

Top Ten Things You Lose Moving from GroupWise to Office 365

So-called “low cost” cloud email solutions are making more noise than ever. But when clever companies look at the hidden expenses, security issues, productivity problems and loss of administrative control, they realize these clouds are delivering more storms and fewer silver linings.

Micro Focus® GroupWise® addresses these issues by giving you and your users a powerful, secure and versatile collaboration platform that offers options instead of roadblocks. Here are the top ten features your organization will miss if you move to Microsoft Office 365:

- 1. Control over your own data.** With GroupWise, you always know where your data is. You can ensure that you comply with data sovereignty requirements, security policies and you can have peace of mind knowing that your data is in your control. With Office 365, you have no control over how your data is protected or where it is stored.
- 2. Customization.** GroupWise makes it easy for users of any skill level to personalize the interface and their workspace. The Home View can be tailored to match an individual's style and feed the user the exact information he or she wants. Microsoft hosts Office 365 and rents it to subscribers, so users without development expertise are limited to a few customizing tweaks and a handful of pre-configured “themes.”
- 3. Stability and accessibility.** GroupWise keeps data and software on-premises where they're fully accessible. With Office 365, your information is stored in data centers, which are both out of your control and sometimes located far away. This means connection speeds and latency issues affect whether your users can send email or access data. If the Internet connection or Microsoft's data center fails, Office 365 subscribers can lose access to their software and their data.
- 4. Sole control.** GroupWise provides administrators full control over the email infrastructure, whether that's installing software updates, moving users or configuring security measures. With Office 365, many administrative options, like Active Directory integration, are only for top-dollar subscribers. Also, patches and updates happen on Microsoft's schedule, not yours.

Security is a funny thing. We all need it, we all want it, but there's no shortage of people who will give it away in the name of convenience. Budget-friendly SaaS collaboration solutions like Microsoft Office 365 can seem like a great choice for your bottom line, but security concerns, implementation costs, loss of administrative control and impacts to productivity can quickly add up to a much higher cost than most organizations want to pay.

“For very large enterprises, Novell (now part of Micro Focus) GroupWise is actually much less expensive than Office 365.”

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- 5. More to work with.** Office 365 imposes limits on number addresses, mailbox storage, message size, attachment size, subject length, mailbox folders, the list goes on. With GroupWise, you can set what is best for your organization and what your users need. You can work the way you need to work, with a system that meets your needs.
- 6. Message retraction and tracking.** The Send button is no longer the final frontier for your messages. GroupWise allows you to silently retract unopened emails, appointments, notes or tasks after they've been sent, saving you the embarrassment of flooding recipients' mailboxes with corrections or apologies. You can also quietly track who has opened, replied, forwarded, accepted or deleted an item. Office 365's retraction and tracking capabilities are limited, exposing you to sender's remorse.
- 7. Better contact management.** GroupWise and Office 365 both offer the ability to manage contacts, but only GroupWise gives users the option to select a contact and immediately see every email, document, appointment, task, and note associated with it. This one-click history of interactions helps users track commitments and stay ahead of the curve.
- 8. User adaptation.** In addition to customization options, GroupWise uniquely adapts to a user's work patterns by keeping track of the features, folders, contacts and categories he or she uses most often. These items bubble up in the interface to make them more accessible. GroupWise relevance sorting is intuitive, unobtrusive and powerful, ensuring your users and email system get to know each other better.
- 9. Folder sharing and account delegation.** GroupWise is king when it comes to offering robust folder sharing and account delegation options that are easy to use and easy to configure. GroupWise allows users with proper permissions to manage another user's mailbox, calendar, tasklist and more, while Office 365 cannot. Folder sharing options are also difficult to enforce in Office 365, and require advanced commands most users are unfamiliar with.
- 10. Storage flexibility.** With GroupWise, you choose how much storage you need to allocate to your email system. With Office 365, you have to conform to the plan you have purchased. If you exceed the plan limits, you will need to buy more storage or upgrade your plan, all at additional costs.



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