ELO Digital Office GmbH

To fight large amounts of spam and potential virus threats, ELO needed a solution to scan incoming emails. The software manufacturer implemented the Micro Focus® Secure Messaging Gateway solution to empower users to screen their inboxes, which resulted in improved productivity.

Overview
ELO Digital Office GmbH is one of the leading software manufacturers for document management systems (DMS) and enterprise content management (ECM) solutions in the German market. Managing content and documents means that it’s essential for ELO to keep information secure and free from viruses coming in through email.

Challenge
Before implementing the Secure Messaging Gateway SMTP scanner, ELO was receiving enormous amounts of spam each day. That meant time-consuming extra work for users, which negatively impacted productivity. ELO needed a better way to separate its vital business information from all of the junk mail and potential virus threats invading inboxes so that employees could get back to work. Secure Messaging Gateway SMTP came to ELO’s attention. After setting up a test environment on the Exchange server, ELO was sure it was the right solution.

“When spam becomes more and more of an issue in your company, you need to react. That is what we did. With the installation of GWAVA (now called Secure Messaging Gateway) SMTP, we solved the problem,” explains Andreas Schulz, Head of Marketing.

Solution
With some technical help from its distributor Inetra, ELO implemented the SMTP scanner quickly. “The installation and integration went through very properly. Due to the fact that we are able to use the existing infrastructure, we only had to invest in the GWAVA (now part of Micro Focus) license and technical support. Receiving an ROI on the whole investment took less than one month,” says Schulz.

Because the scanner sits at the perimeter of the Exchange server, spam is now being stopped before it even gets a chance to clog up ELO’s email. Secure Messaging Gateway specializes in determining which emails are legitimate business communications, spam, or potentially dangerous messages. This is

At a Glance

- **Industry**: Computer Services
- **Location**: Germany
- **Challenge**: ELO needed a better way to separate its vital business information from all of the junk mail and potential virus threats.
- **Solution**: Use the Secure Messaging Gateway SMTP scanner to filter large amounts of email spam.
- **Results**: + Stops spam before it clogs up inboxes + Saves time and money + Prevents potential security threats
important because once a threat infiltrates your system, it is one click away from doing some major damage. Employees who sift through hundreds of emails each day are bound to make a mistake at one point or another. The only way to truly avoid email security threats is to prevent them from reaching the system. Secure Messaging Gateway performs this function. It filters email content based on email address, subject, header, body, Raw MIME, fingerprinting, attachment, attachment names, images (via Image Analyzer), blacklist or whitelist, message size, and IP address. Virus and spam definitions are updated frequently in order to eliminate false-positives. End users are empowered to flag email addresses or entire domains into blacklists or whitelists, which helps them to customize which messages will reach their inbox. Dozens of other features such as these make Micro Focus a leader in SMTP Scanning and mailbox protection.

**Results**

ELO successfully solved all spam and threat problems with the Secure Messaging Gateway SMTP scanner on its Microsoft Exchange server. Now, ELO employees are fully confident that the messages they are receiving are legitimate business communications. This saves them time and effort in managing their email and also makes the IT department’s job much easier.

Secure Messaging Gateway is effective in protecting all Exchange, Office 365, GroupWise®, Vibe, Lync, and IBM Domino environments.

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**ANDREAS SCHULZ**  
Head of Marketing  
ELO