

Connected MX—What's New?

A secure cloud service providing policy based endpoint data protection that enables organizations to maximize the business value of mobile information and mitigate risks of data loss and non-compliance. Its secure access and sharing is backed by analytics for visibility and control.

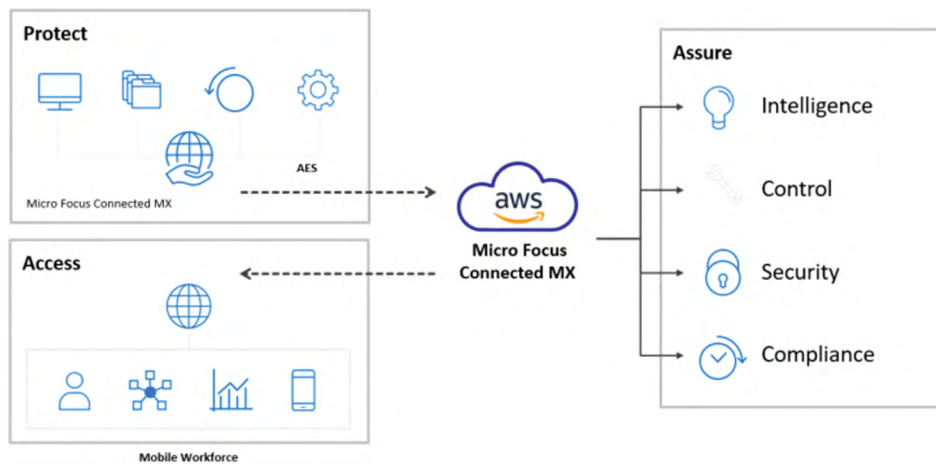


Figure 1. Connected MX

What's New Over the Last 2 Years

- **Amazon Web Services Support**—Connected MX is now hosted on AWS (U.S. and U.K.) to address regional data sovereignty requirements.
- **Customer-managed encryption keys (optional)**—It enhances security and mitigates risks by enabling customers to take custody and control over the encryption keys protecting their data in our data centers.
- **Redirected restore**—Enables user control over the target location for restored folders/files
- **Unlimited web download of files**—Users and administrators now have more flexibility to download large volumes of folders and files.
- **Policy based control over agent settings**—Administrators now have control over agent settings such as logging and notification settings.
- **Extended handling of open files backup**—Ensures that valued information within consistently “open” files is protected
- **New backup status and data restore/access reporting APIs**—Enables more efficient management by exposing key product operational performance metrics
- **ISO 27001 certification**—Connected MX has been audited and certified for compliance with ISO 27001 standard for controls that assure the security and integrity of our systems and the customer data that our service protects.
- **Enhanced reporting**—Improves endpoint protection management with new backup status report that shows detailed metrics for all covered devices.
- **Network bandwidth policy**—Enables network traffic optimization by providing direct control of the maximum amount of network bandwidth that back-up agents use to upload and download files.

Rochester Institute of Technology

“We’re definitely saving time and money. We don’t have to worry about hard drives failing, or paying for data restoration.”

JOEL YATES
Manager of Technical Services

Remote Data Backups, Inc.

“In our 18-year partnership as a Managed Service Provider, we’ve never had recovery issues with Connected MX or Connected Backup. It’s extremely stable. That’s why we haven’t used other platforms.”

DAN DUGAL
CEO

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- **Partner support web application**—Improves ease of administration by enabling partner-level administrators to create multi-level partner hierarchies in which to manage their network of MF CMX sub-partners and customers.
- **Export Data tool**—Facilitates user data export by providing bulk data export of user data with multiple customization export options.
- **Backup Status dashboard**—Enhances end user efficiency with easy to access back up status information on individual files.
- **Streamlined restore files process**—Enhances end user efficiency with simplified options to control timing and specific items for data restoration.

Did You Know?

- We now have over 120 enterprise customers subscribed to Connected MX.