

# Top Ten Reasons to Upgrade to ZENworks Configuration Management 2017

Micro Focus® ZENworks® Configuration Management 2017 offers integrated mobile device management and a refreshed end user interface. Both features help you reduce the costs associated with managing the complex estate that mobile device proliferation has created while providing a simple way for end users to interact with the system. Additionally, thanks to suggestions from the Ideas portal, we've made many small enhancements that will make a big difference in your daily usage.

ZENworks Configuration Management 2017 now enables you to manage all of your mobile devices from the same management console that you use to manage your Windows, MacOS, and Linux devices. This consistent, intuitive management reduces costs by eliminating the need to train admins to manage mobile devices, deploy new hardware, and in many cases, purchase additional licenses. A more modern and usable interface makes finding and accessing applications easier than ever and we've added new features our customers have suggested to help you get things done quicker and easier. Here are the top ten things you can do if you upgrade.

**1. Manage all of your devices.** With ZENworks Configuration Management 2017, you can manage all of your desktops, laptops, and mobile devices from one place. Because mobile devices, policies, and software are treated just like their desktop counterparts, ZENworks administrators will find it easy to begin managing mobile devices without the need to deploy new hardware or learn new management tools and paradigms. Additionally, if you are licensing ZENworks on a per-user basis, then you can begin managing your end users' mobile devices (up to 5 total devices per user) without buying additional licenses.

**2. Leverage the Apple Volume Purchasing Program (VPP).** ZENworks Configuration Management 2017 integrates with the Apple VPP program, allowing you to deploy applications and their corresponding licenses. This makes it easy to purchase applications for employees, deploy the applications and license, and reclaim the license when the user leaves or no longer requires the application.

**3. Make your users happier and more productive.** The new ZENworks User Application replaces the venerable ZENworks Application Window. This new interface uses end user friendly terminology, features a modern UI design, and adds key capabilities such as live search, making it easier for your users to find what they need.

## Get the following features when you upgrade:

- Unified endpoint management of both PCs and mobile devices
- Improved end user interface for accessing applications
- Integration with the Micro Focus Service Desk Store
- Minor enhancements that increase productivity for the ZENworks administrator

**Users are bringing more devices into and out of your network, which introduces challenges for your IT administrators almost daily. Now you can manage all of these endpoints with greater ease, more security and the control you need to ensure users access the data they need without putting that data at risk.**

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- 4. Make the end user experience yours.** The new ZENworks User Application also provides a simple branding policy that allows you to change the look and feel of the ZENworks User Application to anything you can imagine.
- 5. Put the power of end user self-service to work for you.** ZENworks Configuration Management 2017 includes a two-user license of Micro Focus Service Desk Standard Edition. With these licenses, you can quickly and easily implement a ZENworks integrated self-service store where users can request applications and other services from IT and have them delivered via a workflow enabled the process.
- 6. Leverage your favorite browser for management.** With the new ZENworks Control Center management helper, you can use your favorite browser to manage ZENworks, including Group Policy, Remote Control, and File Upload capabilities. Use any of the industry favorites such as Google Chrome, Internet Explorer, Firefox, and Microsoft Edge.
- 7. Faster and more reliable inventory.** The updated inventory scanner lowers machine impact while scanning shortens the scan time and provides even more hardware and software inventory data using more modern detection methods.
- 8. Optimized for the future.** Future versions of ZENworks will deliver value at a much faster pace. With ZENworks 2017, when you want a new release, you can implement it quickly without the need to apply multiple updates.
- 9. Create compelling reports and dashboards.** ZENworks Reporting 6.2.1 includes significant enhancements making it easier than ever to create compelling custom reports and dashboards that you can use to visualize the status of the system and the business value it provides.
- 10. Ideas, ideas, ideas.** Thanks to all of your input from the Ideas portal, we've included lots of small tweaks and features to make your life easier. These new features include improved multi-monitor remote control, copying or moving group members, importing and exporting bundles from ZCC, version specific bundle status, and more.



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