

Investment Savings Bank of Pennsylvania

The bank uses Micro Focus® Secure Messaging Gateway to block spam, quarantine potentially harmful messages, and meet compliance requirements.



Challenge

Investment Savings Bank of Pennsylvania (ISB) puts an emphasis on the fact that banking is about security, not just vaults and security guards. It also includes email security.

ISB boasts two locations, one in Hollidaysburg and another in Altoona, along with all the attendant information technology needed for transactions, banking, record keeping, and auditing. The IT department, headed by Kim Hoover, manages 30 mail accounts, and the attendant security demands of credit cards, certificates of deposit, retirement savings plans, and credit cards.

The ISB—a Pennsylvania-chartered, FDIC-insured mutual savings bank—may not be the world's largest financial institution, but it

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Head of IT
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looms large in its community. As a mutual savings bank, it has no shareholders; its loyalty is to its customers and community. ISB has earned Bauer's five-star “superior” rating since December, 1988. Five stars is Bauer's highest rating indicating that ISB is one of the safest banks in the United States.

Solution

Secure Messaging Gateway provides powerful protection on-premises or in the cloud. It filters junk mail and reduces virus threats. This ability to protect email is vital to GroupWise® customers needing absolute security. “We probably move 50 to 100 messages a day,” Hoover states. “We found that we're getting 25 messages a day that are spam, which GWAVA (now Secure Messaging Gateway) blocks.” Unlike competing products, it has the ability to automatically move email into a Quarantine Zone inside the network and decrypt and scan email on the fly. This is done for all email communications, both internal and external. “The safer we can make our internal network the better,” Hoover explains, “every layer of security we can add to the network, the more beneficial to the institution as a whole.”

Results

Upon installing Secure Messaging Gateway, Hoover set the rules for attachment blocking



At a Glance

■ Industry

Financial Services

■ Location

United States

■ Challenge

The bank valued security and compliance and sought a messaging security solution.

■ Solution

Use Secure Messaging Gateway to protect the email system.

■ Results

- + Blocks about 25 spam messages a day
- + Automatically moves email into a Quarantine Zone inside the network
- + Enables admin to block any attachments except for PDF, Word, and Excel documents

“We can show to the reports to auditors and say, ‘yes we are taking the steps necessary to secure the mail that’s going through the network.’ Overall, I’m very happy.”

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and irrelevant attachments were blocked instantly. “As far as attachment blocking, I block pretty much any attachment except for PDF files, MS Word, and Excel attachments.”

The ability to manage communications is important not only for customer privacy but also because of strict and necessary regulations needed to maintain FDIC certification. Secure

Messaging Gateway’s ability to audit and report on security issues in the email network helps ensure that banking information remains private and secure. “I think some of the report generation is good,” Hoover says. “We can show the reports to auditors and say, ‘yes we are taking the steps necessary to secure the mail that’s going through the network.’” She concludes: “Overall, I’m very happy.”



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