

Grand Bank & Trust of Florida

To strengthen security, Grand Bank & Trust implemented Micro Focus® Retain™ Email and SEP sesam to archive and back up email communications, respectively.



Challenge

Grand Bank & Trust, a 12-year old community banking organization in the Palm Beach and Treasure Coast area of Florida, takes security very seriously. "Being a bank we might as well put a target sign on our network. It is a constant issue for us, and we take it very seriously. We back up our email nightly. All of our backups are written to tape or disk. These backups are encrypted in case one of our tapes manages to get misplaced," explains Paul Rudin, Bank Officer and Network Administrator for Grand Bank & Trust of Florida.

Solution

Choosing the right archiving and backup solutions was critical. Grand Bank & Trust of Florida chose Retain Email for archiving and SEP sesam after giving previous solutions the boot.

"Retain and SEP together have allowed us to migrate to a strictly Linux-based ecosystem, lowering our costs."

PAUL RUDIN

Bank Officer and Network Administrator
Grand Bank & Trust of Florida

About SEP sesam: "When we came upon SEP sesam, it seemed to not only fit all the requirements, but it also had additional functionality that we had given up hope of finding," explains Rudin

About Retain: "We had email archiving in place for nearly four years prior to our conversion to Retain... We found Retain Email to fill all of our needs and their customer support is top notch. We also lowered our backup footprint from well over 750 GB for our archive server down to a much more manageable 200 GB with the conversion."

"Retain Email and SEP together have allowed us to migrate to a strictly Linux-based ecosystem, lowering our costs. Retain Email has allowed us to lower our data footprint for our archive solution, which allows us to drastically change our backup solution for backing up our archive server. SEP has given us a product that allows us unparalleled options for how we backup all of our data. This has allowed us to reduce management overhead across the board, and since these are two of our most important functions, it has been imperative that they work well together. SEP is very adaptable to our changing needs as well," states Rudin.

At a Glance

Industry

Financial Services

Location

United States

Challenge

The bank needed an effective backup solution for its email system.

Solution

Use Retain Email for email archiving.

Results

- + Cut time spent working on backup related by about 90%
- + Reduced 500 GB in SAN, which was nearing capacity
- + Provided full access to archive for end users

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Results

When asked if SEP sesam and Retain Email were worth the investment made by Grand Bank & Trust, Paul Rudin had this to say about each product:

“SEP sesam has performed up to and beyond our expectations easing the workload and providing a quality backup solution. The new solution has enabled us to provide an extra level of security in our backup design scheme. The time we spend working on backup related issues has shrunk by about 90%.”

“Retain Email provides us exactly what we need. The investment has already paid for itself in the 500 GB reduction in space on our SAN. We were nearing capacity on the SAN. And that is a huge amount for an organization our size. Plus, our users now have 100% access. It has really reduced the amount of time IT has had to spend doing email discovery. It’s much easier to search the system for a formal discovery as well.”

With Grand Bank & Trust, responsive customer service has been crucial as well. Both SEP and Retain Email have excellent support teams ready to help their users. Paul Rudin calls Retain Email’s support “top notch and professional.” He also states that SEP has the “best support really of any vendor we deal with.”

About SEP sesam: SEP sesam is an all-encompassing solution that provides backup, fast and easy restores, and disaster recovery. SEP is cross-platform, multi-OS, and supports practically every popular database and groupware solution available. www.sepusa.com

About Retain Unified Archiving: Retain Unified Archiving provides unified archiving of all business communication, including email, social media, and mobile communication data for case assessment, search, and eDiscovery. It can be deployed on-premises or in the cloud.



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