

Smarter for employees. Smarter for IT.

From supporting services
to driving business with
OpenText SMAX.



Automate Service Management for IT and
business with a single solution, and scale
support with built-in AI and analytics



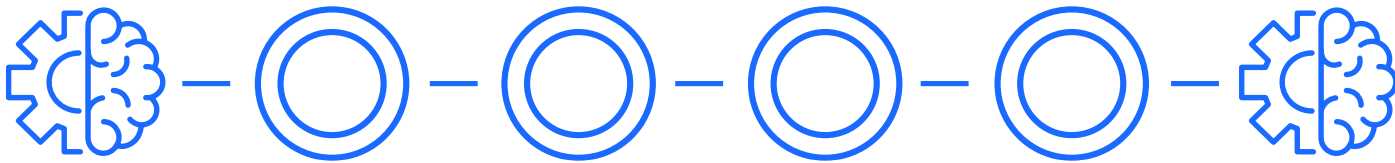
Simplify work
and unburden
agents



Build business
resilience

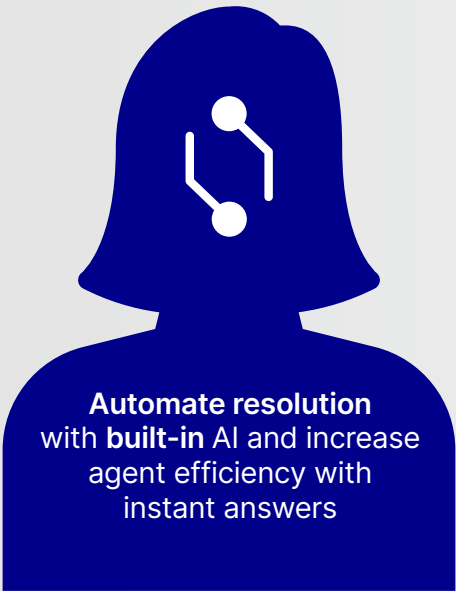


Simplify use
and delight
employees



Simplify Work and Unburden Agents

Eliminate repetitive error-prone tasks to meet more SLAs and service
quality expectations and maximize service team efficiency.



Automate resolution
with **built-in AI** and increase
agent efficiency with
instant answers



Get ahead of issues with
proactive pattern detection
in incidents and changes



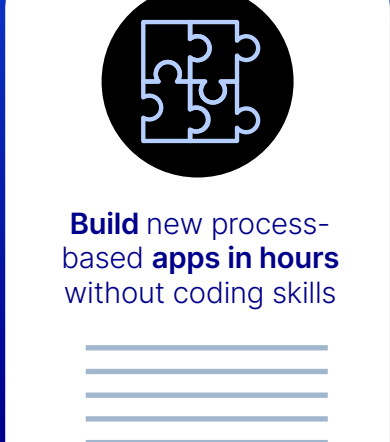
Deliver services
efficiently with **out-of-the-box**
ITIL-aligned ITSM and
ITAM processes

Build Business Resilience

Escape endless implementation cycles and expensive upgrades by
avoiding customization complexity.



Configure without
code and update
without effort



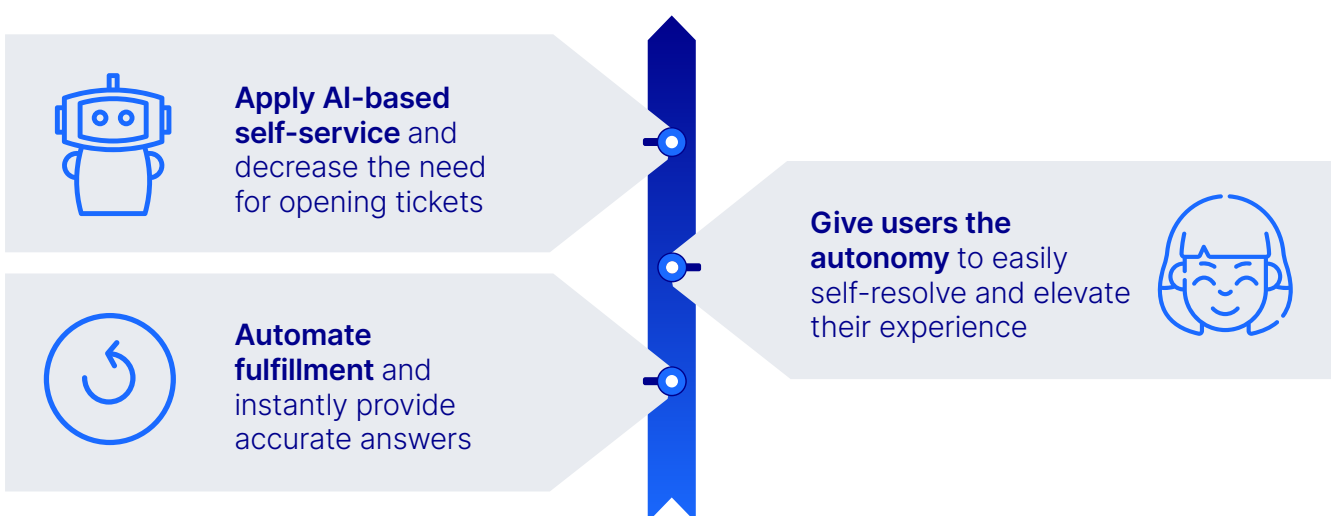
Build new process-
based **apps in hours**
without coding skills



Extend to the
business with
fit-for-purpose
support apps

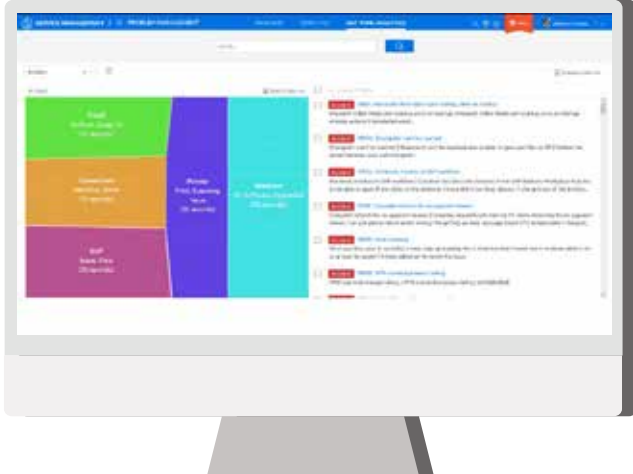
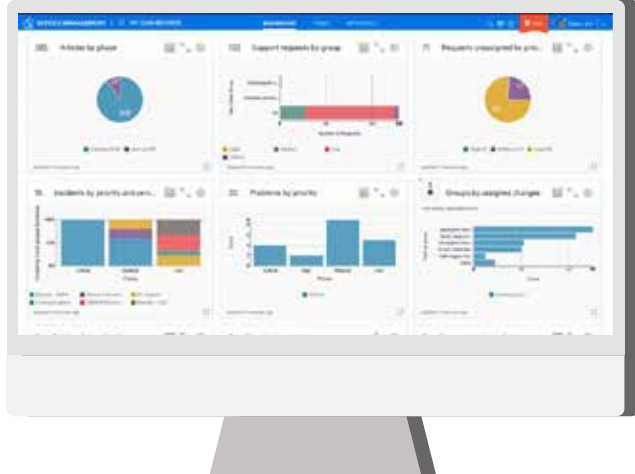
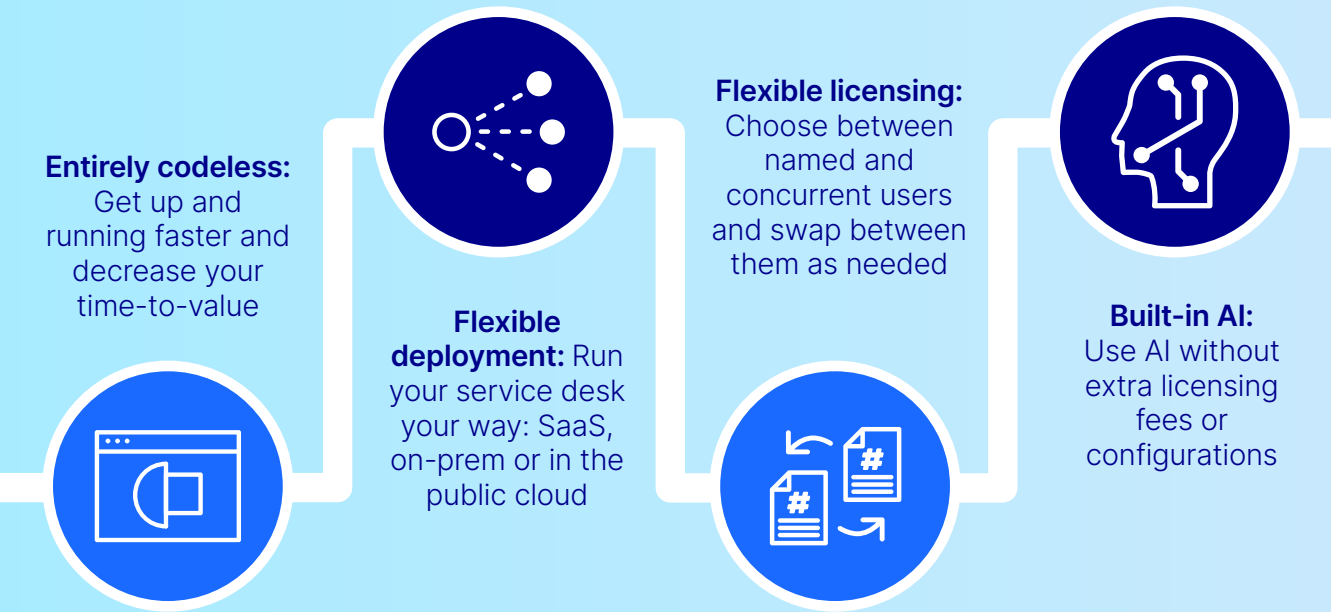
Simplify Use and Delight Employees

Get employees back to work faster and increase end-user adoption
with intuitive, machine learning based smart self-service.



...All for Low TCO

Increase the efficiency of service teams and end-user adoption with
an easy to manage, run and use service desk.



Learn more about OpenText SMAX

www.microfocus.com/smax