Embru-Werke AG

Keeping employee workstations running like clockwork

Overview
Embru-Werke AG is a leading supplier of furniture for schools, hospitals and offices in Switzerland. With a strong emphasis on functional design, form and safety, its high standards deliver long-lasting and high-quality products. Headquartered in Rüti, the company employs more than 210 people across the country and reports annual revenues of EUR 57 million.

Challenge
To react fast to changing business requirements, employees at Embru require rapid, reliable access to key applications and files. As such, keeping staff workstations up-to-date with the latest software and application upgrades is a top priority.

Rolf Ziegler, IT Manager at Embru, begins: “It’s very important that we are able to replace damaged workstations as quickly as possible. The last thing we want is for an employee to be offline while they wait for their PC to be repaired.”

Managing more than 180 employee workstations at several sites, Embru is always looking for ways to facilitate IT management and deliver efficient, effective user support. Operating sites across Switzerland, Embru must also ensure that IT systems and support are available in both German and French.

To take advantage of the latest functionalities and to stay on the vendor’s support path, Embru planned to upgrade its workstations nationwide from Microsoft Windows 7 to Windows 10. To minimize disruption to users, Embru needed to make the migration as seamless as possible.

Solution
Embru has been using Micro Focus® ZENworks® Configuration Management to centrally manage employee workstations for many years.

Rolf Ziegler remarks: “We’ve been using ZENworks Configuration Management since the mid-90s, so we know from over two decades of experience what a fantastic tool it is. To make sure that we weren’t missing out, we looked at a few alternative offerings, but that exercise simply confirmed that ZENworks Configuration Management met all of our requirements and is the right fit for a company of our size.”

Working closely with its long-term technology partner NEXPERT, Embru created a universal base operating system image and automatically deployed it across 180 workstations using Micro Focus ZENworks Configuration Management integrated with ENGL Imaging Toolkit.

Results
- Company-wide Windows 10 upgrade completed in just a few days
- Simplifies software deployments with universal base operating system images
- Automates software management, saving IT staff hundreds of hours per deployment
- Ensures employee PCs are kept updated, allowing them to get on with their jobs

“End users often don’t realize that keeping their workstations updated and running smoothly can be a big challenge. Luckily for us, ZENworks Configuration Management and ENGL Imaging Toolkit make the entire process quick and easy.”

ROLF ZIEGLER
IT Manager
Embru-Werke AG

Customer Success Story
Micro Focus ZENworks Configuration Management
ENGL Imaging Toolkit

At a Glance
- Industry: Manufacturing
- Location: Rüti, Switzerland
- Challenge: For employees to work efficiently, they need the right tools. That is why Embru places so much importance on keeping employee workstations up-to-date with the latest software and security upgrades. How could the company install the latest version of Microsoft Windows on all staff PCs with minimal disruption to end-users?

Solution
Working with partner NEXPERT, Embru created a single Windows 10 base image and automatically deployed it across 180 workstations using Micro Focus ZENworks Configuration Management integrated with ENGL Imaging Toolkit.

Results
- Company-wide Windows 10 upgrade completed in just a few days
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“Our most recent rollout was a huge success. Using ENGL Imaging Toolkit, it took just a few days to prepare and package a base image of Windows 10 including all standard applications. Then, thanks to ZENworks Configuration Management, the rollout was completely automated.”

ROLF ZIEGLER
IT Manager
Embru-Werke AG

Results
With ZENworks Configuration Management and the ENGL Imaging Toolkit, Embru has streamlined software maintenance and endpoint management. As a result, it is easier than ever to ensure that employee workstations are kept up-to-date with the latest features and vendor support.

“Our most recent rollout was a huge success,” notes Rolf Ziegler. “Using ENGL Imaging Toolkit, it took just a few days to prepare and package a base image of Windows 10 including all standard applications. Then, thanks to ZENworks Configuration Management, the rollout was completely automated.

“Had we installed the operating system on each PC manually, it would have taken hundreds of hours. And because we were able to roll out a dual-language base image to all workstations, we didn’t have to worry about deploying a French-language operating system for some users, and a German-language version for others.”

With faster deployment of new functionalities and security upgrades, employees benefit from a more reliable working environment—enabling them to get on with their day jobs.

Rolf Ziegler says: “End users often don’t realize that keeping their workstations updated and running smoothly can be a big challenge. Luckily for us, ZENworks Configuration Management and ENGL Imaging Toolkit make the entire process quick and easy.”