opentext™

IDOL—What's New?

IDOL accelerates effective decisions and mitigates risks by enabling fast access to comprehensive knowledge while preserving data security. It uncovers patterns, trends and relationships within virtually any unstructured data so contextually relevant information is delivered to the right people at the right time.

What's New in the Current Version

Conceptual Graph Analytics
Ground-breaking technology with this new major step forward in IDOL search and knowledge discovery platform. The API to expose new fused unstructured/structured data analysis features.

Ingest Connectors
There are several new ingest connectors, driven by customer requests, including a Zendesk connector, an Amazon EFS connector, TikTok Connector, Google, and RSS news connectors. There are also some updates to the feed and ODBC connectors as well.

Text Analytics
In Text Analytics, OpenText™ IDOL provides conceptual graph analytics, which means there's a new API for doing analysis on a combination of structured and unstructured data. In addition, name searching for variants of people's names, and some new Personally Identifiable Information capabilities.

Rich Media Analytics
Improvements have been made to the face recognition and detection algorithms for increased accuracy and confidence. There are also some new models for improved word accuracy. There is also a new hair and head cover classifier to help match people from surveillance video.

KeyView
KeyView has been improved to cover 53 new formats as well as some other metadata features. There is a new metadata engine providing more file types, a unified API, and field standardization and normalization. There are

also many performance and security improvements as well.

Did You Know?

IDOL Is a Leader in the The Forrester Wave: Document-Oriented Text Analytics Platforms, Q2022
IDOL's strengths include document capture, including one of the most comprehensive document-focused data integration and document-workflow orchestration capabilities (partially based on Apache NiFi), native image analytics, comprehensive NLU (over 1,000 entities), a multitude of OOTB ontologies for data enrichment, document level text analytics, and secure handling of sensitive data (including PII redaction in audio, images, and video).

Spanish Ministry of Interior

"Micro Focus (now part of OpenText™) IDOL and Vertica have eliminated our past barriers to discovering specific intelligence critical to our operations within an enormous volume of structured and non-structured data."

ANTONIO GARCIA DE ALAMO
Head of IT Projects

RTVE

"The collaborative deployment of IDOL with Micro Focus (now part of OpenText™) Professional Services has helped us to deploy a fast and scalable multimedia information repository with contextually relevant asset discovery capability powered by AI. It fully supports our digital transformation goals for continual innovation and positions us perfectly for the future."

JUAN DE MEER
Chief Information Officer