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Solution Flyer

ArcSight for Operational Efficiency

Intelligently adapt your SecOps resources for greater operational efficiency and a more resilient security organization. ArcSight products enable your team with a unified platform that leverages layered analytics and automation to accelerate your threat detection, prioritization, and response.

The ArcSight product line for Operational Efficiency at a Glance
What sets ArcSight products apart from other solutions?

Layered Analytics

The ArcSight product line combines real-time correlation, threat intelligence, behavioral analysis, advanced threat hunting and MITRE ATT&CK integration, to help you focus on the right threats.

Unified Solution

The ArcSight product line simplifies SecOps by offering a comprehensive and unified solution, with a single data platform, common storage, and a shared interface.

Automation

Establish an efficient human-machine team. Machine-driven analysis and automation will identify and begin responding to possible threats, to reduce and optimize analyst workloads.

SecOps Efficiency Challenges

Across the globe, operational efficiency has proven to be an elusive goal for cybersecurity teams like yours. The management of a security operations center is a heavy responsibility, with SOC managers being asked to defend their organizations from a flood of advanced threats, while being understaffed and supported by disjointed technologies. In a complex environment like this, limited resources are quickly overwhelmed. Alert fatigue and operational bottlenecks compromise your ability to efficiently detect and respond to threats, raising your organization's risk of oversight and breach to dangerously high levels. In order to achieve true cyber resilience, your security team needs a way to be both comprehensive and efficient.

Operational Efficiency with the ArcSight Product Line

ArcSight products enable your organization to proactively reduce its threat exposure and increase its operational efficiency by providing advanced security technologies that work together in a holistic end-to-end platform. The ArcSight product line's intelligent layered analytics combines a first-in-class correlation engine, unsupervised machine learning, threat intelligence, advanced hunting, and ArcSight SOAR by OpenText, to enable your security team to quickly and accurately detect and respond to both known and unknown threats. It simultaneously reduces and optimizes the workload of your SOC team by providing contextualized, faster-than-human analysis, while automating repetitive tasks and response.

You can simplify security operations for your team and reduce their need to shift between resources and tools with the ArcSight product line's unified data platform and common data storage. Its intuitive shared interface combines the insights from the ArcSight product line's various analytical tools to provide platform-wide visibility and contextualized understanding of your threat environment from a single pane of glass. That same interface includes dashboards to help you easily monitor workflows and SOC metrics. And our close integration with the MITRE ATT&CK framework, backed by supporting dashboards and pre-built content, will enable your security operations team to identify and fill the gaps in your organization's security environment, further supporting its cyber resilience.

Keep your SOC focused on what truly matters while staying efficient, flexible and quick to react. Empower your team with the ArcSight product line's layered security analytics and automation platform.

Why ArcSight Products?

The ArcSight product line is a holistic SecOps solution that enables SOC resilience. With ArcSight products, your organization can intelligently adapt to talent shortages in the face of overwhelming incident volume, strangling bottlenecks and taxing incident fatigue, by sharpening resource focus on what truly matters. The ArcSight product line enables faster, more accurate threat detection of both known and unknown threats with layered analytics, simplifies user experience with a unified interface, and accelerates response with native ArcSight SOAR capabilities.

Features and Benefits

Combined Machine Learning: Your SOC is likely overwhelmed with alerts and false positives, wasting your analysts' valuable time and delaying response. ArcSight products combine supervised machine learning from ArcSight Recon by OpenText and unsupervised machine learning from ArcSight Intelligence by OpenText to optimize your

Figure 1. The ArcSight product line helps you easily monitor workflows and SOC metrics.

SOC's leads and focus your analysts' efforts on the threats that matter most.

Security Orchestration and Automated Response: The ArcSight product line's native ArcSight SOAR capabilities aid your analysts by automating repetitive tasks and initiating swift threat response. With ArcSight SOAR, you'll reduce the workload facing your analysts and enable them to more efficiently focus on their most critical tasks.

Centralized User Interface: With fragmented security tools running independently, your analysts are unable to gain a holistic view of your entire threat landscape, hindering swift threat detection and response. The ArcSight product line's various components share a centralized user interface to enable your SOC with a single pane of glass that reduces "swivel-chair syndrome" and wasted time, allowing your analysts to find and react to threats with both speed and accuracy.

Identification of Known and Unknown Threats: Accurately detecting both known and unknown threats is key to stopping attacks before they take place. ArcSight products help you protect your organization from community-known threats with real-time correlation, and from unknown threats with advanced behavioral analytics and threat hunting.

Contextual Threat Insights: To efficiently detect threats, your security team needs more than just siloed investigations and alerts. By merging the insights from multiple analysis tools onto a single UI, the ArcSight product line's layered analytics provide your team with greater context behind each threat alert and risky user. This cross validation and insight enrichment significantly increases the accuracy of your SOC in separating real threats from false positives, allowing your team to quickly prioritize and address the riskiest threats.

Integration with Threat Intelligence: The ArcSight product line's real-time correlation can detect documented threats faster than any other security technology. Integration with threat intelligence feeds, such as those provided by MISP and Anomali, help keep the ArcSight product line's correlation rules up-to-date so that they can detect the latest attacks in today's evolving threat landscape (including zero-day attacks).

MITRE ATT&CK Integration: The MITRE ATT&CK Framework provides SOCs with a global knowledge base of malicious cyber tactics and techniques, to help organizations better understand cyber threats, and identify their organizational security gaps. ArcSight products have worked MITRE ATT&CK directly into its product offering, with dashboards that map ingested security events to MITRE

“By taking a different approach to visualizing our risk themes, embracing modern, business-enabling technologies such as [the ArcSight product line], and establishing an advanced SOC, we have experienced a 30% reduction in alarms, ensuring our resources are directed most effectively.”

Mr. Jacob Jacob
Specialist Cyber Security
Dubai Electricity and Water Authority

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techniques, to provide you with a real-time view of the top threat techniques facing your SOC, and to give you a clear, birds-eye view of your overall threat exposure and security coverage. OpenText also offers its own MITRE ATT&CK Navigator to direct users to the content and solutions they need to fill their security gaps.

Unified Platform: Siloed security solutions waste time and add complexity to your SOC, requiring your analysts to manage multiple data stores, and to move between various tools and interfaces. The ArcSight product line simplifies SecOps by uniting an end-to-end solution on a single platform, complete with a unified data platform, common storage, layered analytics, and a shared intuitive interface.

Hundreds of Connectors: Through the ArcSight product line’s SmartConnectors, you can collect, normalize, aggregate, and enrich data from over 480 different data source types. The structured approach to data, using a common event format, enables you to efficiently search, monitor, and analyze your data to gain valuable security intelligence from across your entire organization.

Open Architecture: An open architecture gives you greater interoperability for increased coverage. With out-of-the-box connector support for over 480 different data sources, and a custom connector creation tool, you can collect, normalize, aggregate and enrich data from across your organization. Further, with over 100 partner integrations, ArcSight products enable you to leverage your existing security solutions, increase their ROI, and expand your security coverage at will. Our open architecture lets you use what you already have, while gaining the benefits of normalized, centralized data.

Shared Data Platform and Storage: ArcSight products leverage the OpenText™ Security Open Data Platform to ingest and distribute data as needed, across the ArcSight product line and with any integrated 3rd party solutions. ArcSight Recon’s powerful storage solution enables SOCs with a single data repository that can be used by each of the ArcSight product line’s various components, to allow users to collect their data once, store it once, but use it many times across multiple the ArcSight product line solutions.

Figure 2. The ArcSight product line’s MITRE ATT&CK dashboards give you a real-time view of the top threat techniques facing your SOC

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OpenText Cybersecurity provides comprehensive security solutions for companies and partners of all sizes. From prevention, detection and response to recovery, investigation and compliance, our unified end-to-end platform helps customers build cyber resilience via a holistic security portfolio. Powered by actionable insights from our real-time and contextual threat intelligence, OpenText Cybersecurity customers benefit from high efficacy products, a compliant experience and simplified security to help manage business risk.

761-000030-003 | O | 10/23 | © 2023 Open Text