

# Poste Italiane Group

Management offices and branches gained quick, secure, manageable access to mainframe applications with Micro Focus® Reflection® for the Web.



## Overview

Poste Italiane Group, Italy's leading postal services operator, boasts a network of 5,500 ATMs, 14,000 post offices, and over 200 parcel and mail sorting centers. Poste Italiane provides crucial services to its customers—ordinary citizens, SMEs, large companies, and public administration offices—by designing and developing products for the management of collections and payments, communication, outsourcing, and logistics.

Within Post Italiane, fast, flexible modern technologies are key for operating easily and strategically. That's why it chose Reflection for the Web for smoother mainframe access.

## Challenge

For Poste Italiane, the mainframe is central to business activities. Poste Italiane keeps all of its core business information on a mainframe host, including financial data, mobile telephony services data, and administrative information relating to all employees.

Management offices and branches needed a quick and secure way to connect to that mainframe information from PCs. To that end, Poste Italiane wanted a three-tier terminal emulation solution—PC-server-mainframe. It also wanted disaster recovery capabilities and guarantee minimum intervention by internal IT staff.

## Solution

Poste Italiane found what it was looking for in Reflection for the Web—terminal emulation software that connects browser users to applications residing on IBM, HP, UNIX, OpenVMS, and Unisys hosts.

Reflection for the Web is installed centrally and implemented on the web server so that it is immediately available to all browser users. When a user logs in following a server update, all the necessary updates are downloaded automatically. Expensive and time consuming desktop-to-desktop management is no longer necessary.

Built to keep data secure, Reflection for the Web includes powerful encryption and authentication functions that guarantee secure distribution of host applications integrated into the public Internet. What's more, the software's secure token authorization feature provides a layer of LDAP access control in front of the host applications, integrating them into a company's LDAP-based security infrastructure without requiring anything to be installed or configured on the host.

Reflection for the Web is platform independent, and can be run on all popular browsers and on any operating system that supports Java, including Windows, Linux, and Mac OS X. The

## Gruppo Posteitaliane

### At a Glance

#### ■ Industry

Distribution

#### ■ Location

Italy

#### ■ Challenge

Management offices and branches needed a fast, secure, manageable way to provide mainframe access for 20,000 distributed desktops.

#### ■ Solution

Use Reflection for the Web to provide quick, secure, centrally managed host access.

#### ■ Results

- + Provided fast mainframe access via the web.
- + Secured critical connections with the latest encryption, authentication, and authorization technologies.
- + centralized the management of host sessions.

**“This emulation software lets the user connect directly from a browser to applications residing on the mainframe. About 20,000 Poste Italiane users rely on Reflection for the Web to access and edit this data, namely executive users at the post offices, HR offices, call center operators, and receptionists.”**

**MARIO NOCERA**

In charge of UNIX and Windows operating systems  
Poste Italiane Group

servers can be run on any operating system supported by Java, such as Windows, Linux, UNIX, zLinux, and z/OS.

“This emulation software lets the user connect directly from a browser to applications residing on the mainframe,” says Mario Nocera, who is in charge of the UNIX and Windows operating systems at Poste Italiane. “About 20,000 Poste Italiane users rely on Reflection for the Web to access and edit this data, namely executive users at the post offices, HR offices, call center operators, and receptionists.”

## Results

Reflection for the Web allows Poste Italiane Group users to rapidly and securely access

applications on the mainframe simply by clicking a link on their PCs. The product also guarantees a high level of technical support from our company, with whom Poste Italiane has collaborated for several years.

## About Micro Focus

Since 1976, Micro Focus has helped more than 20,000 customers unlock the value of their business logic by creating enabling solutions that bridge the gap from well-established technologies to modern functionality. The two portfolios work to a single, clear vision—to deliver innovative products supported by exceptional customer service. [www.microfocus.com](http://www.microfocus.com)



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