

# SYSPRO

Embracing innovation with Micro Focus Visual COBOL delivers a modern and agile development environment, boosting productivity and performance by 30 percent



## Overview

SYSPRO ERP software is designed to address industry-specific challenges for manufacturers and distributors. With a history of nearly 40 years, SYSPRO has a 98 percent customer-retention rate, one of the highest in the industry, with its 15,000 global customers.

## Challenge

Since the mid 1980s, SYSPRO has relied on COBOL and OpenText™ for the development and deployment of its ERP solution. The product and its user interface underwent continual improvement and from the late 1990s,

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**RUSSELL HOLLICK**  
Chief Software Architect  
SYSPRO

SYSPRO used OpenText™ Net Express to deploy its product to the global customer base.

Russell Hollick, Chief Software Architect for SYSPRO, explains the need for a more modern development environment: “Net Express served us extremely well but we are conscious that a new generation of developers does not perceive COBOL as modern and cutting-edge. At SYSPRO we have a development internship and so every year young people join our team of 110 developers and software testers. It’s important for us to remain relevant and a modern development environment is a crucial part of that. So, when we heard about Micro Focus (now part of OpenText) Visual COBOL, we were very interested to understand what it might offer us.”

This coincided with SYSPRO wanting to offer 64 bit support within its ERP solution. Installation of licenses and application setup was regularly a challenge across their customer base and SYSPRO were looking to simplify the overall installation process for their customers.

## Solution

An in-depth look at Micro Focus™ Visual COBOL by OpenText™ through a OpenText™-hosted workshop gave SYSPRO the confidence it needed, as Hollick comments: “The [Micro Focus™] Visual COBOL IDE was so good



## At a Glance

- **Industry**  
Software and Technology
- **Location**  
South Africa
- **Challenge**  
SYSPRO needed to ensure they could attract new developer talent to support the future of their market leading ERP solution. They were looking to use industry standard tooling to complement agile software development practices and help on-board new developers unfamiliar with COBOL more easily.
- **Products and Services**  
Micro Focus Visual COBOL for Visual Studio  
Micro Focus COBOL Server  
Net Express  
Micro Focus Visual Server for COBOL
- **Results**
  - + Up to 30 percent improvement in development productivity
  - + Ability to on-board new developers more quickly and easily
  - + 30 percent improvement in application performance
  - + Simplified application install and setup for customers

**“[Micro Focus™] Visual COBOL has enabled us to bridge the skills gap and engage with a younger generation of developers, who are now excited about COBOL and view it as a career development opportunity.”**

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Chief Software Architect  
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that we decided to change our development processes and start using [Micro Focus™] Visual COBOL as a code editor while still using Net Express to deploy our product to customers. It was a real game changer when we took all 10.5 million lines of code and compiled it with [Micro Focus] Visual COBOL. Having run it through our automated testing system, used to test our core business logic, we needed to change about 50 lines of code.”

SYSPRO also stress tested the Micro Focus™ Visual COBOL compiled application under high load, using a benchmarking application in a multi-threaded environment. The tests went very well and showed a 30 percent throughput and performance improvement overall which will be welcomed by SYSPRO customers when the new version goes into general release.

Introducing Micro Focus™ Visual COBOL into an established development team was a pleasant surprise for Hollick: “We couldn’t believe how quickly everyone picked up on the [Micro Focus™] Visual COBOL potential. Even our Microsoft .NET developers were able to use [Micro Focus™] Visual COBOL within a matter of days as it integrates into their existing development tools. And, the time it takes to on-board new development interns went from many months to just a few weeks.”

It gave SYSPRO the opportunity to implement a hybrid development and project management model, leveraging lots of agile elements. This enables the team to be more responsive to changing business requirements and deliver new features up to 30 percent faster. SYSPRO also likes that Micro Focus™ Visual COBOL offers additional integration opportunities, such as with Microsoft TFS, used as source code control solution. Finally, deployment is made

easier as Micro Focus™ Visual COBOL is embedded into the SYSPRO product, simplifying the install process and saving on support and services.

### Results

A full Micro Focus™ Visual COBOL version (development and deployment) of the SYSPRO solution is in community preview and receiving very favourable feedback from customers and partners. The improved development productivity has given SYSPRO the bandwidth to deliver a dual-interface product with full 64-bit platform support. The company can provide the classic Windows interface, and a web interface which can be accessed from any browser, phone, tablet, or PC. This is all designed to give the customer choice and to future-proof the solution.

Hollick is clear on the benefits: “Our product is mission-critical for our customers and our priority is always to ensure it works. The development environment is key to this and the choice for [Micro Focus™] Visual COBOL was not taken lightly at all. Having seen the development productivity and performance improvements we now know it was the right decision for us.”

He concludes: “[Micro Focus™] Visual COBOL has enabled us to bridge the skills gap and engage with a younger generation of developers, who are now excited about COBOL and view it as a career development opportunity. We have been delighted with the support from Micro Focus (now part of OpenText) in this important time for us.”

Learn more at  
[www.microfocus.com/opentext](http://www.microfocus.com/opentext)