

Shire

Fast-growing biotechnology company avoids costs and streamlines operations with Micro Focus® data discovery and archiving tools.



Overview

With more than 24,000 people and sales of US\$10.9 billion in 2016, Shire is one of the world's fastest growing biotechnology companies. It focuses on developing and delivering innovative medicines for patients with rare diseases and other uncommon conditions. Using Micro Focus Structured Data Manager, Content Manager, and ControlPoint Software, it has created an effective data governance platform.

Challenge

Shire shapes what's next for people with rare diseases and specialty conditions. Through business development, and research and development efforts focused on breakthrough science, it formulates and delivers best-in-class therapies for patients with rare and life-altering conditions.

Over the past several years, Shire's business has grown quickly. In 2015, it launched multiple

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MORGAN KING

Records and Information Management Lead
Shire

products in its core therapeutic areas, expanded its global footprint, and strengthened its innovative pipeline, which is now the most robust in Shire's 30-year history. By May 2016, the company had nearly 30 programs in clinical development, with 14 in Phase 3 or Phase 3-ready in 2016. It was fast becoming the leading global biotechnology company focused on rare diseases and specialty conditions.

In the two years leading up to May 2016, Shire also acquired several companies: ViroPharma for \$4.2 billion, NPS Pharmaceuticals for \$5.2 billion, and Dyax for \$5.9 billion. While these acquisitions created value for Shire's patients, they also impacted the company's IT and data management teams, which worked to integrate systems and data from each new business.

It was a laborious process for the teams to review systems and data held by acquired companies. They often had to continue running systems—and paying associated server, storage, licensing, and personnel costs—because it was too hard to discover what they held, or to satisfy complex regulatory and legal hold requirements. Teams also spent large amounts of time manually reviewing the documents of incoming companies to assess their value.



At a Glance

■ Industry

Healthcare

■ Location

United States

■ Challenge

Speed up the time to review systems and data from acquired companies.

■ Solution

Use Micro Focus tools to create an effective data governance platform.

■ Results

- + Reviewed and rationalized information from 193 systems and data sources, arising from a series of multibillion-dollar acquisitions
- + Retired 49 systems, saving \$1.5 million per year in infrastructure and personnel costs, and archived 24 systems using Structured Data Manager
- + Saved more than \$1 million by automating the appraisal of 800,000 research and development-related documents during a trial of ControlPoint Software

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Solution

Shire's records management and IT teams had to cooperate closely to realize the company's goal of operating more efficiently. They initially implemented Micro Focus Structured Data Manager, which allows enterprises to identify information for archiving or deletion when retiring applications. They planned to add to its information governance capabilities in 2016, by deploying Micro Focus Content Manager for storing and managing records.

They also tested a proof of concept of Micro Focus ControlPoint Software, which would also allow Shire to quickly identify critical records. Shire planned to fully deploy ControlPoint Software in late 2016.

Results

Shire is achieving cost savings by using the Micro Focus tools. It is saving \$1.5 million per year in infrastructure and personnel costs by retiring 49 systems and archiving 24 systems in Structured Data Manager. It has also saved more than \$1 million by automatically appraising 800,000 research and development-related documents during its trial of ControlPoint Software.

In addition, the tools are enabling the company to operate more efficiently. By using Structured Data Manager and ControlPoint Software—combined with an efficient internal process that asks teams to categorize applications and data—Shire has slashed the time needed to review the systems and data of acquired companies. The tools provide a near-instant view of all content from acquired companies and ensure that only critical information is retained and integrated. By May 2016, the company had used them to review and rationalize information from 193 systems and data sources. The tools will also make it possible for teams to easily find information in the future.

The company expects to achieve greater cost savings over time as usage of the tools expands, and cost and time benefits accumulate. In 2016, the business planned to further expand its data governance capabilities by making Content Manager a central part of its approach to analyzing, retaining, destroying, and providing access to information.

“We feel like the sky is the limit,” says Morgan King, Records and Information Management Lead, Shire. “The ultimate goal is to have this be our data governance platform for the organization.”



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