Landkreis Oder-Spree

The German county wanted to increase its ROI for Micro Focus® GroupWise®. To accomplish this goal, Landkreis Oder-Spree implemented GroupWise Reporting & Monitoring and gained a fully comprehensive, customizable monitoring and reporting tool for GroupWise.

Overview
Oder-Spree is a beautiful county in southeastern Germany, named for the Oder and Spree rivers that run its borders. It covers about 2,243 square km, including the picturesque Oder-Spree lake district, and contains about 183,000 residents. The county is located about 90 km southeast of Berlin Beeskow, the county seat, and sits about 90 km south-east of Berlin. It uses Micro Focus GroupWise to manage governmental services for its residents, which has proved critical for the county’s ability to serve its population.

Challenge
GroupWise was a big investment for Oder-Spree, and in order to get maximum ROI on the system, the organization implemented GroupWise Reporting & Monitoring to help manage its system. GroupWise Reporting & Monitoring is the only fully comprehensive, customizable monitoring and reporting tool for GroupWise. It helps organizations get the most out of GroupWise by:

- Providing over 120 unique real-time reports
- Delivering more than 1,000 user-defined alerts and notifications
- Providing an easy-to-use, intuitive dashboard to quickly evaluate system health
- Create custom reports with run-time parameters using the included Query Builder

Solution
In an age where information is power, these features exponentially increase the value of GroupWise and gave Oder-Spree access to information that it didn’t even know existed—saving time and money and allowing it to better serve the population.

GroupWise Reporting & Monitoring also provides these features for auxiliary GroupWise systems, such as Micro Focus Secure Gateway, Micro Focus Retain™ Unified Archiving, and GroupWise Disaster Recovery, providing them with added value as well. Speaking of GroupWise Monitoring & Reporting, Heiko Thiel, IT Administrator, said, “Redline (now called

“We’re excited about our partnership with Micro Focus and their commitment to providing products that meet and exceed our needs.”

HEIKO THIEL
IT Administrator
Landkreis Oder-Spree

At a Glance

| Industry | Government |
| Location | Germany |

Challenge
To maximize ROI on its GroupWise system, the county wanted a comprehensive, customizable, monitoring and reporting tool.

Solution
Use GroupWise Reporting & Monitoring to manage the GroupWise system.

Results

- Provides the ability to create complex reports with graphs, tables, and charts with minimal effort
- Offers support for other third-party systems such as the BlackBerry Enterprise Server and Notify Technology’s Mobile Device Management
- Allows users to quickly locate critical messaging infrastructure details, capacity planning reports, etc.
“Redline (now called GroupWise Reporting & Monitoring) from Micro Focus is a perfect tool for our IT administrators. With Redline, tasks, reporting, and analytics that would normally have taken days to sort through are now done in minutes.”

HEIKO THIEL
IT Administrator
Landkreis Oder-Spree

GroupWise Reporting & Monitoring) from Micro Focus is a perfect tool for our IT administrators. With Redline, tasks, reporting, and analytics that would normally have taken days to sort through are now done in minutes. Redline does a great job supporting and integrating Micro Focus products and our email system into one common, quick-access interface. Thanks to Redline we’re able to respond to our 1,100 plus users’ issues and requests much faster. We’re excited about our partnership with Micro Focus and their commitment to providing products that meet and exceed our needs.

Results
Every GroupWise Reporting & Monitoring user can create complex reports with graphs, tables, and charts. With the report designer, Oder-Spree employees don’t need to be experts in XML, SQL queries, or HTML. All reports can be created with minimal effort. The web-based control center allows users to quickly locate critical messaging infrastructure details, capacity planning reports, etc., and makes utilizing information from these reports just as easy. Data can easily be exported into graphs, charts, and tables, which make sharing and interpreting critical information a breeze.

Other third party systems like the BlackBerry Enterprise Server and Notify Technology’s Mobile Device Management are also supported.

About Micro Focus
Micro Focus is a global software company with 40 years of experience in delivering and supporting enterprise software solutions that help customers innovate faster with lower risk.

By applying proven expertise in software and security, we enable customers to utilize new technology solutions while maximizing the value of their investments in critical IT infrastructure and business applications. As a result, they can build, operate, and secure the IT systems that bring together existing business logic and applications with emerging technologies—in essence, bridging the old and the new—to meet their increasingly complex business demands.