Home Trust Company

Home Trust Company uses Micro Focus Application Lifecycle Management, Unified Functional Testing, and LoadRunner to maximize the value of its SAP applications and integrate all aspects of quality assurance.

Overview
Home Trust Company (HTC) is one of Canada’s leading trust companies. It offers a wide range of financial products and services, including mortgages, Visa cards, deposits, and retail credit services.

Challenge
SAP is the mission-critical application for managing Home Trust’s deposit and loan business. To maximize value from SAP and non-SAP systems, Home Trust Company needed to create an overarching program to integrate all aspects of quality assurance (QA) while leveraging existing Micro Focus toolsets. Typical QA challenges in a SAP environment include: lack of consistent methodology and metrics across projects, low and inconsistent usage of QA toolsets, no centralized testing asset library, and little to no automated testing. The result of these challenges is low return on investment (ROI).

Solution
Home Trust Company implemented a solution based on Micro Focus Application Lifecycle Management (ALM), Unified Functional Testing (UFT), and LoadRunner. The company plans a future integration with SAP Test Acceleration and Optimization (SAP TAO). Cindy Shen, QA manager at Home Trust Company, cites excellent support from her pre-sales Micro Focus solution architect and her account manager.

Results
Using Micro Focus, Home Trust Company:

- Established a Testing Center of Excellence
- Standardized QA methodology and framework, resulting in consistent project configuration, metrics, and enforcement across all projects
- Fully used and incorporated existing QA tools and processes
- Created automated regression test and central test script repositories
- Automated 98% of all key deposit transactions (a high rate for the banking industry)
- Automated 54% of all key SAP transactions
- Automated 90% of the critical transactions and scenarios that the business identified and upon which it signed off
- Deployed reusable, repeatable, shareable assets, including approximately 1,000 reusable components that saved time and cost; the components can be dragged and dropped to make up new scenarios with minimal rework

At a Glance

- Industry
  Financial Services
- Location
  Canada
- Challenge
  Maximize the value of SAP and other applications by integrating all aspects of quality assurance.
- Products and Services
  Application Lifecycle Management
  Unified Functional Testing
  LoadRunner
- Results
  - Automated 98% of all key deposit transactions (a high rate for the banking industry)
  - Automated 54% of all key SAP transactions
  - Automated 90% of the critical transactions and scenarios that the business identified and upon which it signed off
  - Increased the company’s ROI, achieving higher quality results while enabling it to conduct more tests in the same amount of time, with the same number of staff
Home Trust Company’s Micro Focus solution enables it to do more with less. The solution improves testing quality and coverage without adding staff and shortens testing cycles.

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