

# Digital Safe End-User Archive Access

Relieve IT administrators of the burden of retrieving archived data even as you boost employee productivity with Digital Safe End-User Archive Access. Digital Safe End-User Archive Access empowers employees to conduct and save searches within their personal archives to simplify collaboration and work more efficiently while reducing support ticket incidents.

## Product Highlights

An optional feature available for OpenText™ Digital Safe and OpenText™ Digital Safe Foundations, End-User Archive Access gives your users fast, secure, and fully compliant access to their archived materials with an intuitive yet precise search capability. End-User Archive Access lets you optimize email and

social collaboration compliance as employees across different departments gain insights by searching data consolidated across all their business communication content.

The feature helps streamline end-user workflows by allowing users to save selected searches and automatically saving frequent

## Quick View

- **Empower Your Employees**—Fully compliant tool to enable employees to search their own archived content securely
- **Easily Delegate Mailbox Access**—Assign properly permissioned users to access and retrieve archived communications of departed employees to maintain operational continuity
- **Reduce IT Support Ticket Burden**—No more support tickets to locate employees' archived messages or attachments
- **Advanced Search Across Email and Social Collaboration Messages**—Search by word, phrase, date, folder, sender, recipient, attachment, and message type, among other criteria
- **Extend the Benefits of Compliance Archiving**—Boost productivity and efficiency while managing regulatory compliance



searches, eliminating the need to retype search terms repeatedly. Because end-users now have the ability to search their own archives, IT administrators no longer need to conduct searches in response to support tickets, and will have more time to devote to more strategic projects.

Extend the benefits of Digital Safe and Digital Safe Foundations compliance archiving by helping your workers reduce the time, effort, and disruption associated with locating archived messages.

## Key Benefits

- **Empower your employees** by giving them an intuitive tool for conducting and saving searches of their own archives. End-User Archive Access leverages the search performance of your Digital Safe or Digital Safe Foundations compliance archive to streamline collaborative workflows and expedite decision making.
- **Reduce IT burden** by eliminating the need by employees to open support tickets every time they need to find a message, discussion thread, or file attachment in the archive.
- **End-User Archive Access** increases efficiency for both knowledge workers and IT professionals, who can spend less time locating vital information and more time innovating and creating value.
- **Extend the benefits** of your Digital Safe or Digital Safe Foundations compliance archive by adding a business productivity tool that can drive efficient operations beyond legal and compliance organizations.
- **Empower workers across different departments** by giving them the powerful search capabilities engineered into the Digital Safe archiving platform without exposing compliance risk.
- **Enable search across email and social collaboration content**, through new capabilities to discover, capture and review

the gamut of communications data to unify employee searches across messages and attachments from multiple channels.

## Key Features

**Secure and Fully Compliant**—With over 27 years without a data breach, Digital Safe and Digital Safe Foundations provide strategic out-of-the-box security throughout their architectures that leverages multiple award-winning OpenText™ products.

**Powerful Search Capabilities**—Highly granular and multi-faceted metadata-based indexing enables extremely fast and precise search results, with support for phrase searches, email address searches, stemming queries, proximity searches, Boolean operators, and special characters.

**Support for Today's Rich Mix of Communications Data**—Digital Safe and Digital Safe Foundations offer search of both email and social collaboration data through advanced object-level enrichment. This enables users to query and conduct a single search across messages and attachments from multiple channels.

**Desktop, Laptop, and Mobile Modes**—Device-specific interfaces make optimal use of different screen sizes, aspect ratios, and touch-screen interactivity to make the End-User Archive Access experience as natural and intuitive as possible in the office, at home, or on the go.

**White Labeling**—Customize the End-User Archive Access interface by choosing colors and fonts that align with your organization's brand standards and by applying your logo to the application's login page, main page header, active search tabs, and help icon.

For more information go to [www.microfocus.com/en-us/products/digital-safe-mail/overview](https://www.microfocus.com/en-us/products/digital-safe-mail/overview).

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