Prinsenstichting

After experiencing issues with the M+Archive solution, healthcare organization Prinsenstichting turned to Micro Focus® Retain™ Unified Archiving for a more stable, better performing archiving system.

Overview
Prinsenstichting is a healthcare foundation in the region of Zaanstreek–Waterland in the Netherlands. Prinsenstichting supports people with mental handicaps and their caretakers and helps them find the best quality of life and care possible. It is part of the charitable trust “De Opbowu” in Utrecht.

Challenge
As a healthcare foundation, Prinsenstichting needs a secure and reliable archiving system for email communication. Its data is sensitive and needs to be protected long-term. Prinsenstichting had been using the M+Archive solution. But as its needs quickly expanded, Prinsenstichting began to run into more and more problems. M+Archive was not providing the reliability it needed for its critical data. It did not retrieve all of the archived email that was requested and the system required a great deal of time and attention to stay operational. Its performance was also unacceptably slow. So Prinsenstichting decided to look at another solution.

Solution
Prinsenstichting’s long-term ICT partner Tmi3 recommended Retain Unified Archiving. After looking at the solution, Prinsenstichting decided to make the move to Retain Unified Archiving. The migration went very smoothly and quickly, even though there was copious amounts of data that had to be migrated to the new archiving solution. “We had a special challenge that had to be addressed. The amount of data was huge, but we had to migrate it in a very short time frame. In total, we migrated 3.2 million emails in five days along with over 7.2 million associated documents. Because we used many machines, we made it happen in a short time frame,” states Albert Stevens, Cluster Manager ICT for Prinsenstichting. “Because of its safe handling of archived data, a user-friendly interface, and great performance, Retain beat out the product we had been using. We especially like its stability. Plus, we got great support from both Tmi3 and GWAVA (now part of Micro Focus) as we made the change.”

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ALBERT STEVENS
Cluster Manager ICT
Prinsenstichting

At a Glance
- **Industry**: Healthcare
- **Location**: Netherlands
- **Challenge**: The healthcare organization needed to replace its archiving solution for a more secure and reliable one.
- **Solution**: Use Retain Unified Archiving and Retain Email as a stable, secure email archiving solution.

**Results**
+ Migrated to Retain Unified Archiving in about two weeks
+ Provided a user-friendly interface
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Results
In the end, it took only two and a half weeks to make the move completely from M+Archive to Retain Unified Archiving, which included the migration of all of the old archives into the new Retain Unified Archiving system.

“I am absolutely satisfied with Retain and Tmi3. They delivered big knowledge and flexibility. They are thinking of me and always delivering the right solution. The fast communication with Retain engineers and the development department was fantastic. It’s wonderful to see that things can be done in a different way—the right way!” says Albert Stevens. Prinsenstichting has 25 subsidiaries that feed into a single network with broadband via VPN. It has more than 35 servers, 380 digital workplaces, and 500 users.

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