Federal Government Agency

To comply with a government regulation, this federal agency needed a new system for archiving electronic communications. Micro Focus® Retain™ Unified Archiving provided the right solution.

Challenge
A major U.S. Federal Government agency was required to comply with the Presidential and Federal Records Act Amendment of 2014 and the Federal Records Act (44 U.S.C. Chapter 31). These acts require that all government agencies only communicate through official government accounts and that all electronic communication is retained.

These regulations also stipulate that the agency shall provide for the transfer of records to a records center maintained and operated by the archivist. This meant that this agency needed to archive and have oversight of all email, mobile communication, social media, and instant messages and that it needed to be able to easily export this archive to a format that the records center could use.

Solution
However, the agency was using Symantec Enterprise Vault (eVault), which is limited because it is unable to archive social media and mobile communication data. eVault is also unable to archive all essential data in one central, easily accessible archive, and the export functionality is limited to PST files.

By making the choice to move to Retain Unified Archiving using Akaibu, the agency now has the ability to archive email, social media, mobile communication, and instant messaging data in one central location. The agency also chose Retain Unified Archiving because of its powerful search and eDiscovery tools, as well as its ability to export to PDF, PST, and a stand-alone fully indexed archive.

Results
With the powerful and easy migration solution offered by Akaibu and Retain Unified Archiving, this agency was able to easily move its archive and implement an archiving solution that is better fit for its needs. And as far as the Federal Records Acts, it is fully compliant.

At a Glance
- **Industry**: Government  
- **Location**: United States  
- **Challenge**: The agency needed to comply with a regulation regarding electronic communications retention.  
- **Solution**: Use Retain Unified Archiving to archive email, social media, mobile communication, and instant messaging data in one central location.  
- **Results**:  
  - Fulfills compliance requirements  
  - Provides powerful search and eDiscovery tools, as well as the ability to export to PDF, PST, and a stand-alone fully indexed archive.
With the powerful and easy migration solution offered by Akaibu and Retain Unified Archiving, this agency was able to easily move its archive and implement an archiving solution that is better fit for its needs. And as far as the Federal Records Acts, it is fully compliant.