



Mildred Independent School District

Micro Focus® Retain™ Email enables the school district to archive emails, which helps it comply with the Freedom of Information Act and enforce email policies.



Overview

Mildred Independent School District, in Corsicana, Texas, is a 2-A school district that is using the Retain Email archiving solution for archiving email.

Challenge

The district has 115 mailboxes and three post offices. The director of technology for the district, Daniel Domain, explains that Retain Email has given the district peace of mind for a cost that fits its budget.

Before implementing the Retain Email solution, the two challenges facing the Mildred ISD were complying with the Freedom of Information Act and monitoring email.

Like all government agencies, the school district had to get a system in place to archive all of its emails. If someone were to come and request to see email from a particular teacher

or about a specific subject, the district would have to produce the email. Complying with this need is a top priority for the district.

Mildred ISD also had previously implemented email policies to ensure that district email was only used for appropriate purposes. While these policies were in place, the district didn't have a way to monitor emails and enforce the policies.

Solution

Fortunately, Retain Email met both of these requirements. Now with Retain Email, the district has peace of mind, knowing that every single email is stored and accessible at a moment's notice. Retain Email also serves as a check and balance system since no email can be truly deleted or hidden. Simply knowing that Retain Email is in place and random email checking is possible reassures Mildred ISD that email policies will be followed. School administrators frequently use Retain Email to check up on emails.

Retain Email provides the insurance policy the district needed for its email system at an affordable price. "Retain is a very good archiving program. If you're running GroupWise®, why would you use anything else? It is economical. It works reliably. Plus, you don't have to be an expert to use it," says Daniel Domain, Director of Technology.

"All you have to do is type it in, and you can find it. Searching is very customizable!"

DANIEL DOMAIN

Director of Technology
Mildred Independent School District



At a Glance

Industry

Education

Location

United States

Challenge

The school district need an email archiving solution to comply with regulations.

Solution

Use retain Email to store every single email and to access archived emails at a moment's notice.

Results

- + Integrated seamlessly with GroupWise
- + Provided an archive solution that's easily searchable

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DANIEL DOMAIN

Director of Technology
Mildred Independent School District

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Results

For Mildred ISD, price was a big concern. After reviewing his options, Daniel Domain determined that not only did Retain Email offer all of the features he needed, but it was affordable as well. Its price was much less than its competitors. Additionally, Daniel had heard of Retain Email’s solid record with Micro Focus and GroupWise integration. For Daniel, running Retain Email on a Linux server was also a big plus since he feels that the Linux environment was stable. The Retain Email software he installed in November 2007 ran through April without the need for rebooting. “It never stopped archiving or sending notifications,” Daniel explains.

Mildred ISD has been very happy with the usability of the Retain Email product. Anyone can locate archived emails easily. “All you have to do is type it in, and you can find it. Searching is very customizable,” says Domain. He has also been pleased with the support provided for Retain Email. Support helped him through the setup and testing phases as well as helping him use the product.

About Retain Unified Archiving

Retain Unified Archiving provides unified archiving of all business communication, including email, social media, and mobile communication data for case assessment



Micro Focus

UK Headquarters

United Kingdom
+44 (0) 1635 565200

U.S. Headquarters

Rockville, Maryland
301 838 5000
877 772 4450

Additional contact information and office locations:

www.microfocus.com