

# Connected Backup—What's New?

Connected Backup reduces virtually all of the risk of data loss from enterprise desktops and laptops, whether local or remote. By automatically backing up PC data in the background, the solution ensures comprehensive data protection without interrupting users.

Using patented technology, OpenText™ Connected Backup transmits only changes to data for backup, to save time, network bandwidth, and storage space. Connected Backup utilizes advanced encryption and other security technologies to safeguard enterprise data at all times, including during transmission, storage, and recovery.

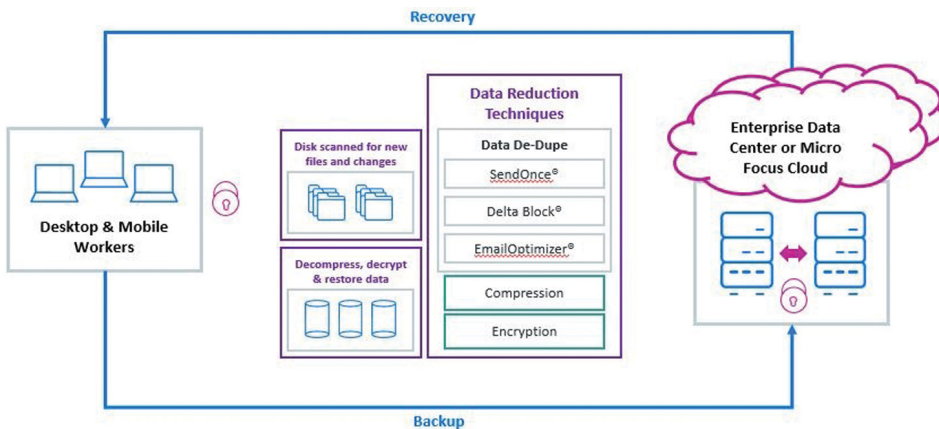


Figure 1. Connected Backup

## What's New Over the Last 2 Years

- **Connected PC agent Email Optimizer**—It supports the backup of Microsoft Outlook .PST and IBM Lotus Notes .NSF files up to 50GB. This relieves a restrictive limit that impacted customer ability to protect large files
- **ISO 27001 certification**—Connected Backup has been audited and re-certified for compliance with ISO 27001 standard for controls that assure the security and integrity of our systems and the customer data that our service protects.
- **Windows Server 2016 support**—It ensures installations on the latest version of the market-leading server OS.
- **IPv6 connectivity between the PC Agent and Data Center**—It ensures the support for the latest communication protocol.
- **Non-Mirrored Cluster as a new Data Center configuration**—It provides additional flexibility with this new deployment option for licensed customers.
- **Refreshed Support Center user experience**—Updated Support Center UI offers an enhanced look and feel. Java has been eliminated from the web application technology stack.
- **Highly scalable administrative data export utility**—Enable efficient administrative accessibility to backup information in support of litigation, compliance, and recovery requirements.
- **Account user log report**—Enables more effective management by identifying errors and issues affecting backup and the user accounts that are experiencing them. Delivers a single comprehensive and actionable view of backup issues.

## Saenz Pharmacy

**“Because I have Connected Backup backing up to the cloud, I don’t have to worry about backups anymore.”**

JESUS SAENZ  
Owner

## Remote Data Backups, Inc.

**“In our 18-year partnership as a Managed Service Provider, we’ve never had recovery issues with OpenText™ Connected MX or Connected Backup. It’s extremely stable. That’s why we haven’t used other platforms.”**

DAN DUGAL  
CEO

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[OpenText CEO Mark Barrenechea's blog](#)



- **Agent performance optimization**— Smart scan technology eliminates unnecessary scanning/processing, reducing agent intrusiveness and improving agent end user experience

**Did You Know?**

- You can continue to protect your investment and minimize unnecessary disruptions with Connected Backup that your organization has learned to operate and rely upon.
- OpenText™, one of the top 10 software vendors in the world, is fully committed to enhancing and supporting Connected Backup and provides a robust alternative option as needed.

Learn more at  
[www.microfocus.com/opentext](http://www.microfocus.com/opentext)