Kühner Wärmetauscher GmbH & Co. KG

The manufacturer needed an archiving solution to comply with regulations and resolve issues with PST-files. Micro Focus® Retain™ Unified Archiving proved to be the right solution.

Overview
Kühner Wärmetauscher GmbH & Co. KG is a manufacturer of heat exchangers, dry coolers, and air treatment units. With more than 60 years of experience, the company has one central objective: to make sure processes and projects run as perfectly and smoothly as possible. Kühner Wärmetauscher stands for solidarity, quality, appreciation, and clarity.

Challenge
The Kühner Wärmetauscher GmbH & Co. KG was mainly looking for an archiving solution that would help fulfill all compliance laws and regulations. Another challenge was the handling of PST-files. Since some of these files are only stored locally, there were a couple of problems for the IT department. End users, for example, were not able to access their data once they left the office. In some cases they even lost control of their file structure and were not able to find old emails. If PST-files were damaged, it sometimes resulted in data losses.

Solution
Peter Johnson working for Schwartz GmbH & Co. KG initially analyzed all pain points of the SVG. As a certified Retain Unified Archiving engineer and Micro Focus Premium Partner, he had no doubt that the archiving software Retain Unified Archiving would solve all problems of his customer. Retain Unified Archiving’s compliance features were the main buying criteria for the organization. However, the IT administration was especially impressed by the quick and easy search within Retain Unified Archiving.

The software securely archives all Exchange data (including appointments, notes, and instant messages) into one central archive. Thereby users can easily access their data and find old messages from any device. Thanks to these tools Kühner Wärmetauscher does not have to rely on PST-files any more.

Looking at IT laws and regulations, Retain Unified Archiving offers all tools to be compliant. Retain Unified Archiving’s policy-based archiving functions let the administrator define precisely which data will be archived. This makes it possible to easily adjust the solution to individual compliance requirements. Additionally, Retain Unified Archiving can flag an archived item, or an entire email account, to protect any email that may potentially be involved in future litigation.

Results
The implementation of Retain Unified Archiving went smoothly. With the help of Peter Johnson, the software was installed and configured within a couple of hours. After the installation there was a quick end user training.

At a Glance
- Industry: Manufacturing
- Location: United States
- Challenge: The organization needed an archiving solution that would help fulfill all compliance laws and regulations.
- Solution: Use Retain Unified Archiving’s policy-based archiving functions to let the administrator define precisely which data will be archived for compliance purposes.

Results:
- Eliminated PST-files
- Provided the ability for the organization to prove compliance
to show them how to best use the archiving features of Retain Unified Archiving in their Exchange environment.

Since the implementation, Retain Unified Archiving runs without any problems and securely archives all emails.

Elisabeth Posa, CEO of Kühner Wärmetauscher, is very happy with the new archiving software. Retain Unified Archiving enables Kühner to solve several issues at the same time: “As the CEO of Kühner Wärmetauscher, I finally do not have to worry about compliance and PST-files anymore.”