# opentext

# **Mobile Carrier Level Archiving**

OpenText features carrier-level archiving of text messages. This gives you oversight on mobile communication data for your iOS, Android, and other mobile devices on the mobile carrier network. This solution is ideal for environments with corporate-owned devices, BYOD, or a hybrid environment of both.

#### **Product Highlights**

OpenText<sup>™</sup> features integration with mobile carriers to capture text messages (SMS/MMS) directly from the carrier's network. This captured data is archived, indexed, and is immediately available to access, search, and perform eDiscovery. This data is archived along with multiplatform email in one central, unified archive.

#### Mobile Communication Oversight

Regardless of the size of your organization or type of industry, understanding, preserving, and having ready access to mobile communication is necessary and—in the event of litigation or a compliance audit—it is vital. With OpenText, text messages (SMS/MMS) are archived, regardless of device. Whether it is BYOD or corporate-issued, your organization stays compliant, prepares for potential litigation, and protects your employees by giving you oversight on mobile communication data through complete and compliant mobile data archiving.

## **Key Benefits**

Mobile archiving from OpenText helps ensure that companies:

 Meet regulatory compliance standards: Dodd-Frank Act, Gramm-Leach- Bliley Act (GLB), SEC, FINRA, FRCP, Sarbanes-Oxley, and HIPAA.

- Monitor smartphone usage to ensure compliance with corporate policies.
- Comply with the Dodd-Frank Act, which gives firms 72 hours to comply when trade reconstruction requests are issued.
  - Fast mobile communication retrieval: OpenText provides fast and easy retrieval, ensuring compliance with trade reconstruction request timelines.
  - Secure, accessible archive: The secure archive can be searched by legal counsel, auditors, or other named users.

With OpenText, you don't lose valuable information and your organization stays compliant. Your sensitive data stays securely within your organization.

## **Key Features**

- Message Retention: Archives SMS/MMS text messages
- Retrieve and review: Easy access to all messages in the system
- Compliance tools: Allow administrators, human resources, compliance officers, eDiscovery, and legal teams to review and audit smartphone user data

#### **Quick View**

OpenText offers enterprise-level archiving for iOS, Android, and BlackBerry devices. OpenText enables you to natively capture and archive all text messages (SMS/MMS) directly from the carrier, without the need to tether or sync the device. OpenText provides a fully-compliant and complete archive for mobile communication data.



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- Granular search capabilities: Users can access and search their personal archive, and administrators and other named users can access and search archived messages for all users
- Easy data publishing: Electronic communications data (SMS/MMS, multi-platform email, social media) can be exported for compliance, legal, or eDiscovery purposes
- **Data control**: Users cannot alter, adjust, or delete any archived text messages
- **Rights management**: Limit access to data based on granted rights
- Audit trail: Complete and confidential logging for review of all auditing activities

#### **OpenText Archiving Solutions**

OpenText offers mobile communication archiving for its Retain archiving solution.

Retain Unified Archiving: OpenText™ Retain Unified Archiving provides unified archiving of all business communication, including multiplatform email and mobile communication for data management, oversight, and compliance. Retain includes built-in eDiscovery and search tools, easy archive access to end users and administrators, and it can be deployed on premises or in the cloud.

Learn more at www.microfocus.com/products/ retain-mobile-archiving/ www.opentext.com