Grupo Eroski

The supermarket chain struggled with an unreliable migration tool. It turned to Micro Focus® Migration Services to smoothly migrate its 6,000 GroupWise® mailboxes.

Overview
Grupo Eroski, a Spanish supermarket chain founded in 1969, has nearly 1,000 outlets spread across Spain (excluding franchises).

Challenge
Back in 2014, Grupo Eroski began the process to migrate the mailboxes of its 6,000 users from GroupWise to Office 365. Unfortunately, there were some issues with the reliability of Dell Quest—the migration software Grupo Eroski chose to use. First, the process for using the software was far too complex and required a broad knowledge of both cloud and on-premises systems. Second, because of the risk of data loss, the company could not ensure compliance with regulations that required that all of their electronic communication data be preserved. For these reasons, and to ensure a secure and easy migration, Grupo Eroski switched to Micro Focus GroupWise Migration Services to complete its email migration project.

Solution
For Mikel Elorza, System Architect at Grupo Eroski, GroupWise Migration Services has been a proven and trustworthy option. He also knew of the evolution of the technologies, which would perfectly integrate GroupWise mailboxes with Microsoft solutions. The implementation went smoothly, and after the integration, and the time needed to understand the new process, the migration was completed within a week. “The product really understands the system it is working with,” stated Elorza.

About Retain Email Migration Toolkit
GroupWise Migration Services allows organizations to migrate to Microsoft Exchange or Office 365 from GroupWise. It specializes in efficiently and thoroughly storing and extracting, indexing, searching, publishing, and importing email and its associated data.

In the extracting process, GroupWise Migration Services copies email data in a platform-agnostic archive format. From here, it can easily migrate this data, all or part, into Microsoft Exchange or Office 365. There is no easier way to transfer data between email systems, ensure minimum user impact, and perform email platform migrations than with Retain™ Email.

At a Glance
- Industry: Food & Beverage
- Location: Spain
- Challenge: The organization needed to migrate the mailboxes of its 6,000 users from GroupWise to Office 365, but it struggled with an unreliable migration tool.
- Solution: Use GroupWise Migration Services to perform a smooth migration of mailboxes.
- Results:
  + Implemented the solution smoothly
  + Completed the migration in a week
“The product really understands the system it is working with.”

MIKEL ELORZA
System Architect
Grupo Eroski