Overview
Polk County, Florida is located in the center of the Florida peninsula on the I-4 corridor. Its 7.5 million residents make it one of the largest concentrations of population in the southeast.

Challenge
In Florida, as in other areas of government across the U.S., the availability of information and transparency of government has become increasingly important in the aftermath of incidents such as the 9/11 attacks. To assure that all mobile communications are archived, Polk County purchased and installed Micro Focus® Retain™ Mobile to archive communications for each of its BlackBerry users.

Solution
To assure that all mobile communications are archived, Polk County purchased and installed Micro Focus Retain Mobile to archive communications for each of its BlackBerry users. Retain Mobile integrates with the BlackBerry Enterprise Service to take the logs and archive them in a compliant, searchable, and discoverable archive. All SMS, MMS, BBM, PIN, and phone call logs are stored in Retain Mobile and can be viewed in context. This fully compliant archive can be searched for auditing, discovery, and compliance needs.

Retain Mobile provides the most effective solution for BlackBerry systems where retention, archiving, and retrieval are essential. This is because Retain Mobile for BlackBerry pulls the data directly from the BES itself; therefore, individual BlackBerry device communication is tracked and logged without the need for an application to be installed on each BlackBerry device. It is very effective for BBM Enterprise archiving because Retain Mobile integrates directly with the BBM Enterprise app, eliminating the need for a separate app for BBM Enterprise archiving. It is important to note that BBM Enterprise archiving with Retain Mobile works across iOS, Android, and BlackBerry platforms without the requirement of having the devices managed by the BES. Retain

At a Glance
- Industry: Government
- Location: United States
- Challenge: The county needed a stronger, third-party solution capable of providing history for all text and phone communications between employees and constituents.

Solution
- Use Retain Mobile to archive communications for each of its BlackBerry users.

Results
- Enabled compliance and transparency
- Provided the ability to archive all electronic communication
Retain Mobile provides the most effective solution for BlackBerry systems where retention, archiving, and retrieval are essential.

Mobile for BlackBerry archives all data to the Retain Unified Archiving database. There, the data is easily reviewed, retrieved, discovered, and published—on demand.

**Results**

Beyond archiving solely Blackberry, Retain Mobile is capable of archiving all electronic communications, including email and social media as well as Android and iOS communications. This makes it a fully comprehensive and effective solution that will take care of all of your company’s archiving needs, and will keep you compliant with all conservation of data laws. Retain has been serving Polk County expertly since 2010. Not only has it helped the county stay compliant, but it also has helped them increase transparency and mitigate the risks involved with mobile communication. Polk County can rest assured that if a future incident were to occur involving mobile, it would be prepared and fully equipped to take care of the problem.

**About Micro Focus**

Micro Focus is a global software company with 40 years of experience in delivering and supporting enterprise software solutions that help customers innovate faster with lower risk. By applying proven expertise in software and security, we enable customers to utilize new technology solutions while maximizing the value of their investments in critical IT infrastructure and business applications. As a result, they can build, operate, and secure the IT systems that bring together existing business logic and applications with emerging technologies—in essence, bridging the old and the new—to meet their increasingly complex business demands.