Top Reasons to Upgrade to ZENworks 2020

ZENworks 2020 is the latest version of the powerful Unified Endpoint Management and Protection solution from Micro Focus. It provides you with new capabilities that make it easier than ever to manage the lifecycle of your endpoint estate, secure your endpoint devices, and protect the data that is being created, accessed and synchronized on those devices.

Think Security. While ZENworks has always provided great lifecycle management and endpoint security capabilities, ZENworks 2020 makes security a first-class citizen. In today’s world it’s more important than ever to identify what software vulnerabilities exist in your environment so that you can ensure you aren’t the low hanging fruit for hackers. ZENworks 2020 integrates with the National Vulnerability Database (NVD) and maps its CVE data to the ZENworks Patch Management Repository. This means that you can then use the built-in, customizable dashlets to identify CVEs that impact your devices, track the vulnerable devices in your network and deploy patches to remediate those CVEs to ensure that you end up with an endpoint estate that is patched and secure.

Even better software distribution. Everybody knows that ZENworks provides the most powerful and easiest to use software and configuration distribution system on the planet. ZENworks 2020 improves this even further. With improved application lifecycle tracking that makes it easy to see the status of your deployments from configurable dashlets, you can more easily track your deployments across the organization. Additionally, we’ve added several improvements based on customer ideas including automatic cleanup of old versions, simplified deployment of traditional installers and more.

Protect your data. With more and more data being created, accessed and sync’d to the endpoint, its more important than ever that the data be protected. ZENworks 2020 provides a full range of data encryption capabilities including Full Disk Encryption, USB device encryption, and now Folder-based encryption. Of course, once the data is protected it’s also critical that administrators be able to recover the data in the event that a user leaves the company, or the user forgets or loses their key. ZENworks provides a centralized method to recover your data once its been protected.

Windows Portable Device Support. ZENworks 2020 Endpoint Security Management makes it easy for you to restrict data from being copied to phones and other portable devices without the need to completely block them from being seen by the machine. This means your users can still charge their phone using their machine, without you opening the company up to data being transferred to or from the portable device.

Get the following features when you upgrade:

- CVE-based identification, tracking and remediation for your endpoints
- Better application lifecycle status tracking
- Simplified deployment of traditional software installers
- Folder-based data encryption
- Support for controlling Windows Portable Device storage access
- Improved imaging performance
- Improved remote control performance
- Dozens of other enhancements
Users are bringing more devices into and out of your network, which introduces challenges for your IT administrators almost daily. Now you can manage all your endpoints with greater ease, secure these devices to ensure they don’t become your next compromise, and protect the data that these devices store.

5. **Favorites.** If your organization provides many applications to your users, it can become difficult for them to find the ones they want. With the new ZENworks Application favoriting feature they can easily identify the apps that are most important to them and get to them even faster.

6. **Faster Imaging.** ZENworks 2020 provides an updated imaging engine built on the WinPE environment. With ZENworks 2020 this engine is even faster than the traditional Linux-based imaging distribution.

7. **More scalable than ever.** ZENworks 2020 architectural changes, including the standardization of PostgreSQL as the embedded database and the ability to use Micro Focus’s powerful VERTICA database to improve performance, means that ZENworks is more scalable than ever. And of course, since data is only useful if you can use it, ZENworks Reporting 7.2 provides the ability to report against data across all the supported data sources, with an amazing 30% improvement in performance over previous versions.

8. **Improved self-service.** As a ZENworks 2020 Configuration Management or ZENworks 2020 Suite customer you’ll also have access to ZENworks Service Desk 8.1. ZENworks Service Desk 8.1 provides a compelling new end-user portal that makes it easier to report issues and request resources from IT. ZENworks Service Desk 8.1 also offers key new ZENworks integration capabilities including the ability to request OS deployments and provision ZENworks bundles based on device group memberships.

9. **Dozens of smaller enhancements.** In addition to these key improvements, ZENworks 2020 offers dozens of other enhancements that help simplify and improve the day to day management, security and protection of your endpoint estate and the data used by those endpoints.