Rieker - Alber - Thoni

To meet data retention laws, Rieker, Alber and Thoni needed an archiving solution with sophisticated technologies such as eDiscovery tools and single-instance storage. Micro Focus® Retain™ Unified Archiving proved to be the right solution for the Chancellery.

Overview
The Chancellery Rieker, Alber and Thoni has grown ever since its founding to now having 30 employees and functions by the principle, “the interests of our clients determine our actions.”

Challenge
Its clients are mainly medium-sized family businesses of various legal forms and sizes. The company was looking for an archiving solution to meet current retention laws.

This means that every correspondence that contains business agreements or deal information for a business, needs to be archived. The data—depending on its kind—has to be saved for 6 to 10 years. And the data should be complete, immutable, and restorable at any time. Since the communication of the Chancellery is mostly confidential and critical, the secure archiving of its data was presupposed. The archived messages should also be easy to retrieve and restore at all times.

Solution
After analyzing the issues and requirements, the Chancellery’s long-term system administrator, Peter Johnson, Schwartz GmbH & Co KG, immediately suggested the archiving solution Retain Unified Archiving.

Retain Unified Archiving is a flexible, powerful, multi-platform archiving solution that provides simple eDiscovery, messaging archiving, and data publishing for any size organization, on-premises or in the cloud. Email archiving with Retain Unified Archiving offers legal, financial, and technical advantages. The solution provides organizations with flexible archiving functionalities. Sophisticated technologies such as eDiscovery tools and single-instance storage (deduplication) reduce the complexity of any Exchange system, minimize costs, and help to comply with internal and external retention laws. Additionally, the quick and easy retrieval of old emails helps users to work efficiently with their stored data. The solution archives Microsoft Exchange, Microsoft Office 365 (Exchange Online) as well as Facebook and Twitter.

Results
During the implementation, the Chancellery was again supported by its system administrator, Peter Johnson. The company forwent an evaluation phase since Peter Johnson is really familiar with the Micro Focus solutions, so the main installation could start right away. “We settled on Retain from the beginning as it obviously covered all our needs,” says Stefan Vetter. The implementation, including some testing

At a Glance
- Industry
  Business Services
- Location
  Germany
- Challenge
  The company was looking for an archiving solution to meet current retention laws.
- Solution
  Use Retain Unified Archiving as a flexible, powerful, and multi-platform archiving solution that provides simple eDiscovery, messaging archiving, and data publishing, on-premises or in the cloud.
- Results
  + Fulfilled data retention laws
  + Provided an easy way to search and access archived emails for end users.
and the setup of several back up jobs, was done quickly and without any unexpected difficulties. Since its initial installation, the Retain Unified Archiving runs smoothly and eases the work of Vetter and his colleagues.

The company’s most important requirement was to archive in accordance with retention laws. But the employees are also very excited about Retain Unified Archiving’s quick and easy searching possibilities. Accidentally deleted mails can be restored in no time, and thanks to the Single-Instance Storage technology, the storage space is kept small.

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STEFAN VETTER
Rieker - Alber - Thoni