Micro Focus Certification Levels

Micro Focus certification levels enable you to prove your degree of mastery of Micro Focus products. Use certifications to verify your abilities and enhance your career. Certifications are available in four levels of increasing difficulty.

Micro Focus Specialist

Specialist badges are awarded in conjunction with training courses. Candidates must demonstrate a fundamental knowledge of technology, product concepts, and operations for a specific product role.

Micro Focus Certified Professional

Professional certifications are awarded based on passing an exam. Recommended training courses are identified to provide a learning path to attain the required skills. Candidates must demonstrate that they are fully competent in product concepts and operations in specific or multiple product roles.

Micro Focus Certified Expert

Expert certifications are awarded based on passing an exam. Recommended training courses are identified to provide a learning path to attain the required skills. Candidates must demonstrate operational expertise and an understanding of advanced concepts.

Micro Focus Certified Master

The pinnacle of our certifications. Master certifications are awarded based on passing an exam plus completion of other certifications and courses. Candidates must demonstrate mastery of multiple product roles or various products in a suite or solution group.
Certification Learning Path – Symbology

Job Role
Instructor-led Training
Digital Learning
Digital Learning with Assessment
Certification Exam

Required Path
Specialist
Certified Professional
Certified Expert
Certified Master

Recommended Path

For additional questions on certification
Email: Certification@microfocus.com
ITOM – Certification and Badging Learning Paths by Solution Group

Data Center Automation
Hybrid Cloud Management
Network Operations Management
Operations Bridge
Robotic Process Automation
Service Management Automation
Solutions Business Manager
UCMDB and Universal Discovery
Data Protector
Container Deployment Foundation

To view all our Education Offerings
Visit: microfocus.com/training
Data Center Automation (DCA) – Job Roles and Certification

Job Roles

- **DCA Operators, Authors, Administrators, and Auditors**
- **Server Automation Administrator**
- **OO Authors and Administrators**

Badges and Certification

- **DCA Author Specialist**
- **DCA Admin Specialist**
- **DCA Operator Specialist**
- **DCA Auditor Specialist**
- **DCA Certified Professional**
- **Data Center Automation Specialist**
- **SA Core Administration Specialist**
- **SA Policy Administrator**
- **SA Operations Administration Specialist**
Data Center Automation (DCA) Certified Professional

DCA Operators, Authors, Administrators, and Auditors

DCA Operator Specialist
DCA Author Specialist
DCA Auditor Specialist
DCA Administrator Specialist

1-year hands-on experience

3-day DCA Essentials

DCA Professional Certification Exam

Certified Professional
Data Center Automation

Other Courses to Consider

SA for Core Administrators
CSA Essentials

Recommended
Required
Server Automation (SA) Administrator

Other Roles
- HCM Administrators
- Operations Orchestration Administrators
- DCA Administrators

Other Courses to Consider
- OO Digital Learning for Authors
- OO Flow Development
- 3-day DCA Essentials
- OO Advanced Authoring

Required
Recommended
Operations Orchestration (OO) – Authors and Administrators

Other Roles
- HCM Administrators
- CSA Administrators

Other Courses to Consider
- Hybrid Cloud Management Essentials
- Cloud Server Automation Essentials
- Server Automation for Core Administrators

OO Authors and Administrators
- OO Digital Learning for Authors
- OO Advanced Authoring
- OO Administration
- OO Flow Development
- Operations Orchestration Certified Professional Exam
Hybrid Cloud Management (HCM) – Job Roles and Certification

Job Roles

- Hybrid Cloud Management (HCM)
- Hybrid Cloud Management X (HCMX)
- CSA Administrator
Hybrid Cloud Management (HCM) Administrator
(Currently no certification available)

Hybrid Cloud Management Essentials

Other Courses to Consider
- OO Digital Learning for Authors
- OO Flow Development
- OO Advanced Authoring
- Cloud Server Automation Essentials
- Server Automation for Core Administrators

Other Roles
- Operations
- Orchestration
- Authors and Administrator
- CSA Administrator
Hybrid Cloud Management X (HCMX) All Users

HCMX for All Users

HCMX Specialist

4-day HCMX 2021.x Essentials

HCMX Professional Certification Exam

HCMX Certified Professional

Other Courses to Consider
- OO Digital Learning for Authors
- OO Flow Development
- OO Advanced Authoring
- Cloud Server Automation Essentials
- Server Automation for Core Administrators

Other Roles
- Operations Orchestration Authors and Administrator
- CSA Administrator

Required
Recommended
Cloud Server Automation (CSA) Administrator

Other Courses to Consider
- OO Digital Learning for Authors
- OO Flow Development
- OO Advanced Authoring
- Hybrid Cloud Management Essentials
- Server Automation for Core Administrators

Other Roles
- Operations Orchestration Authors and Administrator
- HCM Administrator

Recommended Required

Cloud Server Automation 4.9x Essentials

Cloud Service Automation Essentials v4.9 Certified Professional Exam

Cloud Service Automation v4.9 Certified Professional
Network Operations Management (NOM) – Job Roles and Certification

Job Roles

- NNMi Operators and Administrators
  - NN Mi Operator Specialist
  - NN Mi Certified Professional
  - NN Mi Certified Expert

- NA Operators and Administrators
  - Network Automation Operator Specialist
  - Network Automation Certified Professional

Badges and Certification
NA Operators and Administrators

Other Courses to Consider

- NNMi for Operators
- NNMi Essentials
- NNMi Advanced
- BVD & NOM Optic Data Lake Reporting

Other Roles

NNMi Operators and Administrator

Network Automation Certified Professional

Recommended

Required
Operations Bridge (OpsB) – Job Roles and Certification

Job Roles

- **OBM Operators and Administrators**
- **APM Operators and Administrators**
- **SiteScope Administrators**

Badges and Certification

- **OBM Operator Specialist**
- **OBM Certified Professional**
- **Operations Bridge Manager**
- **APM Certified Professional**
- **APM**
- **SiteScope Certified Professional**
Operations Bridge Manager (OBM) – Administrator and Operators

OBM Operators and Administrator

OBM Essentials

OBM Advanced

BVD & OpsBridge
Optic Data Lake Reporting

OBM Professional Certification Exam

OBM Certified Professional

Operations Bridge Manager

OBM for Operators

Operations Bridge Manager Specialist

Other Roles

APM Operators and Administrator

APM Certified Professional

Other Courses to Consider

APM Essentials

APM Advanced

Required

Recommended
Application Performance Management (APM) – Administrator and Operators

Other Courses to Consider

OBM Essentials

OBM Advanced

Other Roles

OBM Operators and Administrator

APM Professional Certification Exam

APM Certified Professional

AMM Administrators and Operators

APM Essentials

APM Advanced

Other Courses to Consider

OBM Essentials

OBM Advanced

Required

Recommended
SiteScope – Administrator

Other Courses to Consider
- APM Essentials
- APM Advanced
- OBM Essentials
- OBM Advanced

Other Roles
- APM Operators and Administrator
- OBM Operators and Administrator

Recommended Required
Robotic Process Automation (RPA) – Job Roles and Certification

Job Roles

- **RPA Authors and Administrators**

Badges and Certification

- **RPA Author Specialist**
- **RPA Author**
- **RPA Administrator**
- **RPA Administrators Specialist**
Service Management Automation X (SMAX) Job Roles and Certification

Job Roles

- SMAX Administrators
- SMAX Users
- SMAX Configuration & Asset managers
- SMAX Service or Process Owners

Badges and Certification

- SMAX Administrator Certified Professional
- SMAX Certifed Specialist
- SMAX Service Desk Agent Specialist
- SMAX Support Engineer Specialist
SMAX Administrators

SMAX Administrator, Suite Admin, and Tenant Admin

2-day SMAX Administration for Suite Administrators

5-day SMAX Administration for Tenant Administrators

SMAX Administration Certification Exam

6 months hands-on experience

SMAX Administrator Certified Professional

Other Roles

SMAX Service or Process Owners

SMAX Configuration & Asset Managers

SMAX Users

Other Courses to Consider

Service Management Automation X: Service or Process Owners

SMAX Technical configuration for Service or Process Owners

Required

Recommended
SMAX Configuration and Asset Manager (SACM)

Other Courses to Consider

- Service Management Automation X: Service or Process Owners
- SMAX Technical configuration for Service or Process Owners
- Service Management Automation X: Tenant Administration
- SMAX Administration for Tenant Administrators

Other Roles

- SMAX Service or Process Owner
- SMAX Tenant and Suite Admin
- SMAX Users
SMAX Service or Process Owner
(Currently no certification available)

4-day SMAX Technical configuration for Service or Process Owners

SMAX for Service or Process Owner

Other Courses to Consider

Service Management Automation X: Suite Administrators
SMAX Administration for Suite Administrators
Service Management Automation X: Tenant Administration
SMAX Administration for Tenant Administrators

Other Roles

SMAX Configuration & Asset Manager
SMAX Tenant and Suite Admin
SMAX Users
Asset Manager and Service Manager Job Roles and Certification

Job Roles

Asset Manager
Administrators

Service Manager
Administrators, Technical Users and Process Owners

Badges and Certification

Service Manager
Certified Professional

Service Manager
Certified Expert
Asset Manager – Administrator

Other Courses to Consider

- Service Management Automation X: Service or Process Owners
- SMAX Technical configuration for Configuration and Asset Managers
- SMAX Technical configuration for Configuration and Asset Managers

Other Roles

- Asset Manager Certified Professional Exam
- SMAX Configuration & Asset Managers

Required

Recommended
Service Manager – Administrators, Technical Users, and Process Owners

Other Roles
- SMAX Service or Process Owner
- SMAX Tenant and Suite Admin
- SMAX Users

Other Courses to Consider
- Service Management Automation X: Service or Process Owners
- SMAX Technical configuration for Service or Process Owners
- Service Management Automation X: Tenant Administration
- SMAX Administration for Tenant Administrators
Solutions Business Manager (SBM) – Job Roles and Certification

Job Roles

- **SBM Administrator**
- **SBM Designer**

Badges and Certification

- **SBM Administrator**
  - Certified Professional

- **SBM Designer**
  - Certified Professional

- **SBM Designer**
  - Certified Expert
Solutions Business Manager – SBM Administrator

SBM Administrators

SBM120
SBM for Users

SBM200
Designer & Administrator

SBM210
Administrator Professional Certification Exam

Other Roles

SBM Designer

Other Courses to consider

SBM100
SBM Essentials

SBM300
Advanced Designer

SBM400
Orchestration & Scripting

SSM100
SSM Essentials

Required
Recommended
Solutions Business Manager – SBM Designer

SBM Designers

SBM100 Essentials
SBM200 Designer & Administrator
SBM300 Advanced Designer
SBM310 Designer Professional Certification Exam
SBM Designer Certified Professional
SBM400 Orchestration & Scripting
SBM Designer Expert Certification Exam
SBM Designer Expert Certified Expert

Other Roles

SBM Administrator

Other Courses to consider

SBM120 SBM for Users
SSM100 SSM Essentials

Recommended
Required
Universal CMDB and Universal Discovery (UCMDB) – Job Roles and Certification

Job Roles

UCMDB Operators and Administrators

Badges and Certification

UCMDB Operator Specialist

UCMDB Operator Certified Professional
Universal CMDB and Universal Discovery – Operators and Administrators

UCMDB / UD Operators and Administrators

UCMDB for Operators Digital Learning

UCMDB Operator Specialist

UCMDB Operator

1 year hands-on experience

UCMDB Professional Certification Exam

UCMDB Certified Professional

UCMDB120 – UCMDB Essentials

UD120 – UD Essentials

CMS350 – Advanced

Recommended

Required
Data Protector — Roles and Certification

Job Roles

Data Protector Administrator

Data Protector Expert

Badges and Certification

Data Protector Specialist

Data Protector Certified Professional

Data Protector Administrator

Data Protector Certified Professional
Data Protector Expert
(Currently no certification available)
Container Deployment Foundation (CDF) Specialist

Other Courses to Consider
- ITOM-CDF Essentials
- 3-day DCA Essentials
- Hybrid Cloud Management Essentials
- OBM Essentials
- 2-day SMAX Administration for Suite Administrators
- 5-day SMAX Administration for Tenant Administrators

Other Roles
- HCM Administrators
- OBM Administrators
- DCA Administrators
For more information and assistance

Micro Focus Training

Learning Paths and Certification

Adoption Readiness Tool (ART)

Contact Us