Overview
The Bundesrechenzentrum (BRZ) or Federal Computing Centre of Austria is the leading IT-service provider of the Austrian public administration. The BRZ have specialized in IT and the special needs of the public administration.

Challenge
The BRZ acts as an integrator between the processes of public authorities, citizens’ needs, and the services of private industry. It provides support with optimum end-to-end solutions, enabling efficient, service-oriented interaction between state service provision and its customers—the citizens of Austria.

The Federal Computing Centre of Austria implemented Retain Unified Archiving because it needed a legally compliant archiving solution, compatible with both Opentext Livelink and its GroupWise® system. The Federal Computing Centre of Austria (BRZ) has GroupWise post offices and domains that service over 13,000 users.

Before implementing Retain Unified Archiving, the Federal Computing Centre of Austria was unable to provide a legally compliant archiving solution for the various government divisions that they serve. The BRZ had chosen Opentext Livelink as its strategic enterprise content repository. Any archiving solution it was to use had to support this system as its target data location.

BRZ needed to provide a central data repository for the various government divisions it serves. The choice fell to Opentext Livelink, the top ECM solution. Opentext Livelink features a powerful archiving server, the Livelink Enterprise Archive, which is connected to a dedicated storage area network.

Solution
BRZ’s choice of Opentext Livelink was not only because of its great features, but mainly because it was also supported by Retain Unified Archiving. Retain Unified Archiving allows BRZ to be legally compliant in archiving email messages. BRZ also wanted to leverage the strong reputation and support of Retain Unified Archiving. “The choice was simple: Retain is the only archiving solution that supports Opentext Livelink and meets our high standards of software quality,” states Peter Biederman, Project Supervisor.

About Retain Unified Archiving
Retain Unified Archiving provides unified archiving of all business communication, including email, social media, and mobile communication data for case assessment, search, and eDiscovery. It can be deployed on-premises or in the cloud.
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PETER BIEDERMAN
Project Supervisor
BRZ

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