles

UCMDB
Operators and Administrators

Badges and Certification

UCMDB Operator
Specialist

UCMDB Certified Professional

UCMDB Operator
Specialist
Universal CMDB and Universal Discovery – Operators and Administrators

UCMDB / UD Operators and Administrators

UCMDB for Operators Digital Learning

UCMDB Operator Specialist

1 year hands-on experience

UCMDB Professional Certification Exam

UCMDB / UD Operators and Administrators

UCMDB120 – UCMDB Essentials

UD120 – UD Essentials

CMS350 – Advanced

Recommended

Required

UCMDB Certified Professional
Data Protector – Roles and Certification

Job Roles

Data Protector Administrator

Data Protector Expert

Badges and Certification

Data Protector Specialist

Data Protector Certified Professional
Data Protector Expert

(Currently no certification available)

Data Protector VMware Integration
Container Deployment Foundation (CDF) Specialist

Other Courses to Consider

- 3-day DCA Essentials
- Hybrid Cloud Management Essentials
- OBM Essentials
- 2-day SMAX Administration for Suite Administrators
- 5-day SMAX Administration for Tenant Administrators

Other Roles

- HCM Administrators
- OBM Administrators
- DCA Administrators

Required
For more information and assistance

Micro Focus Training

Learning Paths and Certification

Adoption Readiness Tool (ART)

Contact Us